

Rosanna Library Redevelopment

Stage 2 Consultation Findings Report

Final- July 2021

Acknowledgement



We acknowledge that our engagement activities were held on the lands of the Wurundjeri people of the Kulin nation who are the traditional custodians of the land which is now known as Banyule today. We pay our respects to Elders, past, present and emerging.

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1. Executive summary

The Engagement Collective was engaged by Banyule City Council to support the planning and facilitation of a range of community engagement activities to inform the redevelopment of the Rosanna Library (library).

The purpose of Stage 2 engagement was to gather community input about what they value and their aspirations for the new library; preferences regarding materials and finishes for the new building and internal allocation of library space, fit out, functioning, community use and programming; as well as suggestions for the streetscape and outdoor spaces. People who live, work and study in Rosanna and library users were identified as the target population to engage in this public consultation.

A range of online and in-person consultation activities took place from May to June 2021. Council's 'Shaping Banyule' online engagement platform was used to support the consultation.

1.1 Overview of participation profile

The communications and engagement activities were effective in engaging over 300 participants. It is noted that some individuals participated in more than one engagement activity.

Table 1: Engagement activities and participation levels

Engagement activity	Indicative number of participants
Survey (online and hard copy formats)	108
Short survey (3 questions)	21
Idea drawing sheets	15
3x Place-Based Pop-Up engagement (82 Voting Pod participants, 72 Chatboard idea participants <i>plus surveys, short surveys and idea drawing sheets included above</i>)	154
Drop-in session 1: Rosanna Bowls Club	8
School workshop 1: Rosanna Primary School	12
Stakeholder meeting	1
Email submission (on behalf of families with children that identify as Aboriginal)	1
Total participation in engagement activities (gathering feedback)	320

Demographic details were not submitted by or captured for all participants, so the participation profile has been generated mostly based on the characteristics reported by the 129 survey respondents (108 survey and 21 short survey):

- The majority of participants identified as *female* (72 or 60.5%).
- Participants were a variety of ages. All age groupings were represented from under 12 years to 70 years and over. Persons aged *35 to 49 years* were particularly engaged (37 or 25.7%).
- A small number of respondents identified as a *person who speaks English as a second language*, *LGBTIQ+* and/or a *person with a disability*.
- Participants indicated that they had varied connection/s to Rosanna. The majority *lived in Rosanna* (88 or 74.6%) and some participants *worked or studied in Rosanna*. Other connections reported included living in nearby suburbs, volunteering in Rosanna or catching the train in Rosanna.

1.2 Key findings from the analysis of the community feedback

Current connections to, and uses of, Rosanna Library (see 4.1)

- Many participants identified as a *member of Yarra Plenty Regional Library* (87 or 84.7%)
- While some participants reported using the library at least once per week (23 or 22.3%), many reported using the library rarely (32 or 31.1%) or on a monthly basis (24 or 23.3%)
- Participants indicated that they were doing a variety of programs or activities other than borrowing books at the Rosanna Library now. Many of the 103 respondents reported they *read magazines and newspapers*, attend *Storytime* (25 or 29.8% each) and/or *used the computers* (21 or 25.0%).

Things that we love and value now about the Rosanna Library (see 4.2)

Participants indicated they love and value a variety of aspects now about the Rosanna Library. Topics reported related to services, spaces, programs as well as the look and feel of the library. Topics referenced most frequently across all engagement activities for each category were (in descending order):

Services	<ul style="list-style-type: none">• Variety of book collections, reading materials and options• Technology, free Wi-Fi, access to computers, iPads and photocopying• Friendly and helpful staff
Feel	<ul style="list-style-type: none">• Quiet, uncrowded, relaxed and cosy• Community feel, welcoming and friendly• Child-friendly atmosphere
Spaces	<ul style="list-style-type: none">• Variety of spaces (open spaces, meeting spaces, quiet spaces)• Spaces to work, study and do homework
Programs	<ul style="list-style-type: none">• Programs, activities, classes, events and clubs
Look	<ul style="list-style-type: none">• Trees, greenery and bush feel• Building character and bluestone• Furniture, seating and tables

Other topics frequently mentioned: *it is convenient, close proximity to home and public transport, and the location.*

Views about the new Rosanna Library, looking to the future (see 4.3)

Participants indicated they would like to have a variety of experiences and things to do in the new Rosanna Library. Topics reported related to services, spaces, programs as well as the look and feel of the library. Topics referenced most frequently across all engagement activities for each category were (in descending order):

