

Community Infrastructure Plan 2023-2033

Consultation and Engagement Findings Report

March 2023

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1. Executive Summary

Banyule City Council is developing a 10 Year Community Infrastructure Plan to help guide Council's planning and development of Community Infrastructure over the next 10 years. Council owns 132 buildings which include: Community Halls and Multi-Purpose Meeting Rooms, Community Neighbourhood Learning Centres, Kindergartens, Maternal and Child Health Centres, Arts and Culture Spaces, Libraries, Sports Pavilions and Youth Spaces.

The Social Infrastructure Framework was developed in the first stage of the project in July 2022. The following benchmark standards were created for community buildings:

Fit for People	Accessible, affordable and equitably distributed across the municipality.
Fit for Purpose	Flexible building designs to support diverse uses to optimize accessibility and sustainability.
Fit for Place	Place-based and connected to transport that support people to live and work locally supporting community wealth building activities including social and creative enterprises.

After the benchmarks for Community Buildings were created, SGS Economics and Planning consultants were engaged to provide a Community Infrastructure Opportunities Assessment that included information on:

- analysis of current and future provision of facilities and buildings
- accessibility of infrastructure in relation to transport and shopping areas
- condition of Council buildings
- recommendations on future investment.

The Draft Plan was then developed using a place-based precinct approach to respond effectively to identified local community needs.

A draft Community Infrastructure Plan was developed in November 2022 and was endorsed at a 6 December 2022 Council meeting, prior to public consultation.

Changes to the Plan

The community and stakeholder consultation has resulted in the following changes to the final Community Infrastructure Plan:

The following City Wide actions have been included in the Plan:

- Improved accessibility of Community Neighbourhood Houses and Community Halls.
- Review of casual and regular hire fees and charges to ensure equitable access and affordability.
- Exploration and identification of: office and co-working spaces, spaces for social enterprises and community gardens.
- Development of information resources on spaces available for hire in Banyule.
- Working in partnership with non-Council building owners to improve the accessibility and sustainability of their buildings and spaces.

Other Changes to the Plan

Significant changes were made to the layout of the plan to make it easier to read. Sites were added to the maps and more information has been provided on the proximity of community infrastructure to transport, open spaces and the urban environment.

2. Consultation Promotion & Participation

2.1 Overview of Engagement Activities

Community Consultation was undertaken from 6 December 2022 to 13 February 2023. The purpose of the engagement was to receive feedback on the Draft Community Infrastructure Plan.

Engagement activities included:

- Shaping Banyule online surveys, separated into seven precincts
- targeted youth online survey
- in-person meetings and telephone conversations with residents and community groups
- place based pop-up consultation sessions with the community
- a Councillor workshop

2.2 Overview of Promotion of Consultation

The following communication methods were used to promote the community consultation for the Draft Community Infrastructure Plan:

- Emails to stakeholder groups including:
 - community networks
 - sports clubs
 - community hall hirers
 - Shaping Banyule project followers and registered members who were sent an email campaign notifying them of the consultation opportunities
- 300 consultation posters were distributed between 6 and 13 December 2022 to:
 - libraries
 - sports facilities
 - community neighbourhood houses
 - main shopping areas; and
 - community groups
 - Posters included a QR code and contact details of the Community Infrastructure Planner
 - Social media posts – paid campaign and posts on Council's corporate social media sites

2.3 Overview of Participation

A total of 303 individuals participated in the Community Infrastructure Plan consultation process. Numbers of participants who provided formal feedback:

- 216 through online surveys on Shaping Banyule
- 65 through in-person meetings with:
 - council advisory committees
 - community service organisations; and

- volunteer groups. Two volunteer groups who attended meetings also provided written feedback.
- 16 through youth surveys
- 5 through telephone calls
- 7 through written responses. Most organisations and residents who provided written feedback also attended meetings.

2.3.1 Shaping Banyule Online Survey

The Draft Community Infrastructure Plan and surveys were available on Shaping Banyule from 6 December 2022 to 13 February 2023. Seven precinct surveys and one general survey were provided to allow participants to give feedback on municipal-wide actions and actions related to their local area.

Name of Survey	No of Surveys
General survey	53
North-East Precinct – St Helena/Eltham North, Briar Hill, Montmorency	60
South Precinct – Ivanhoe, Eaglemont, Ivanhoe East	29
Mid Precinct – Heidelberg, Rosanna, Macleod	21
West Precinct – Heidelberg West/Bellfield, Heidelberg Heights	19
East Precinct – Yallambie, Viewbank, Lower Plenty	5
North Precinct – Greensborough	11
North West Precinct – Bundoora, Watsonia North, Watsonia	18
Total Shaping Banyule online surveys completed	216

The Shaping Banyule online survey attracted:

- 2,355 views Number of times visitors viewed the page
- 1,189 visits Number of end-user sessions associated with a single visitor
- 783 visitors Number of unique public users to the site
- 15 total followers Number of total follows performed by all followers across all projects

The Shaping Banyule online survey received visitors from:

- Direct from URL of the page: 375 visitors 44.48%
- Social Media: 251 visitors 29.77%
- Search Engine: 118 visitors 14.0%
- Websites: 99 visitors 11.74%

18,632 people reached, 159 clicks.

