

Consultation Report

Revision A December 2019







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Introduction

The following report outlines the results of extensive consultation undertaken for Banyule City Council, as facilitated by Playce.

Playce were engaged by Banyule City Council as consultants for a strategic youth plan. Over a period of 2 months, extensive consultation was undertaken by Playce with support from Banyule City Council. During this period Playce and Banyule City Council engaged with a diverse mix of community groups. Workshops were held with various stakeholders.

Through engaging in community participation and via an online survey, questions asked related to what the young people of Banyule currently do to recreate, what they would like to see/ do more of in the future Banyule and what issues they currently face. During the community engagement workshops, everyone had their chance to vote on their favourite images as categorised by Active, Social and Creative opportunities.

Participants

Over the course of the consultation phase, community engagement workshops were held with various stakeholders, as well as at education institutes and broader community events. A summary number of attendees of these workshops follows:

Stakeholder Workshops:

24 participants	<i>Skate Jam-</i> 1st October 2019
6 participants	Young Mother's Group- 18th October 2019
7 participants	Jets Music and Creative Arts Group- 21st October 2019
15 participants	Malahang Bike Hut- 24th October 2019

School/ University Consultation:

50 participants	La Trobe University- 22nd October 2019
35 participants	Our Ladies of Mercy College- 29th October 2019

Public Consultation:

97 participants	Banyule Youth Festival- 15th September 2019
15 participants	<i>Malahang Festival-</i> 17th November 2019

348 participants

Total number of participants (online survey, community engagement workshops/ events)



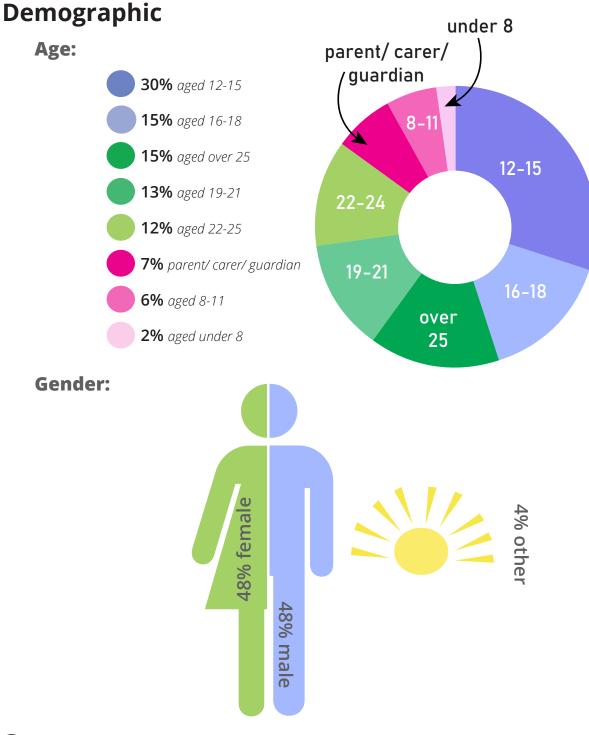
Summary

Playce and Banyule City Council actively engaged with 348 community members, a great outcome for the community and the twenty suburbs that comprise Banyule. Stakeholder workshops, public community engagement and education institutions provided a diverse snapshot of the needs and wants for the many different communities within the Banyule municipality when it comes to their open public spaces.

The largest focus group came from the Banyule Youth Festival, followed by the La Trobe University pop up. These sessions reached a broad audience, while the stakeholder workshops provided opportunity to hear the voices of specific focus groups that make up the diverse fabric of the Banyule community.