Look	<ul style="list-style-type: none">• Modern, inviting, clean, safe and warm• Bright, airy with natural light and spacious• Aligned character of area with natural and sustainable materials, natural colours and greenery• Accessible for people of all-abilities and prams, including disabled car parks
Spaces	<ul style="list-style-type: none">• Quiet areas for reading and studying• Variety of spaces and seating styles – some that are child-friendly, some for community use and social interaction and others for private use or meetings, which can be hired or booked

Services	<ul style="list-style-type: none"> • Variety of book collections, reading materials and options • Technology and internet (free Wi-Fi, access to computers, iPads, DVDs, movies, printers and photocopiers) • Storytime
Feel	<ul style="list-style-type: none"> • Inclusive, welcoming, friendly and safe • Quiet, comfortable, relaxed and calm
Programs	<ul style="list-style-type: none"> • Arts and craft classes, homework and clubs, language classes, writing classes, classes and courses for all age groups, school holiday programs and adult learning programs art classes • Activities for children, community events, guest speakers and presentations

Level of support and views about the proposed redevelopment of Rosanna Library (see 4.4.)

A majority of participants indicated they were supportive of the redevelopment of the Rosanna Library and concept designs:

- 48 (or 49.0%) were *very supportive* of the redevelopment of the Rosanna Library
- 28 (or 28.6%) were *supportive* of the redevelopment of the Rosanna Library
- 5 (or 5.1%) were *neutral* about the redevelopment of the Rosanna Library
- 5 (or 5.1%) were *unsupportive* of the redevelopment of the Rosanna Library
- 12 (or 12.2%) were *very unsupportive* of the redevelopment of the Rosanna Library

When participants were asked to explain why they chose a particular level of support there were 32 of the 98 (32%) who indicated concerns with several aspects of the project.

Feedback on the proposed concept plans and ideas (see 4.5)

The majority of participants indicated they liked the Rosanna Library concept designs.

There were also a range of mixed views, ideas and queries recorded:

- At the pop-ups 71 or (86.6%) indicated they *liked* the concept designs
- Many of the 12 student participants indicated they preferred the *Deck* and *Study lounge spaces* (7 votes each) and *Children's areas* and *Reading terraces* (6 votes each)

Other ideas included: incorporating visual representation of Aboriginal Culture to uplift inclusion; natural building materials; quiet and noise tolerant areas; disabled parking near the lift; spaces for volunteers, tutors, professional services, wellness room and wet areas for art activities.

Ideas about the streetscape and outdoor spaces (see 4.6)

Participants provided a variety of personalised ideas for the streetscape and outdoor spaces at the proposed Rosanna Library. Ideas and suggestions referred to the following topics (presented in descending order):

- Landscaping: Trees, vegetation and greenery
- Accessibility, pedestrian, bicycle and vehicles movements: Parking and car parks, pedestrian crossings, accessibility, cycling connections and infrastructure
- Building exterior and surrounds: Use of natural materials, re-purposing the blue stone, directional signage, welcoming appearance, artwork, flags, sustainability elements, dog parking and book return chute
- Outdoor spaces and facilities: Seating, green and open spaces, performing/entertainment area, play area/playground and café

Other ideas included: increasing the set back of the buildings from the road and waste management.

General feedback relating to the overall project and future stages (see 4.7)

Across all engagement activities, concerns were raised regarding five topics in relation to the overall project and future stages about:

1. The partnership with Woolworths and sale of land
2. The concept design for the proposed library
3. The new Woolworths supermarket and implications
4. The loss of trees
5. The consultation process