2.3.2 Pop Ups

Date	Location of Pop Up	No of surveys
16 Jan 2023	Lower Plenty Shopping Centre, Main Road, Lower Plenty	4
18 Jan 2023	Were Street Village, Montmorency	4
19 Jan 2023	Bundoora Square Shopping Centre	4
20 Jan 2023	Diamond Village Shopping Centre Watsonia	6
21 Jan 2023	Macleod Village Shopping Centre	3
30 Jan 2023	Warringal Shopping Centre, Heidelberg	5
30 Jan 2023	Bell Street Mall, Heidelberg West	7
1 Feb 2023	Banyule Council Offices, Greensborough	2
2 Feb 2023	Ivanhoe Library & Cultural Hub	9
2 Feb 2023	East Ivanhoe Shopping Village	4
3 Feb 2023	Eaglemont Station	6
7 Feb 2023	Rosanna Fire Station Community House	1

2.3.3 In Person Meetings

13 meetings were held with the following groups:

- Himilo Project
- Friends of Eaglemont Village
- Olympic Adult Education
- Barbunnin Beek Gathering Place
- Monty Hub
- Rosanna Fire Station Community House
- Watsonia Neighbourhood House
- Men's Shed
- Greenhills Neighbourhood House
- U3A
- Banyule Disability Advisory Committee
- Banyule Multicultural Advisory Committee
- All Saint's Church

2.3.4 Telephone Conversations

- Older Adults Greek Group
- Older Adults Italian Group
- Bundoora Secondary College
- Older Adults Chinese Group
- Diamond Valley Community Centre

2.3.5 Written Submissions

Seven written submissions were received from La Trobe University, U3A, All Saint's Church and four residents.

3 Key Findings

Accessibility

- Need to create spaces that are inclusive of people who use wheelchairs, mobility scooters, walking aides and those with vision and hearing impairments.
- Importance of walking/transport access to community infrastructure.
- Need for accessible information on different types of community spaces available for hire.

Affordability

- Need for fees and charges for use of buildings to be affordable and consider the needs of different cohorts such as people who experience financial and social disadvantage.
- Importance of providing affordable meeting spaces to community service organisations and volunteer groups who deliver services, activities and events.

Multi-purpose meeting spaces

- Meeting spaces need to have a variety of amenities that support multi-use of buildings. These include but are not limited to: heating and cooling, storage facilities, fold up chairs and tables, kitchen facilities and outdoor spaces.
- There are considerable opportunities to create multi-purpose meeting spaces in different types of buildings throughout Banyule.
- Community buildings and spaces should be activated with activities and events.
- Multi-purpose meeting spaces can provide partnership opportunities to community service organisations and groups.

3.1 Feedback

A total of eight surveys were available on Shaping Banyule to capture feedback on the Draft Community Infrastructure Plan. There were seven precinct surveys to allow the community to provide feedback on actions related to their local area. The general survey allowed the community to provide feedback on the Banyule-wide actions and to make general comments. Surveys available included:

- General Survey
- North-West Precinct Survey
- North Precinct Survey
- North-East Survey
- East Survey
- Mid Survey
- West Survey
- South Survey

3.2 Summary of Feedback

Participants who completed the Shaping Banyule online surveys were asked if they agreed or disagreed with the actions in the Community Infrastructure Plan. The option of providing general feedback or other comments was also provided. Participant demographic data was collected on the Shaping Banyule online survey, but was not collected from individuals who participated in meetings or telephone conversations.

Participants who attended meetings preferred not to complete online surveys. Most of these participants preferred to have more in-depth discussions on issues they were interested in.

The summary of feedback in this report includes:

- Shaping Banyule online surveys
- written feedback
- meeting discussions and telephone conversations.

Some participants provided feedback on several issues. The responses were collated according to the number of participants who commented on the same issue as described below.

- | | |
|------------------------|--|
| • High % of feedback | More than 50 participants provided feedback on the issue/topic |
| • Medium % of feedback | 20 to 49 participants provided feedback on the issue/topic |
| • Lower % of feedback | 5 to 19 participants provided feedback on the issue/topic |

3.2.1 General Survey Feedback

Shaping Banyule online survey participants were asked to **agree or disagree** with the following actions:

Ongoing

- Explore opportunities to value add to existing capital works projects to create sports facilities that are adaptable for multi-use.
- Explore opportunities to maximise the use of pavilions in 20-minute neighbourhoods when not in use by sporting clubs during weekdays (9am to 3pm).
- Explore opportunities for shared use of sporting pavilions by clubs to maximise use and be sustainable in the future.