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Online Survey



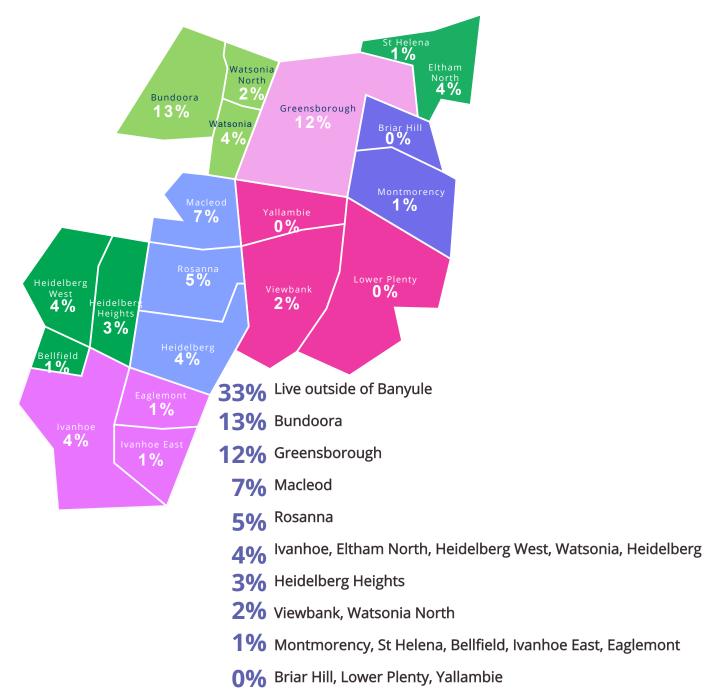
Summary

The largest age range of survey participants was 12-15 year olds, a great representation for what we often refer to as the 'forgotten' age group or the inbe(tweens) when it comes to designing recreational/ play spaces for youth.

The majority of participants (70%) fell within the age range of 12-25 year olds, which is significant for the Banyule Youth Spaces Plan as an age range defined as 'youth'. Male and female genders were shared at 48% each, with 4% of participants identifying as other. This is a fantastic result for a dynamic community engagement process.

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Location



Summary

Through the online survey we found that 67% of respondents lived within the City of Banyule. Whilst 33% of respondents live outside the City of Banyule the data is still valid given that many of those choose to recreate and use facilities within the municipality.

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The largest suburb participation came from Bundoora at 13%, closely followed by Greensborough with 12%. The remaining 42% of participants were dispersed throughout the municipality, with the exception of Briar Hill, Lower Plenty and Yallambie, all of which had no represented survey respondents.

Questions

Q1. How do you enjoy spending your spare time?



Socialising with Friends Outdoors



Socialising with Friends *at shopping centres, community facilities etc*



Socialising with Friends at Home



Browsing Internet eg. Youtube videos



Social Media eg. Instagram, Facebook, SnapChat

Any other ways you enjoy spending your spare time?

Doing gymnastics on good grass and on trampolines

> Participating in community events/ markets/ workshops

Walking around parklands. **Rosanna has been a recent favourite** because of its ambient nature and wide open pathways. Plus, they are always busy with families and older couples **SO I feel safer** Going to local markets in the area (particularly the La Trobe market) Some market diversity would be great in the local area

Chilling out at public gardens

Summary

Over half of the survey participants voted socialising with friends outdoors as their preferred way to spend spare time. This is significant data, with the focus of the consultation being on open public spaces. Socialising was favoured throughout, with socialising with friends at shopping centres/ cinemas and at home voted in the top 5 ways to spend spare time.

The activities with the least amount of votes were BMX riding, Scootering and Playing on Playgrounds. Whilst they did not have as many survey responses, BMX riding and scootering deemed popular among a specific audience throughout the consultation process.

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Q2. What would you like to do more of if you could or if it was available in Banyule?



Adventure Play ropes, climbing, parkour etc



Bike Riding



Listening to Live Music in a park/ public open space



Socialising with Friends Outdoors



Going to the Cinema

Anything else you would like to do more of if it was available in Banyule?

More markets please with a greater variety, the **Heidelberg mall** is a great start but unfortunately there isn't much there/it hasn't really grown... Sitting in a park with nice shade so I can read with plenty of space to run around A pump track to practice and **refine bike handling Skills** would be great!

Going shopping, doing more crafting, dance classes (not quite sure where they are close to me) I would like a pump track so I can ride with my friends. Mum doesn't want us to ride on the bicycle trails until we're older

Dedicated mountain biking trails Some kind of queer safe space that was based around a coffee shop setting would be great. I'd like to be able to **make friends young and old that are also queer or LGBTQI+** but within a non-alcohol setting and more daytime focused

Summary

The second 'dotmocracy' question in the online survey was more evenly dispersed among the top 5, with between 36% and 20% of voters selecting a combination of the above 5 activities in their top 3.