2. Project background and overview of consultation

2.1 Background

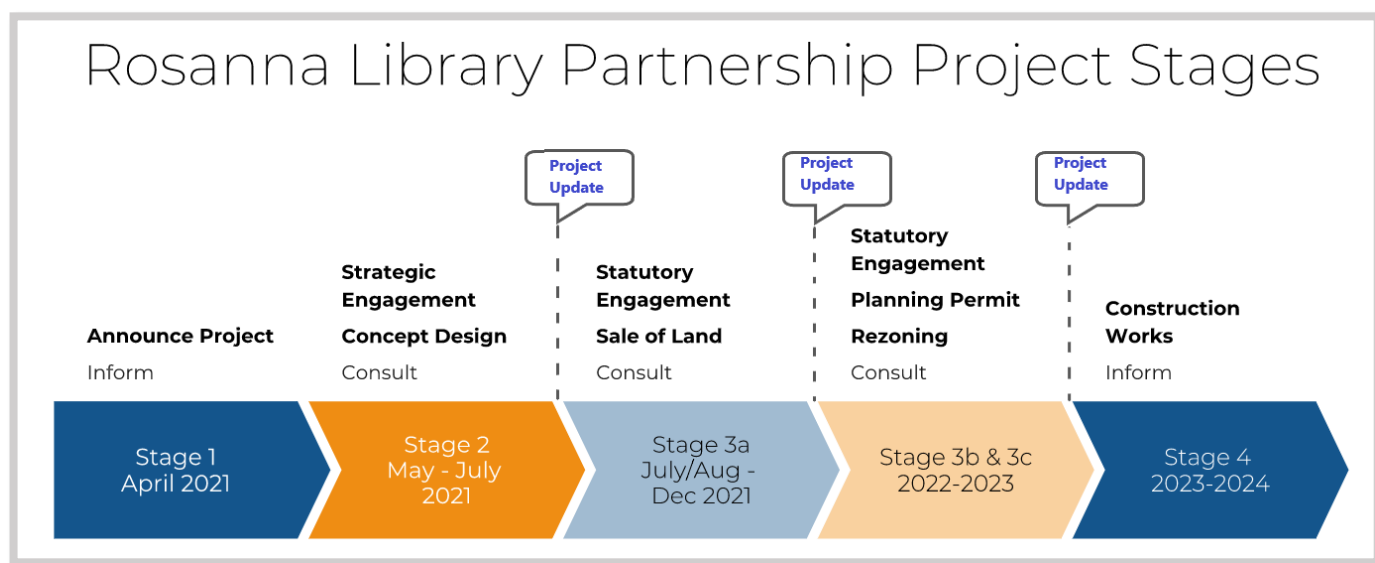
In April 2021, Banyule City Council publicly announced the proposed redevelopment of the Rosanna Library via a Council meeting. The library is proposed to be redeveloped through a potential partnership with Woolworths. This partnership would involve transferring a portion of Council land to Woolworths (828 sqm of the current library site), for them to build a larger supermarket as well as design and construct a new public library building next door.

It is envisaged that the new Rosanna Library would be more than double the size of the existing library and include a range of new spaces, services and programs to compliment a modern community facility.

The results of engagement will inform the library redevelopment concept plans and the Turnham Avenue Streetscape Plan. Initial upgrades to the Turnham Avenue streetscape were delivered as part of the level crossing removal project. An updated streetscape concept plan has been developed to include other improvements for the areas outside the proposed supermarket and library. It is proposed that most parts of the updated streetscape plan will be delivered as part of this project.

In addition to the library and Turnham Avenue streetscape, the project also involves improvements to the Heidelberg Theatre Company, with Council allocating \$1 million for these upgrade works.

In April 2021, Council also endorsed an engagement plan which indicated the level of engagement for each of the four project stages, as shown below.



In Stage 1 (April), the level of engagement was inform. This Stage involved:

- Announcing the project
- Providing information to residents
- Council hosting 10 information sessions, attended by around 80 people
- Providing information on the “Shaping Banyule” consultation platform including direct contact details for a Council staff member.

In Stage 2 (May to July), the level of engagement was consult. ChatterBox Projects (through the Engagement Collective) was engaged by Council to plan and support the community consultation for Stage 2. Activities were led by both Council staff and the consultants. **This feedback is the focus on this report.** Stage 2 engagement primarily sought early input and ideas from the community about what they would like to see or do in a new library and how they would like a new library and surrounds to look and feel.

In Stage 3 engagement (3a, 3b, 3c – July 2021 to 2023), the level of engagement will be consult. This Stage involves legal and statutory planning processes where the community will be able to provide specific feedback on the sale of land to Woolworths and development plans as part of the planning permit process.

In Stage 4 engagement (2023 to 2024), the level of engagement will be inform.

2.2 Engagement purpose and objectives

The purpose of Stage 2 community engagement was to gather feedback on:

- what people value and their aspirations for the new library
- preferred materials and finishes for the new library building
- internal allocation of library space, fit out, functioning, community use and programming; and
- suggestions for the streetscape and outdoor spaces at the new library e.g. trees, signage and car parking (including improvements to Turnham Avenue Streetscape Concept Plan)

The objectives of Stage 2 engagement were to:

- continue to inform the community and key stakeholders about the project
- ensure the community was clear about what they could influence - the negotiables and non-negotiables
- engage a diversity of stakeholders to hear a range of views and ideas
- support the community to provide feedback in a range of ways
- identify and understand potential concerns in relation to the library redevelopment; and
- generate community excitement about the new library.

The negotiables and non-negotiables for Stage 2 engagement are shown in Table 2.