Short-term 1-3 years

- Analyse implications of State government reforms and develop an action plan to upgrade, redevelop or relocate kindergartens in Banyule.
- Advocate to State government for appropriate funding to upgrade Banyule kindergartens to deliver increase in 3 and 4 year old kindergarten hours.
- Undertake a study into the future directions of Council's support for and partnerships with local Scout Groups and Scouts Australia.
- Review existing lease and licence agreements to support multiple uses of community buildings.
- Review and align current booking procedures for community buildings.
- Develop information resources on community spaces for hire that includes both Council-owned and non-Council owned buildings.
- Develop data collection methods of use, condition and management of community buildings.
- Review Banyule Access Audit Action Plan and develop a prioritised plan.
- Explore opportunities to create pop up mobile library services in areas of need.

- Continue to engage with the North-East Link on land dealings and funding to get best outcomes for local community.

Longer Term + 7 years

- Develop a feasibility analysis and site identification for one Maternal and Child Health Centre.
- Develop six multi-purpose rooms in areas of need.
- Use benchmarking analysis to determine the future demand and need for additional Community Neighbourhood Houses.
- Explore use and partnership opportunities with non-Council owned Arts Facilities to provide community access to buildings.

Participants were also asked if they had any ideas on how to make better use of existing community buildings and if there is anything missing that Council should consider. Participants were provided with the opportunity to provide general feedback on the Community Infrastructure Plan.

Summary of General Survey Feedback

Out of the 53 general surveys completed, 42 participants agreed and 11 disagreed with the City wide actions.

Information below is a summary of the feedback received from the General surveys, meetings and telephone conversations.

High % of feedback (more than 50 community consultation respondents)

Hire of spaces and information

- Lack of awareness of available meeting spaces for hire. Promotion of available spaces for hire will raise awareness and increase utilisation of meeting spaces.
- Booking processes of meeting spaces need to be easy to use and accessible to everyone. Alternatives to online booking systems need to be provided to be inclusive of groups who don't have access to computers.
- Diverse range of needs and groups who want access to community buildings and spaces. This includes community service organisations, volunteer groups, socially isolated residents, social enterprises, artists and people who are self-employed.
- Underutilised community buildings can be activated with low-cost activities and events.

Accessibility

- Buildings and facilities need to be regularly audited for accessibility. Community Neighbourhood Houses provide important social connection and learning opportunities and need to be maintained to be fully accessible.
- Need to create spaces that are designed to be inclusive of people who use wheelchairs, mobility scooters, walking aides and those with vision and hearing impairments.

Affordability

- Need to support socially isolated people living in the community to access affordable activities and events. Fees and charges need to consider community needs.
- Community service organisations and volunteer groups need affordable and regular access to office and meeting spaces.
- Residents living on income support find it difficult to pay for hire charges of buildings with the increase in cost of living.

Amenities

- Multi-purpose meeting spaces need to have amenities such as heating and cooling, storage facilities, fold up chairs and tables, kitchen facilities and outdoor spaces to accommodate different groups and uses.

General feedback

- COVID 19 restrictions have raised awareness of the importance of walking access to buildings.
- Most community service organisations and volunteer groups commented that Council has a responsibility to support socially isolated groups in the community. The following socially isolated groups were identified in the consultation:
 - People with disability
 - People from Diverse Language and Cultural Groups
 - Carers
 - Older adults
- Families with young children Strong support for the use of community buildings as multi-purpose meeting spaces.

Medium % of feedback (20 to 49 community consultation participants)

- Community Service organisations commented that they want more flexibility in lease agreements with Council to support sub-leasing. They also wanted more information on how to lodge a maintenance request and secure funding for capital improvements.
- Universal Design principles need to be incorporated in community infrastructure planning and upgrades.
- Need more community arts and culture spaces.

Lower % of feedback (5 to 19 community consultation participants)

- Some volunteer groups face barriers accessing meeting spaces as they are not incorporated organisations and can't access funding to pay for insurance and fees and charges.
- Support for the upgrade of buildings for children, families and young people
- Support for the update of facilities so both genders can participate in sport.
- Agree with sports pavilions being used by community groups during weekdays.
- Solar panels should be on all council buildings.
- Community buildings should provide access to EV charging stations for electric vehicles.
- Buildings need to be clean, modern and functional.
- Community Buildings should be close to existing car parking.
- Need better amenities in Open Spaces.
- Need to better utilise schools when not in use.
- Need more spaces for arts & culture activities.
- Need more spaces for social enterprises.
- Sole traders and start-ups need access to meeting spaces.
- Council should be doing more about making the Aboriginal Heritage of the area more visible.
- Community buildings need to be close to transport, open spaces, shopping areas and other infrastructure.