The most desired activity was Adventure Play (ropes, climbing, parkour), which was in the bottom 5 activities for 'ways you spend you spare time' in the previous question. This reflects the community's desire to include more 'adventure' play elements in the future planning and design of parks and open spaces. There was also a strong desire for more bicycle focused activity, with mentions for better cycle trails for mountain biking and the addition of a pumps track.

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Q3. Which places/ facilities do you enjoy going to in your spare time?



Anywhere else you enjoy spending your spare time?



Parks and open spaces proved to be the most popular among survey participants when asked which spaces/ facilities they enjoy going to in their spare time, with 64% voting it number one. This is again significant data within the scope of the youth open spaces upgrade plan. The least favoured places/ facilities to enjoy were community centres, school grounds and public transport hubs.

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Q4. What are the three biggest issues that prevent you from accessing places/ facilities?



Too far from home/ hard to get to



No one to go with



transport



Not feeling safe traveling to/ from



Lack of transport parents/ guardians etc

Anything else you can think of that prevents you from accessing these places/ facilties?

Lack of knowledge about what is available to me. Being a 20-something I feel like I am too old or too young for community services but I would like to be involved in things

Public transport is a big issue for this community especially with the new train line going through and yet no station in Heidelberg west, one of the areas which the most low socio economic populations live, and could benefit more from a train station

Areas with lots of traffic that do not have enough **pedestrian crossings**

Friends often don't want to be active

Not knowing what else I can do after work

Quality of facilities mean it's not worthwhile

Summary

Accessibility proved to be a big issue for many when asked to consider what inhibits them from accessing places/ facilities. Many comments suggested public transport connections could be improved to create greater opportunities for those crossing suburbs which are on different train lines. Road safety, including lack of pedestrian crossings and cycle lanes were also seen as deterrents when accessing certain places/ facilities.

Several participants also mentioned difficulty finding someone to go with, suggesting more community focused events/ workshops for specific interests would be of benefit to those wishing to expand there interests but not feeling confident to take the first step on their own.

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Q5. Which places/ facilities would you potentially use if they were avilable in Banyule?



Outdoor Performances/ Cinema



Skateparks/ BMX Tracks



Challenging Play Equipment/ Parkour



s Natural/ Contemplative Spaces



Social Places with Seating

Any other places/ facilities you would potentially use if they were in Banyule?



This question asked respondents to consider which places/ facilities they would potentially use if available to them Banyule. The choices which received the most amount of votes explored a diverse range of activities for different user groups. The most popular among the voters was outdoor performances/ cinema, receiving 42% of the top 5 votes.

The top five votes covered a broad range of play experiences, including physical, emotional, social and sensory play. Many people suggested the inclusion of more art elements to be enjoyed in public open spaces, as well as community gardens to encourage the local community to get outdoors and interact with one another.

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Q6. How do you currently experience/ use open public space in Banyule?



To catch up with friends



To study/ chill and relax



To walk the dog



To keep fit/ be active



Picnic with friends/ family





Summary

Catching up with friends and a place to study/ chill and relax were almost equal, with 20% of voters favouring open public spaces to study/ chill and relax as their number 1. This supports the earlier questions which focused around how people spend their spare time, which had a strong social focus also.



Q7. What kind of activities or events would you attend if they were available in Banyule?



Open Air Cinema



Community Food/ Market





Sports Activities



Health

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Community Fitness/ Live Music/ **Entertainment**

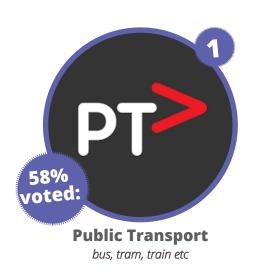
Any other ways you would like to experience/ use open public space?



Summary

Open air cinema proved popular among participants again, while community/ food markets closely followed. Sports activities and live music/ entertainment were also among the top five, emphasising the community's desire for integrated activities and events. Some respondents suggested more small scale local community events throughout the year, such as weekend markets and themed events with a focus on skate or other sport/ interests.

Q8. How do you currently move around Banyule?