Table 2: Negotiables and non-negotiables for Stage 2 engagement

Negotiables	Non-negotiables
<ul style="list-style-type: none"> • The mix of rooms at the library • Aspects of the design of those rooms (e.g. digital/tech space/children's areas) • The functions included in the new library (e.g. a program space) • The look and feel (e.g. colours and materials) • Selected streetscape elements such as landscaping, wayfinding, car parking, signage 	<ol style="list-style-type: none"> 1. The timelines 2. The use of the library as a library 3. The use of the theatre as a theatre 4. Sale of land negotiations (feedback on Sale of Land will be addressed via the legal and statutory planning process) 5. Issues that form part of the new supermarket development (these will be addressed via the Woolworths planning application process) 6. Building code and planning scheme requirements and endorsed Council standards for items such as Environmentally Sustainable Design, tree protection, Universal Access requirements

The focus of the Stage 2 engagement was to seek input and ideas in relation to the “negotiables” for the proposed library redevelopment and surrounding streetscape. However, comments were also received regarding:

- partnership with Woolworths
- sale of public land
- Woolworths in Rosanna, vehicle movement and parking implications
- loss of trees
- overall project and future stages

Although not directly related to the objectives of the Stage 2 engagement, this feedback was recorded and has been analysed and presented throughout Section 4.

2.3 Overview of consultation program

ChatterBox Projects in partnership with Council planned and delivered a range of engagement activities from 8 May to 8 June, as shown in Table 3.

Table 3: Schedule of engagement activities

Activity	Date	Led by
Survey (online via Shaping Banyule consultation platform and hard copy)	8 May to 8 June	Council
Place-based pop-up 1: Rosanna Parklands 9am – 12pm Place-based pop-up 2: Rosanna Plaza 9am – 12pm Place-based pop-up 3: Rosanna Train Station 3.30pm – 6.30pm	16 May 22 May 25 May	ChatterBox Projects
Drop-in session 1: Rosanna Bowls Club	20 May	ChatterBox Projects
Stakeholder meeting 1: President of Traders Association	18 May	Council
School workshop 1: Rosanna Primary School	25 May	Council
Activities intended to inform and raise awareness (no feedback captured)		
Pop-in Story Time at the library	19 May	Council
Pop-in Rosanna Fire Station	19 May	Council
Library and community house information stands	From 10 May	Council
Mail out to 8,247 properties in Rosanna, Heidelberg and Viewbank	From 10 May	Council
Planned activities cancelled due to Victorian Government’s COVID Safe Circuit Breaker Lockdown (midnight 27 May to midnight 10 June)		
Stakeholder meeting 2: Rosanna Traders Association Committee	27 May	
Drop-in session 2: Rosanna Bowls Club	29 May	
Stakeholder meeting 3: Heidelberg Theatre Company Committee	1 June	
School workshop 2: Rosanna Golf Links Primary School	3 June	

Three place-based pop-ups were designed to intercept community members in busy locations in Rosanna. These were conducted at the Rosanna Parklands, Rosanna plaza/shopping strip and Rosanna train station. Combined, the pop-ups engaged over 220 people (via voting pod, Chatboards, idea drawing sheets, surveys and short surveys) and provided the opportunity for many community members to have conversations, ask questions, seek clarification on a range of issues and topics and take information and surveys home.

Drop-in sessions were designed so community members could visit four different information stations and speak with a Council staff member and/or a Woolworths representative. At the session people could provide feedback via post-it-notes at various stations and complete a survey.

The information stations were:

- The process – information and questions about the stages of the project
- Library development – feedback, information and questions about the concept plans
- The streetscape – feedback, information and questions about the areas outside the library and supermarket
- The partnership – information and questions about the partnership with Woolworths

Persons who registered for Drop-in session 2 were invited to a substitute online workshop, however this did not proceed due to low interest. Those who expressed interest were offered a phone conversation with Council's key contact person.

School workshops were designed to provide school children with an easy option to participate and provide feedback. The on-site school workshop involved gathering feedback via post-it notes, dotmocracy activity (use dots to vote) and idea drawing sheets.

Pop-ins were designed so Council staff could share information, answer questions and provide community members with a survey to complete or take home.

During the engagement activities, feedback was gathered via a range of activities:

1. Survey (online via the Shaping Banyule consultation platform and hard copy)
2. Short survey (3 questions, hard copy)
3. Ideas drawing sheet (hard copy)
4. Place-based pop-ups (survey, short survey, voting pod, Chatboards, ideas drawing sheet)
5. Drop in session (post-it ideas)
6. School workshop (dotmocracy voting activity, post-it ideas, ideas drawing sheet)
7. Stakeholder meeting (meeting notes)
8. Email submission

The feedback gathered at each engagement activity is shown in Table 4.