- Seven participants expressed concern about investment priorities being focussed on “20 minute” neighbourhoods. “Too much focus on 20-minute neighbourhoods”.
- Online booking systems for meeting spaces are not accessible to everyone and can be confusing. Some individuals who do not have access to computers need assistance. A participant suggested that a video be created to explain the booking process to make it accessible to people with disability.

Other Feedback

- More detail is required in the Plan on available spaces for hire.
- “Plan is too focussed on buildings – need a more integrated approach with open spaces, outdoor recreation areas, bike tracks and trails”.
- “Need to use a co-design approach to consultation”.
- “Greater cohesion between assets owned by State Government and Council. Ageing infrastructure can be rebuilt on school land”.
- “Need to better utilise schools when not in use”.
- “Look at opportunities across Council boundaries”.
- “Prefer small fit for purpose facilities rather than larger regional facilities”.
- “Before investing in a building – need to consider if it is in appropriate location and if meets the needs of population”.
- “Too much focus on supporting sports groups”.
- “Large Council facilities are accessible”.
- “Need to explore opportunities with State Government and private enterprise to expand Council-owned sites for mixed use (for example development of A Grade car parks for recreation, housing and green spaces)”.
- “Do not agree with the sale of Council buildings”.
- “Disagree with partnerships with private sector to attract investment in new and existing infrastructure”.
- “Council should be doing more about making the Aboriginal heritage of this area more visible”.
- “Don’t leave Eltham out of your plan”.

General Survey Community Profile Summary

Diversity	% of responses	Age	% of Responses
Aboriginal or Torres Strait Islander decent	2%	15-19 yrs	4%
LGBTIQA+	4%	25-34 yrs	2%
Engl. as Sec. Lang.	9.5%	35-44 yrs	2%
Carer	19%	45-54 yrs	25%
None	50%	55-64 yrs	11%
Disability	16%	65-84 yrs	23%
		undisclosed	33%

Gender	% of responses	Relationship to Banyule	% of responses
Male	45%	Live	79%
Female	45%	Work	30%
Undisclosed	10%	Study	6%
Participants did not complete suburb information.			

3.2.1 North West Precinct

North-West Precinct survey participants were asked to **agree or disagree** with the following proposed actions:

Short-term 1 -3 years

- Undertake a feasibility study and site analysis to relocate JETS youth studio to an existing community building in a major activity centre.
- Relate JETS youth studio.
- Divest JETS youth studio.
- Undertake a feasibility study of building located at NJ Telfer Reserve to identify renovation or co-location opportunities.
- Advocate for State government funding to re-locate Bundoora Preschool and Bundoora Maternal and Child Health.
- Undertake a site analysis for co-location of Bundoora Preschool and Maternal and Child Health Centre to a suitable location.
- Building modular Bundoora Preschool and Bundoora Maternal and Child Health Centre.
- Identify suitable sites with adequate storage for playgroups in the Watsonia area.

Medium Term – 4-6 years

- Deliver change rooms and amenities at Yulong East Pavilion Reserve to support female participation.
- Explore the need and feasibility of expanding the Watsonia North Preschool to include the Macorna Street Community Hall.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of North West Precinct Feedback

Out of 18 North West Precinct surveys completed, 15 participants agreed and 3 disagreed with the precinct actions. Information below is a summary of the feedback received from the North-West Shaping Banyule online surveys, meetings and telephone conversations.

Feedback

- “Expand Watsonia North Preschool to include Macorna Street Hall as it isn’t utilised”.
- “Agree with expansion of Bundoora Preschool but Maternal and Child Centre should be relocated to Watsonia”.
- “NJ Telfer Reserve requires a power upgrade”.

- “Bundoora Scouts could be better utilised by having bigger storage capacity”.
- “Don’t agree with Jets relocation. I feel safe there as a queer person”.
- “Need more outdoor facilities”.
- “Need a library in Bundoora”.
- La Trobe University provided a written submission identifying opportunities to work in partnership with Council to implement some of the North-West Precinct actions.
- “Don’t agree with expanding Watsonia Nth Preschool. Macorna St is unsafe as there isn’t any suitable parking”.

North West Precinct Community Profile

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	0	15-19 yrs	5.6%
LGBTIQ+	6%	25-34 yrs	22%
English as Second Language	17%	35-44 yrs	5.6%
Carer	11%	45-54 yrs	5.6%
None	61%	55-64 yrs	5.6%
		65-84 yrs	28%
		undisclosed	27%

Gender	% of responses	Relationship to Banyule	% of responses
Male	11%	Live	83%
Female	83%	Work	17%
Non-binary/gender fluid	6%		

Suburb	% of responses
Bundoora	39%
Watsonia	55%
Watsonia North	6%

3.2.3 North Precinct

North Precinct Shaping Banyule online survey participants were asked to **agree** or **disagree** with the following actions:

Short-term 1-3 years

- Undertake assessment of the long-term viability of Joyce Avenue Children's Centre.
- Undertake a feasibility study of the Community Drive Greenhills Community buildings to identify partnership, renovation or co-location opportunities.