Parents drive you



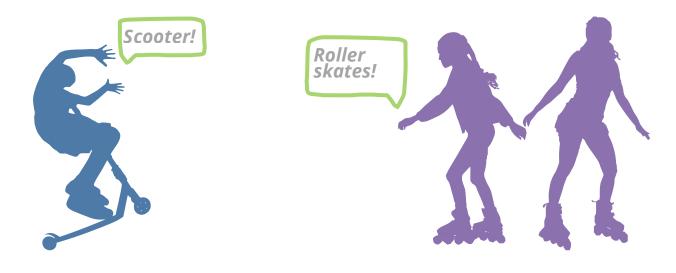
Walk

Top 5!

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You drive yourself

Any other ways you access Banyule?

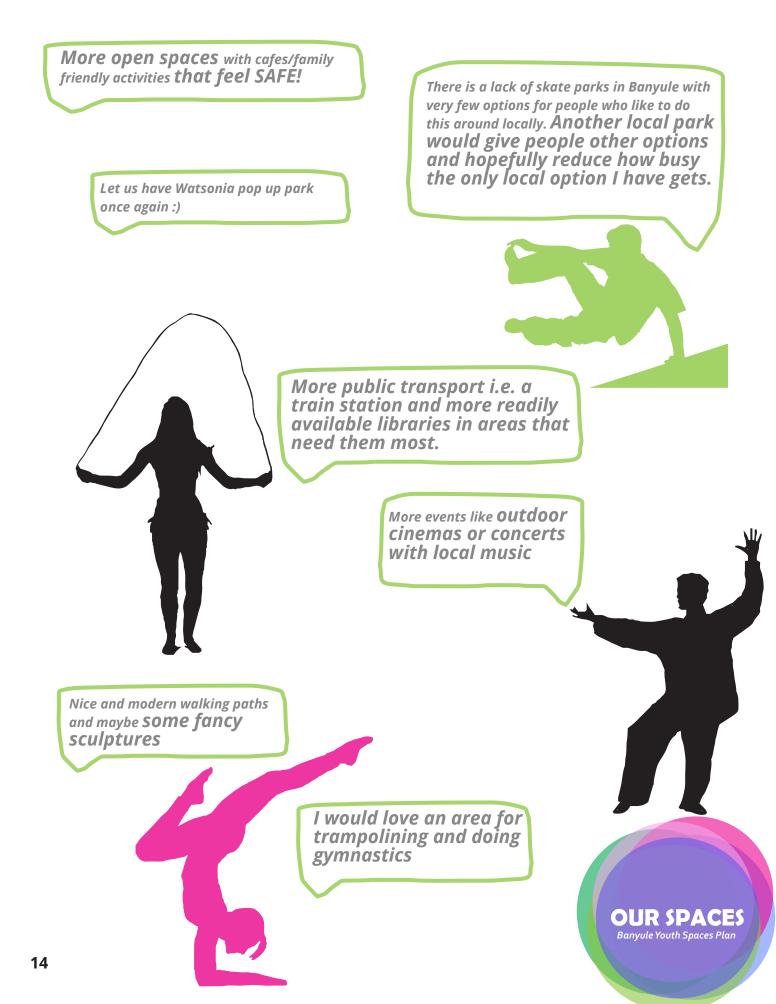


Summary

The majority of survey participants access Banyule via public transport. This high percentage of users is reflective of the various responses throughout the survey focused towards public transport issues and accessibility. With many people mentioning a desire for safer roads and cycle networks, the lower percentage of those who use a bike to get around Banyule is again reflected in the data collected earlier in the survey.

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Q9. What do you think is the BEST idea for improving Banyule for young people?



Parents, Carers and Guardians Feedback

What do you see as important things to include in the future planning of spaces and facilities for young people in Banyule?

This question led people to think about outdoor spaces and what they would like to see improved or included in their future spaces. Improved cycling infrastructure with better path connections and safer bicycle paths on road, designated play spaces that encourage kids to take risks and learn from their experiences with others in nature, as well as recreation facilities with multi-sport courts were all believed to be of great benefit for young people in Banyule.

Something to get the kids outdoors. Bike track features like a pump track or similar to make a boring trail fun for them.

> I think it's important to provide activities that are stimulating and in the outdoors to bring kids outside and away from connected devices.