Table 4: Questions by engagement activity

	Survey (108)	Short survey (21)	Ideas drawing sheet (15)	Place- based pop-ups (154)	Drop-in session (8)	School workshop (12)	Stakeholder meeting (1)	Email submission (1)
Demographics (see Section 3)								
Gender	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						
Age	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		
Diversity characteristics	<input checked="" type="checkbox"/>							
Connection/s to Rosanna	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						
Connections to and uses of Rosanna Library (See Section 4.1)								
Membership	<input checked="" type="checkbox"/>							
Frequency of use	<input checked="" type="checkbox"/>							
Participation in programs or activities	<input checked="" type="checkbox"/>							
Love and value now about Rosanna Library (see Section 4.2)								
Love and value now	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
Looking to the future (see Section 4.3)								
Types of experiences	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>				
Look and feel	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
Like to do	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		
Encourage you to visit	<input checked="" type="checkbox"/>							
Level of support and views about the proposed redevelopment of Rosanna Library (see Section 4.4)								
Supportive/ unsupportive & why	<input checked="" type="checkbox"/>							
Like/ don't like				<input checked="" type="checkbox"/>				
Feedback on proposed concept designs (see Section 4.5)								
Views on concept plans and ideas					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Ideas about streetscape and outdoor spaces (see Section 4.6)								
Ideas on streetscape and outdoor spaces	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>			
General feedback (see Section 4.7)								
General feedback	<input checked="" type="checkbox"/>						<input checked="" type="checkbox"/>	
Comments on process and stages of project					<input checked="" type="checkbox"/>			

In Stage 2, efforts were also made to inform and promote the consultation:

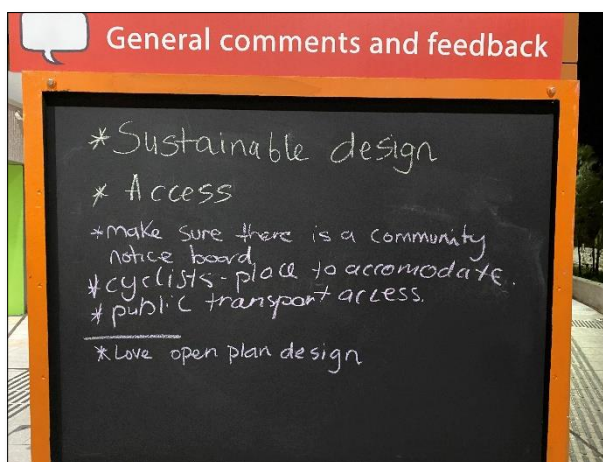
- Social media posts (2 with story surveys)
- Information stands at the library and Fire Station Community House
- Mail out to over 8,000 local households

These activities complimented Council's online Shaping Banyule consultation platform. The platform included the online survey, a video, FAQ's, information about the engagement activities and process as well as contact details for Council's key contact person.

The engagement was also supported by posts on Council's social media channels, Facebook and Instagram. Posts were published as an awareness campaign to direct the audience to the Shaping Banyule page. Story surveys and polls were included as part of some weekly Instagram posts to encourage feedback and ideas via this online medium. Table 5 presents an overview of the social media posts and reach.

Table 5: Social media post schedule and reach

Instagram		Facebook	
Date of post	Reach	Date of post	Reach
11 May	823 accounts	11 May	2,681
20 May	352 accounts	17 May	2,190
28 May	600 accounts (Story survey)	26 May	975
4 June	470 accounts (Story survey)	28 May	1,951



2.4 Overview of outcomes from the consultation program

The consultation and communication activities were effective in engaging with approximately 1,300 people. Participation level by engagement activity is presented in Table 6.

Table 6: Engagement activity and participation level

Engagement activity	Participants
Survey (online and hard copy formats)	108
Short survey (3 questions)	21
Idea drawing sheets	15
3x Place-Based Pop-Ups (Rosanna Parklands, Rosanna Plaza and Rosanna train station) 82 Voting Pod participants 72 Chatboard idea participants Plus surveys, short surveys and idea drawing sheets included above	154
Drop-in session 1: Rosanna Bowls Club	8
School workshop 1: Rosanna Primary School	12
Stakeholder meeting	1
Email submission (on behalf of families with children that identify as Aboriginal)	1
Pop-ins at library and Fire Station Community House	N/A
Total participation in engagement activities (gathering feedback)	320
Facebook interactions (comments, likes, shares)	68
Instagram survey responses	28
Facebook video views	346
Unique visits to project webpage (Shaping Banyule Website)	588
Total reach (informed)	1,350

Note: Some individuals may have participated more than once.

Note: Number of people that information was handed out to at the library and community house pop-ins was not recorded.