Medium 4-6 years

- Continue to upgrade the Greensborough War Memorial Park facilities to provide accessible meeting spaces for older adults.
- Deliver change rooms and amenities at Central Park to support female participation.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of North Precinct Feedback

Out of 11 North Precinct surveys completed, 10 participants agreed and 1 disagreed with the Precinct actions. Information below is a summary of the feedback received from the North Precinct surveys, meetings and telephone conversations.

Feedback

- Five participants commented that Greenhills Neighbourhood House needs to be prioritized for accessibility improvements as the facility provides important social connection opportunities and is well utilized by families.
- Diamond Valley Learning Centre commented that their building isn't accessible and requires some investment.
- "We have meeting spaces that we would like to see promoted".
- "Need better street signage to identify building".
- "Need to consult with community about Greenhills community buildings – no online consultation".
- "Need to better engage with older adults".
- "Need a playground around Simms Road Reserve".
- "Joyce Avenue Children's Centre is needed for local families. It should be retained".
- "Need more seating at War Memorial Park".

North Precinct Community Profile Summary

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	0	15-19 yrs	10%
LGBTIQA+	36%	25-34 yrs	18%
English as Second Language	10%	35-44 yrs	36%
Carer	18%	45-54 yrs	10%
None	36%	55-64 yrs	18%
		65-84 yrs	10%
		undisclosed	

Gender	% of responses	Relationship to Banyule	% of responses
Male	54%	Live	100%
Female	46%	Work	18%
Non-binary/gender fluid	0%		

Suburb	% of responses
Greensborough	73%
St Helena	10%
Watsonia North	17%

3.2.4 North East Precinct

North-East Precinct survey participants were asked to **agree or disagree** with the following proposed actions:

Short-term 1-3 years

- Deliver change rooms, amenities, and facilities at Montmorency North Pavilion to support female participation.
- Deliver Anthony Beale Reserve improvements that include creation of a community room, upgrades to room and umpire amenities.
- Explore opportunities to create multi-purpose meeting rooms at the Montmorency Bowling Club.
- Explore opportunity to develop a partnership with the Montmorency Community Hub.
- Engage with non-Council building owners in the St Helena- Eltham North area to identify and create multi-purpose spaces.
- Advocate for funding to create multi-purpose spaces in the St Helena-Eltham North area

Medium 4-6 years

- Undertake a feasibility study of the Petrie Park community buildings to identify partnership, renovation or co-location opportunities.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of North East Precinct Feedback

Out of 60 North-East surveys completed, 43 participants agreed and 17 disagreed with the precinct actions. Information below is a summary of the feedback received from the North-East Precinct Shaping Banyule online surveys, meetings and telephone conversations.

Medium % responses 20 to 49 participants provided feedback on the issue/topic

Thirty-five responses were received in relation to Monty Hub co-op in Montmorency. All participants commented that Council needs to provide financial support for Monty Hub to be sustainable in the future. Feedback reflected that Monty Hub is highly valued by the local community.

Other Feedback

- "Do not support co-location of buildings at Petrie Park".
- "Buildings in Petrie Park provide suitable meetings spaces".
- "Petrie Park Hall is not suitable for hire by community groups".
- "More investment in Montmorency Bowling Club and Petrie Park Hall".
- "Do not agree with creating multi-purpose meeting spaces at Montmorency Bowls Club".
- "Need to create multi-purpose meeting spaces in the St Helena/Eltham North".
- "Less focus on sports facilities and more focus on cultural hubs".
- "Hall Hire from Scout Halls or Sports Pavilions is not the same as a dedicated space for community use".
- "Montmorency does not need another community centre".
- "Local businesses also need to be looked after".
- "Create spaces for community to engage with the environment or arts in the St Helena/Eltham North/Briar Hill/Montmorency areas".
- "Need to focus more on Eltham and less on Montmorency".
- "Happy with the regular use of Watsonia Hall for our community group. Older people need to get out of the house. COVID has reduced our group numbers".
- "Use Monty South Primary School as a pilot site to collaborate with State government to share land. Need to improve partnerships with State Government".
- "Panorama Heights and Sherbourne preschools do not have capacity to deliver the increase in 3 and 4 year old kindergarten hours".