Play spaces are still important in public parks. Social enterprise and collaborative work space is also great.

If you could change one thing to make Banyule better for young people aged 12- 25 years, what would you change and why?

More places for teens to hang out safely. Library upgrades focused on appealing to this age group. Music events like open mics, that are regular, such as what they do at Malahang Park.

Something to get the kids outdoors. Bike track features like a pump track or similar to make a boring trail fun for them. Improved cycling infrastructure was seen as integral for those aged between 12-25, with safer roads and trails giving parents, carers and guardians the confidence they need to encourage their children to explore independently. Those who were involved in this section of the survey advocated for safer roads, with improved traffic planning and pedestrian crossings. The desire for more safe spaces which are easily accessible, observed and free for young people to hang out and socialise was common amongst feedback. Many suggestions included hosting more events like Banyule Youth fest throughout the year to encourage greater diversity in placemaking.

Are there any further comments or feedback you'd like to make in relation to the places, spaces and facilities for young people in Banyule?

Some final comments were centred around creating more intergenerational spaces in Banyule, that can be enjoyed at any time by anyone. More centrally accessible youth centres that can be enjoyed by all those aged between 12-25 as well as well lit areas with access to shops for food and toilet facilities were also seen as important facilities for young people to have in Banyule.

Further reinforcement came from the community for better infrastructure for cycling, on and off road. Utilising natural spaces by incorporating more path networks and hosting more community focused events were also common comments among respondents. Kids need to feel empowered and able to challenge themselves without feeling constant oversight and criticism

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Banyule Youth Spaces Plan

Learning to ride a bicycle offers young people, whether they be local or immigrant, the confidence and motor skills to feel happy about themselves... Who doesn't enjoy riding a bicycle off the road!

Community Engagement



Dotmocracy

What types of CREATIVE opportunities would you like to see more of in Banyule?



Light instantions

Night Markets

What types of SOCIAL opportunities would you like to see more of in Banyule?



What types of ACTIVE opportunities would you like to see more of in Banyule?



Stakeholder Workshops

Skate Jam

Playce engaged with the local skate community at the Greensborough Skate Jam, held at the Greensy Skate Park on Tuesday October 1st.

This was a great opportunity to engage with local users of the skate facilities available in Banyule, and to hear their valued opinions. Many skaters desired a skate park for Montmorency, while others suggested an upgrade to current skate facilities would be of great benefit. Some parents/ carers suggested the upgrades should include provision for safer spaces with better observations points.









Young Mother's Group



On Friday October 18th, Playce conducted a workshop with the young mother's group in the Watermarc Building, Banyule City Council. This was a great opportunity to reach a specific audience and have a chat about what they wish to see in Banyule as their babies grow up. It was also a great chance to gain insight on their thoughts at present on open public spaces in Banyule.

The group agreed accessibility across Banyule could be better, with more regular buses across various suburbs. In parks and reserves, better/ safer path networks for prams to share with other users, such as older children on bikes and pedestrians.





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Jets Music and Creative Arts Group

Playce visited the Jets Music and Creative Arts Group at The Concord on Monday October 21st. This was a great chance to see some of the 'behind the scenes' actions of the Banyule City Council community. Many informal chats were had between rehearsals and various creative pursuits people were engaged in. Whilst there were not so many survey participants, this was a great snapshot of the diverse and creative community that Banyule fosters.





Malahang Bike Hut

On a very hot afternoon on Thursday October 24th, Playce set up a stall at the Malahang Bike Hut in Heidelberg West to chat to the local community about what they would like to see more of in their parks and open spaces. Despite the very hot conditions, a great crew came down to enjoy an icy pole and have their say.

Speaking of their immediate park, many agreed more trees centred around the playground would be beneficial for years to come and would make spaces like this and others more of a destination for the whole family to stay a while. Many of the community had concerns for safety around Malahang, and suggested better lighting at night would make for a safer environment.







Public Consultation

Banyule Youth Festival

Playce along with the Banyule City Council hosted a community engagement pop-in session at the Banyule Youth Festival on Sunday September 15th in Macleod Village Green. The festival was the first community engagement consultation for the Youth Spaces Plan, and provided a great snapshot of the diverse mix of people and interests within the Banyule community, as well as many who lived in neighboring suburbs to the border of Banyule municipality.