3. Description of participation profile

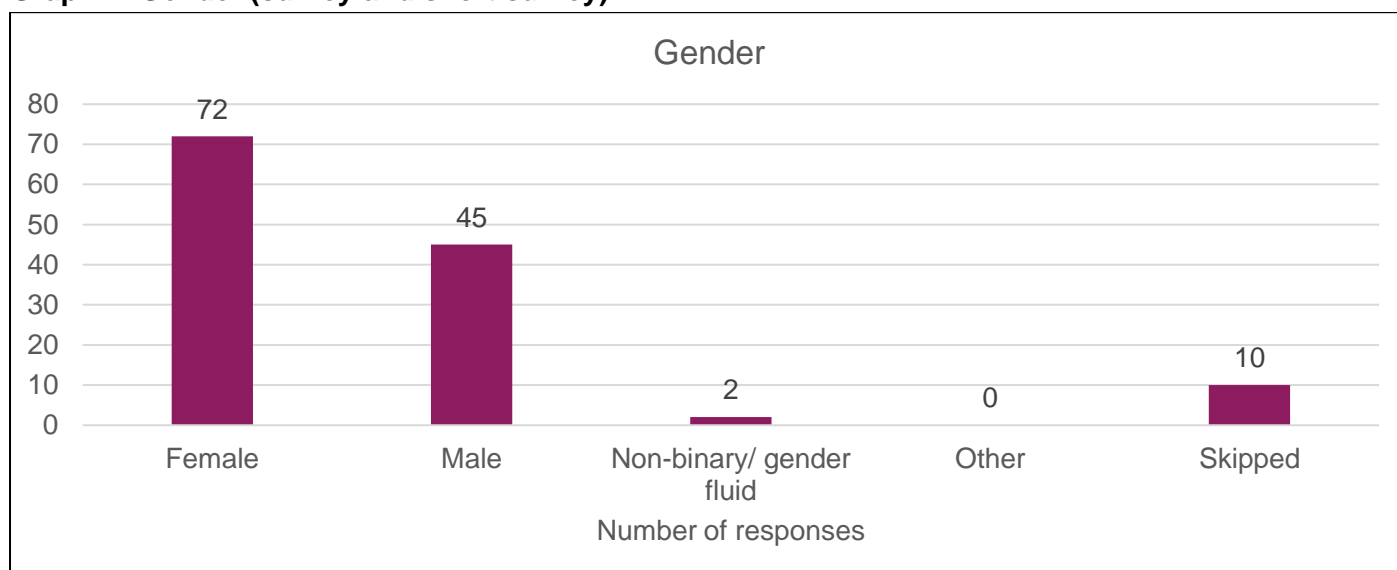
Key insights

- The majority of participants identified as *female* (72 or 60.5%)
- Participants were a variety of ages. All age groupings were represented from under 12 years to 70 years and over. Persons aged 35 to 49 years were particularly engaged (37 or 25.7%)
- Some participants selected diversity characteristics (access, inclusion and equity). A small number of respondents identified as *a person who speaks English as a second language, LGBTIQ+ and/or a person with a disability*
- Participants indicated that they have varied connection/s to Rosanna. The majority *live in Rosanna* (88 or 74.6%) and some participants *work or study*. Other connections reported included living in nearby suburbs, volunteering in Rosanna or catching the train in Rosanna

3.1 Gender of participants

Survey respondents and short survey respondents were asked to indicate their gender. All genders were represented. As shown in Graph 1, of the 119 respondents who indicated their gender, females were particularly engaged (72 or 60.5%).