North East Community Profile

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	0%	15-19 yrs	5.6%
LGBTIQA+	8%	25-34 yrs	22%
English as Second Language	3%	35-44 yrs	5.6%
Carer	28%	45-54 yrs	5.6%
None	43%	55-64 yrs	5.6%
		65-84 yrs	28%

Gender	% of responses	Relationship to Banyule	% of responses
Male	70%	Live	100%
Female	25%	Work	25%
Prefer not to say	5%		

Suburb	% of responses
Eltham	2%
Greensborough	5 %
Lower Plenty	2%
Montmorency	78%

3.2.5 East Precinct

East Precinct survey participants were asked to **agree or disagree** with the following proposed actions

Short-term 1-3 years

- Deliver change rooms and amenities at Yallambie Park to support female participation.
- Deliver storage shed improvements at Viewbank Scout Hall to maximise use of building.
- Explore use and partnership opportunities of Viewbank College Performing Arts Centre.
- Undertake a building and site assessment of the Lower Plenty Community Centre and the Men's Shed located at 162 Main Road.
- Determine the long-term viability of Lower Plenty Community Centre located at 162 Main Road.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of East Precinct Feedback

All 5 East Precinct survey participants agreed with proposed actions. Information below is a summary of the feedback received from the East Precinct Shaping Banyule online surveys, meetings and telephone conversations.

Feedback

- "Need more social groups near shopping centres".
- "Hire of meeting spaces needs to be affordable to groups such as older adults".
- "Don't know where community buildings are located in the community. Want to know about spaces that can be used for personal hire".
- "Need to provide spaces for volunteer groups"
- "Not much is happening in Viewbank. Can facilities be improved at Price Park with an undercover BBQ area similar to Ford Park in Ivanhoe".
- "Limited accessible meeting space in Viewbank and Yallambie".
- "Older Adults Chinese group need regular meeting space in Viewbank".
- Eight men who attended a scheduled meeting at the Men's Shed commented that the building they utilise wasn't accessible and was not in a suitable location.

East Precinct Community Profile Data Summary

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	0%	15-19 yrs	0%
Disability	20%	20-24 yrs	20%
LGBTIQA+	0%	45-54 yrs	40%
English as Second Language	0%	55-64 yrs	20%
Carer	20%	65-84 yrs	20%
None	40%		

Gender	% of responses	Relationship to Banyule	% of responses
Male	40%	Live	100%
Female	40%	Work	
Undisclosed	20%		

Suburb	% of responses
Lower Plenty	80%
Viewbank	20%

3.2.6 West Precinct

West Precinct survey participants were asked to **agree** or **disagree** with the following proposed actions.

Short-term 1-3 years

- Deliver change rooms and amenities at Shelley Park to support female participation.
- Explore opportunities to maximise the use of meeting spaces at Olympic Leisure Centre as part of the reimagining co-design process.
- Address community needs identified through the review of Shop 48 and the needs of community service organisations.

Medium 4-6 years

- Deliver change rooms and amenities at Cyril Cummins Reserve to support female participation.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of West Precinct Feedback

Out of the 19 West Precinct surveys completed, 14 participants agreed and 5 disagreed with the precinct actions. Information below is a summary of the feedback received from West Precinct online surveys, meetings and telephone conversations.

Community Service Organisation Feedback

- Need large meeting spaces to accommodate high participation rates in programs and activities across all age groups. Inadequate spaces for young people and diverse language and cultural groups to meet regularly.
- Representatives from Shop 48 and Olympic Adult Education stated that they do not have adequate office /co-working space. They require a long-term secure tenancy near the Mall in Heidelberg West to deliver services and programs that meet community needs.
- Booking procedures for room hire need to be simple and accessible for people from diverse language and cultural groups.
- Residents living in the area are on low income and cannot afford ongoing fees and charges for hire of spaces.

Barrbunin Beek Gathering Place feedback

A consultation meeting took place at Barrbunin Beek Gathering Place in West Heidelberg with committee representatives who commented on the significant increase in membership post COVID-19. Due to this increase in membership and participation in programs and activities, more indoor and outdoor space is required to meet community needs. Community members rely on Barrbunin Beek Gathering Place for connection and wellbeing and must be given priority.

Other Feedback

- "Need a library in Heidelberg West".
- "As a member of the re-imagining OLC co-design team I would be very keen to see considerable actions taken and priority given to implementing recommendations of the OLC co-design team in order to address the needs of the community and increase participation and improve health and wellbeing".
- "The Bell St Mall in Heidelberg West should be a gathering place for community".

- “Improve bike infrastructure in the area to encourage healthy lifestyles. Need more locations to lock and store bikes”.
- “Need a playground at Shelley Park”.
- “Not all spaces are suitable for multi-purpose use”.
- “Olympic Park needs an accessible public toilet”.
- Opportunity for La Trobe University to work in partnership with Council to implement actions in the West Precinct.
- “People individuals working from home cannot afford internet access and need hot desking space. Need a safe environment to work or study”.