This was a great day, with a broad range of people participating, as well as many who lived in neighboring suburbs bordering Banyule municipality. Many comments from this day suggested more days like this throughout the year to encourage community participation and kinship.









Malahang Festival

To wrap up the community engagement consultation process, Playce along with Banyule City Council held a final public pop- up/ drop in session at the Malahang Festival in Malahang Park, Heidelberg West on Sunday November 17th.

Whilst the vast majority of those who engaged in the consultation process were outside of the defined youth parameters (12-25 years old), it was a great opportunity to chat with parents of younger children who will potentially grow up in Banyule and benefit from the positive influence from the community throughout this consultation process.

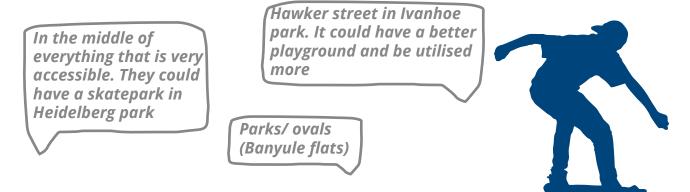




Public Consultation

Community Feedback

What would be the best location for a new space for young people in Banyule?



What is your best idea for improving spaces for young people in Banyule?



School and University Consultations

La Trobe University Pop- Up

Playce alongside Banyule City Council hosted a pop- up community engagement consultation session at La Trobe University, Bundoora on Tuesday October 22nd. This was a great success, with many people engaging with us before busily heading into the library to study for exams or finish that final assignment.

Though La Trobe university is outside Banyule municipality, after chatting to students and teachers alike we discovered that many people spend time in neighboring suburbs, or live in Banyule municipality.







I would really enjoy having more open air cinemas, I really like the idea and think it would be fun to go to with friends



Our Ladies of Mercy College

On Tuesday October 29th, Playce visited Our Ladies of Mercy College to run 2 workshops with the students. The first workshop was a year 7 Humanities class. They were at present learning about the legal system and what a democracy is, which tied in nicely to the dotmocracy exercise and gave the students some understanding of the consultation process as a bigger picture within the community and the importance of taking the opportunity to 'have your say'.

It was great to wander around and hear so many creative ideas and discussions in the classroom. Many students advocated for more trees in all parks and open spaces, as well as safer thoroughfares in public transport hubs and streetscapes at night.

The second workshop included 2 students from every year level. This was a great opportunity to hear a variety of voices and was a great chance for the older students to liaise with the younger students on things they would have liked to have available to them over the course of their high school education.

Many students agreed more community focused public spaces with open air cinema and markets would be an asset to the municipality, particularly with such a broad spread of demographic in neighboring suburbs.

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Banyule Youth Spaces Plan

Summary Discussion

Overall the community engagement process for the Banyule Youth Spaces Plan was a great way to gain insight into the strong and diverse community that makes up Banyule. With a total of 348 people participating in the online survey we got a great snapshot of the local community's ideas on existing open public spaces within Banyule.

It was a great result to find that of the 348 respondents, 82% were aged between 12 and 25, the focus age group for the Banyule youth Spaces Plan. The even dispersion of male and female participants was also a great result.

Throughout the consultation, we engaged with a diverse mix of the community with different interests and assets. Engaging with various stakeholder groups and the community was an important part of the community engagement process as it meant specific audiences were heard and had a chance to express their ideas directly to us. A call for a diversity of spaces to perform a variety of activities was favoured among majority of participants. Spaces to include provision for active and passive play, and opportunities to explore and create through adventure play and artistic elements were deemed popular among participants. Socialising was important for most and was a common past time when asked to consider how they currently experience open public spaces within the Banyule municipality. Throughout the 'dotmocracy' exercises, it was clear that Banyule is a creative and artistic community with a taste for an appetite for adventure and community focused events.

We feel this is a great outcome for the community engagement process. Banyule has identified itself as a strong and diverse community with lots of passionate members and willing participants.

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I think there need to be community events or better advertising for them for youth to get people out of their houses and off their phones doing something to build relationships within the community.



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