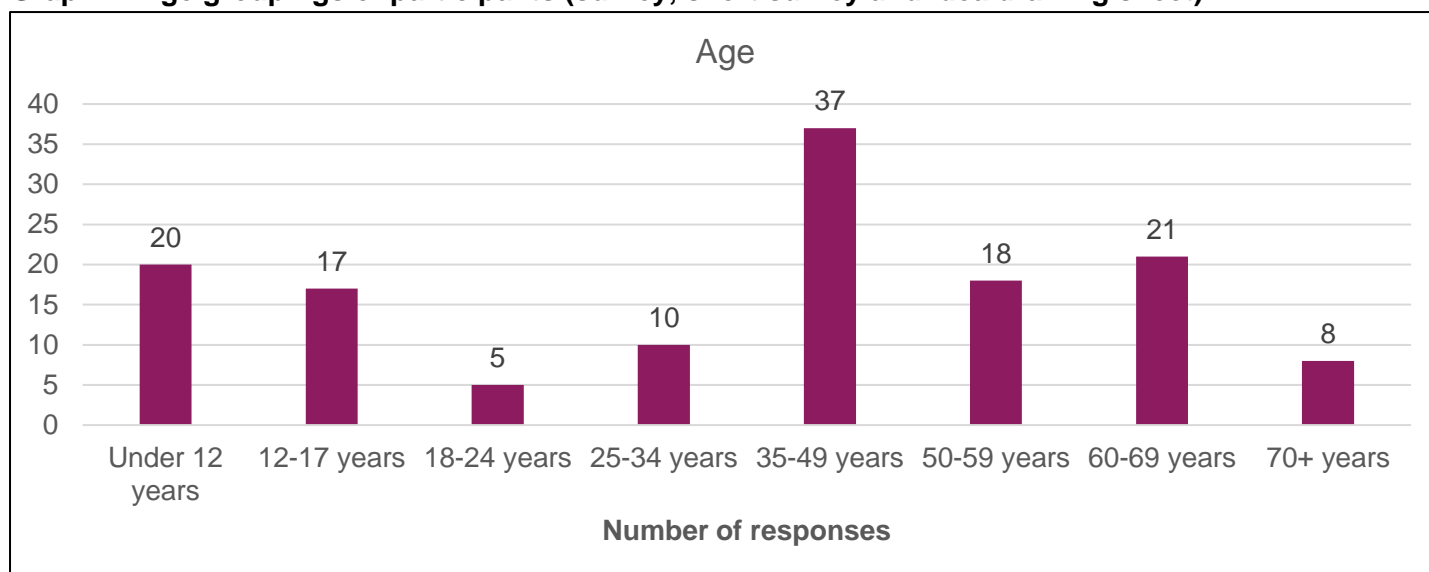
Graph 1: Gender (survey and short survey)



3.2 Age of participants

Survey respondents, short survey respondents and idea drawing sheet participants were asked to indicate their age grouping. All age groupings were represented. As shown in Graph 2, of the 144 participants who indicated their age, persons aged 35 to 49 years were particularly engaged (37 or 25.7%).

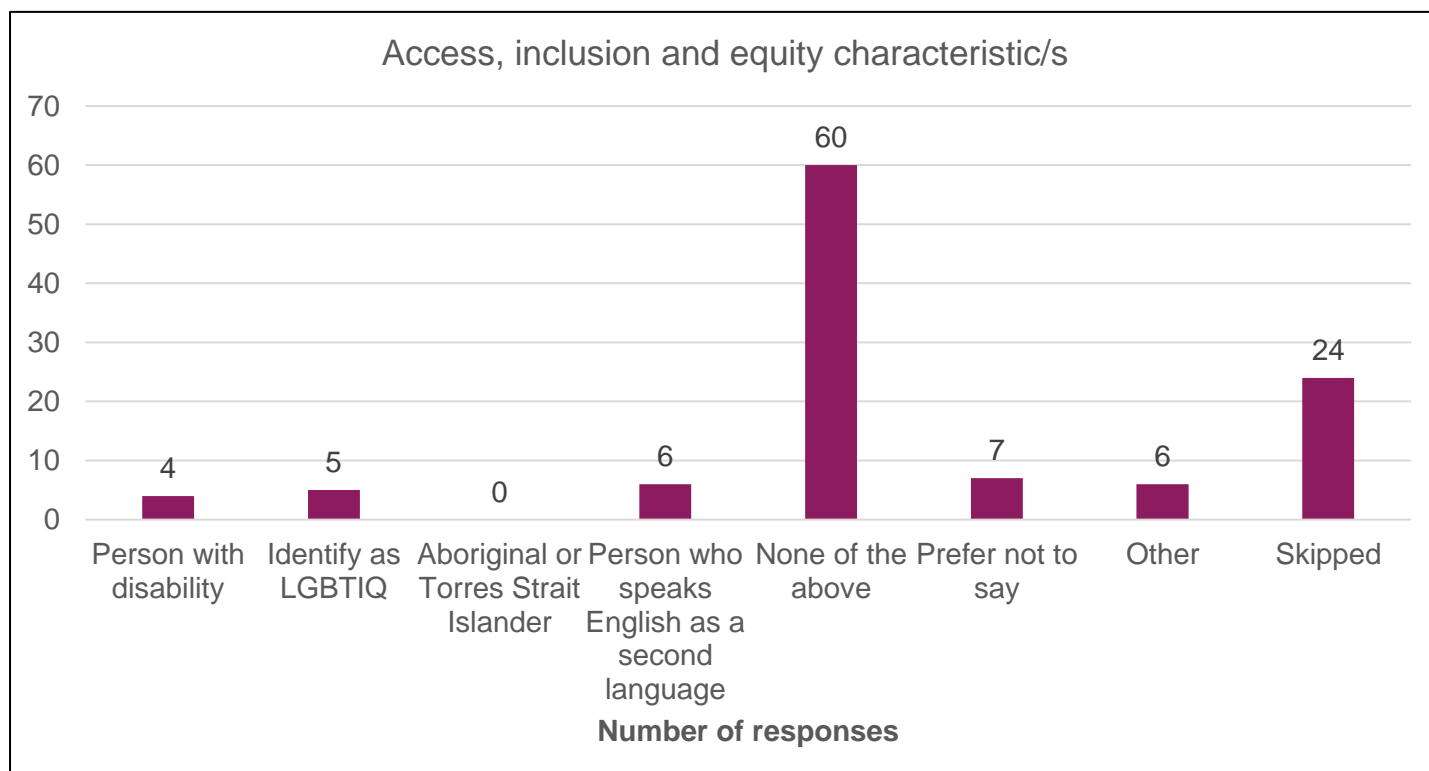
Graph 2: Age groupings of participants (survey, short survey and idea drawing sheet)