West Precinct Community Profile Data

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	11%	35-44 yrs	11%
Disability	21%	20-24 yrs	5%
LGBTIQA+	0%	25-34 yrs	16%
English as Second Language	37%	55-64 yrs	32%
None	31%	65-84 yrs	16%
		undisclosed	20%

Gender	% of responses	Relationship to Banyule	% of responses
Male	53%	Live	100%
Female	47%	Work	

Suburb	% of responses
Bellfield	5%
Heidelberg	11%
Heidelberg Heights	11%
Heidelberg West	63%
Undisclosed	10

3.2.7 Mid Precinct

Mid Precinct survey participants were asked to **agree or disagree** with the following proposed actions:

Short-term 1-3 years

- Identify opportunities to expand the capacity of the Old Shire Offices to support additional community use.
- Continue to upgrade the Heidelberg Theatre in Rosanna to remain fit for purpose, people and place.
- Explore use and partnership opportunities of the State government owned Banyule Theatre in Heidelberg with the Department of Education.
- Explore opportunities to create multi-purpose meeting spaces in the Macleod Park Pavilion redevelopment.
- Leverage opportunities from the upgrade of the Rosanna Library & Precinct to increase provision of multi-purpose meeting spaces.
- Map the availability and usage of multi-purpose meeting rooms owned by non-Council building owners in the Heidelberg Activity Centre.

Medium Term (4-6 years)

Work in collaboration with non-Council building owners to deliver multi-purpose meeting spaces in the Heidelberg Activity Centre.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of Mid Precinct Feedback

Out of 21 Mid Precinct surveys completed, 19 participants agreed and 2 disagreed with the precinct actions. Information below is a summary of the feedback received from Shaping Banyule surveys, meetings and telephone conversations.

Feedback

- "There is a Health community building on the North side of Burgundy Street just west of the rail line that is used for storage. It would be a great place for a Heidelberg Library".
- "Opportunity to use heritage listed building at Assisi Aged Care for community use".
- "There are limited community buildings in Macleod vs the rest of the mid area. Multipurpose rooms should be added there."
- "Don't put pressure on Heidelberg Theatre to share space. They are at maximum capacity".
- One participant requested that the action on Rosanna Library redevelopment be removed and replaced with looking for alternative uses of Rosanna MCH on Hillside Road when the service moves to the library in 2024.
- "Explore opportunities to expand use of Heidelberg Primary School on weekends".
- "Need more space for theatre productions".
- "Scout Hall needs an upgrade".
- "Any plans to expand the capacity of the Old Shire Offices and the Heidelberg Theatre in Rosanna will have to include increasing parking spaces as they compete with the Banyule Football/Cricket Club for parking in the area".
- Opportunity for La Trobe University to work in partnership with Council to implement actions in the Mid Precinct.
- "I'm still furious at the sale of public land to Woolworths for the Rosanna Library redevelopment".
- "Community Neighbourhood Houses should be prioritised for accessible improvements".

- “More activities for children not just buildings”.
- “Heidelberg needs a library”.
- “Shortage of meeting space in Heidelberg”.

Mid Precinct Community Profile Data Summary

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander decent	5%	25-34 yrs	24%
Disability	0%	20-24 yrs	9%
LGBTIQA+	0%	35-44 yrs	9%
English as Second Language	19%	45-54 yrs	9%
None	76%	55-64 yrs	9%
		65-84 yrs	19%
		undisclosed	21%

Gender	% of responses	Relationship to Banyule	% of responses
Male	9%	Live	71%
Female	81%	Work	14%
Undisclosed	10%	Study	5%

Suburb	% of responses
Heidelberg	23%
Lower Plenty	5%
Macleod	33%
Rosanna	19%
Undisclosed	20%

3.2.8 South Precinct

South Precinct survey participants were asked to **agree or disagree** with the following proposed actions:

Short-term 1-3 years

- Redevelop Ivanhoe East Preschool to deliver the increase in 3 and 4 year old kindergarten hours.
- Engage the Eaglemont community to assess needs for multi- purpose meeting spaces.

Medium Term – 4-6 years

- Deliver change rooms and amenities at Seddon Reserve Pavilion to support female participation.
- Leverage opportunities in the Ivanhoe Sport Precinct Plan to create a multi-purpose meeting space
- Explore use and partnership opportunities with the Ivanhoe Girls' Grammar School Performing Arts Centre.

Participants were also asked if there was anything missing or that they wanted Council to consider.

Summary of South Precinct Feedback

Out of 29 surveys completed, 25 participants agreed and 4 disagreed with the precinct actions. Information below is a summary of Shaping Banyule surveys and meetings.

Medium % of feedback (20 to 49 participants provided feedback on the issue/topic)

- Eaglemont needs a meeting space near the station/shopping area for social connection opportunities.
- Eaglemont is deficient in community buildings and open spaces.
- Older residents cannot walk or drive to facilities in Heidelberg and Ivanhoe.

Lower % of feedback (5 to 19 participants provided feedback on the issue/topic)

- Need more services and activities for different age groups in Eaglemont.
- The Eaglemont unstaffed railway station could be used as a multi-purpose meeting space.
- Need to explore the use of shop fronts on Silverdale Road, Eaglemont for a meeting space.
- Eaglemont has no access to public toilets near the station and shopping area.

Other Feedback

- "Assessment of needs in Eaglemont needs to be given urgent priority. Action on Eaglemont is light and fluffy".
- "Love the action on looking at shared space at Ivanhoe Tennis Bowls Club in John St".
- Implementing the Ivanhoe Sports precinct should be a short-term priority".
- "Environmental friends groups need storage space at open spaces like Wilson Reserve".
- "Eaglemont has a large number of cyclists and need repair places in the village".
- "Explore area off Sherwood Lane in Eaglemont to develop a community space".
- "The closure of the Uniting Church facilities on King St leaves limited options in the south eastern part of the precinct. Does the sale of the Catholic Church in East Ivanhoe present some opportunities".
- "Sports facilities should not take precedence over passive open space particularly in the south where there is a recognized deficit of easily accessible open spaces".
- "Need to better use unstructured space".

- Ivanhoe Library and Cultural Hub is a well utilised facility.

South Precinct Community Profile Data Summary

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander descent	0%	25-34 yrs	17%
Disability	10%	35-44 yrs	17%
English as Sec. Lang.	7%	45-54 yrs	17%
None	83%	55-64 yrs	21%
		65-84 yrs	24%
		undisclosed	4%
Gender	% of responses	Relationship to Banyule	% of responses
Male	55%	Live	100%
Female	45%	Work	14%

Suburb	% of responses
Eaglemont	41%
Ivanhoe	28%

3.2.9 Summary of Community Profile Information

The tables below provides a summary of the community profile information of the 216 participants of the Shaping Banyule online survey between 6 December 2022 to 13 February 2023.

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander descent	3%	Under 15 yrs	0%
Disability	13%	15-19 yrs	2%
LGBTIQA+	4%	20-24 yrs	3%
English as Sec. Lang.	11%	25-34 yrs	12%
Carer	15%	35-44 yrs	14%
None of the above	54%	45-54 yrs	30%
		55-64 yrs	15%
		65-84 yrs	20%
		85+ yrs	1%
Languages spoken: Mongolian, Dutch, Spanish, Tamil, Italian, Chinese, Indian, Somalian, Vietnamese, Farsi, Greek, Chinese		Age not disclosed	3%

Gender	% of responses	Relationship to Banyule	% of responses
Male	42%	Live	92%
Female	53%	Work	24%
Non-binary/gender fluid	.5%	Study	2%
Prefer not to Say	4.6%		
I identify as	0%		

3.2.10 Summary of Youth Survey Feedback

A targeted youth survey was undertaken with young people currently accessing Council's Youth Service. Sixteen young people participated in the consultation process. Youth Workers were engaged to support young people to complete a survey. A specific survey was designed for young people to make it relevant to their needs.

Young people provided the following feedback:

Which of the following buildings in Banyule do you use?	Ivanhoe Library (2 participants) Watsonia Library (2 participants) Jets Studio (16 participants) Don't use buildings (4 participants)
Do you think Jets Studio should be relocated to a more accessible location?	56% said Yes 44% said No
Do you think we need more youth friendly spaces in Banyule?	67% said yes 33% said no
In which suburb do you think we need more youth friendly spaces?	Eltham, Macleod, Heidelberg, Bundoora, Greensborough, Viewbank, Montmorency, Greensborough
Do you have any other ideas on how we can make our community buildings more youth friendly?	Create youth specific centres with free programs, activities (56%) Provide youth activities and events in different spaces and locations Provide safe, accessible and informal spaces to hang out with friends (12%) Banyule buildings are youth friendly (12%) Provide youth services and supports (6%) Make buildings more accessible and inclusive New Buildings Implement ideas of young people More programs at community spaces More youth friendly spaces in shopping centres Provide sport opportunities
What time would you like to see community buildings open?	Weekdays (56%) Weeknights (18%) Weekends (12%)

Youth Survey Community Profile Data Summary

Diversity	% of responses	Age	% of responses
Aboriginal or Torres Strait Islander descent	6%	Under 11 yrs	6%
Disability	6%	12-18 yrs	69%
English as Sec. Lang.	13%	19-25 yrs	19%
LGBTIQA+	6%	25+ yrs	6%
None of the above	63%		
Prefer not to say	6%		

Gender	% of responses
Male	75%
Female	25%
Non-binary/gender fluid	0%
Prefer not to say	0%
Other	0%

Which suburb do you live in?	% of responses
Bundoora	13%
Eltham North	13%
Greensborough	32%
Heidelberg Heights	6%
Macleod	6%
Montmorency	6%
Viewbank	6%
Other	18%