3.3 Access, inclusion and equity characteristics

Survey respondents were asked to indicate their diversity characteristics. As shown in Graph 3, all diversity characteristics were represented with the exception of Aboriginal and Torres Strait Islanders.

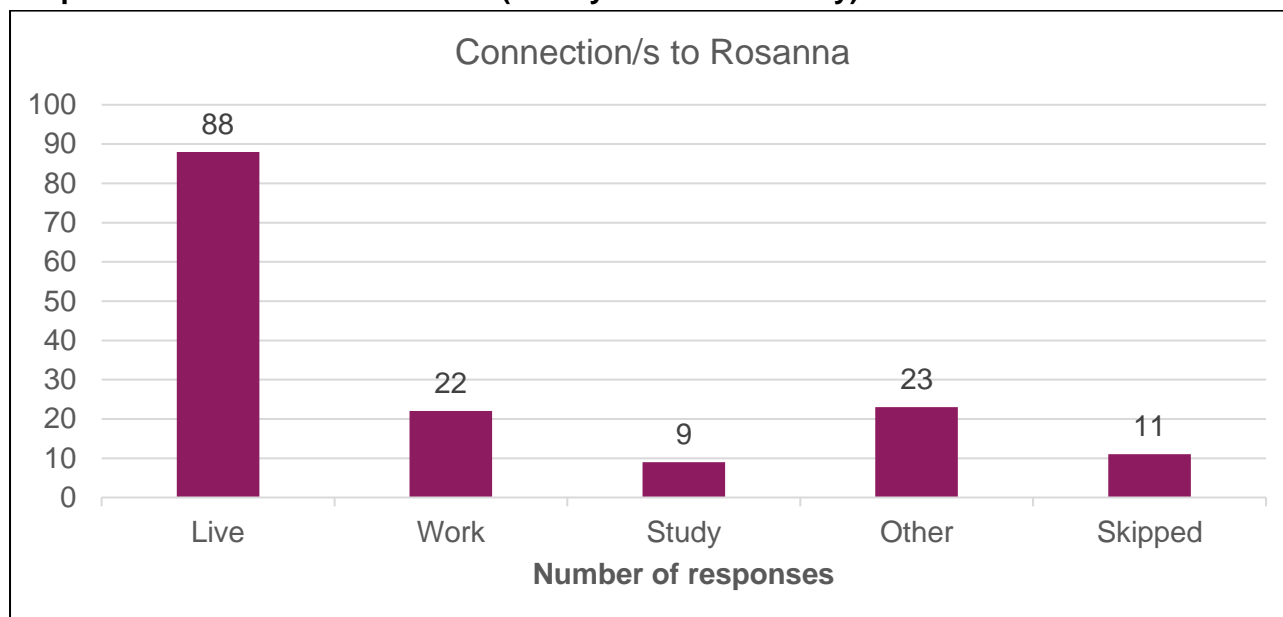
Graph 3: Access, inclusion and equity characteristics (survey)



3.4 Connection/s to Rosanna

Survey respondents and short survey respondents were asked to indicate their connection/s to Rosanna. All connection types were represented. As shown in Graph 4, of the 118 respondents who indicated a connection, the majority reported living in Rosanna (88 or 74.6%).

Graph 4: Connection/s to Rosanna (survey and short survey)



Of the 23 respondents who indicated **Other**, 19 provided the following responses:

- *Catch train*
- *Heidelberg (3)*
- *Heidelberg Heights (4)*
- *I take the train, live in Heidelberg*
- *Next suburb to Rosanna. I volunteer at the Rosanna library*
- *Pass through between home and work - often shop at the shops*
- *Shop (2)*
- *Via train, local school*
- *Viewbank - travel through regularly*
- *Volunteer*
- *Work from home at the moment*
- *Yallambie (2)*

4. Findings from the analysis of the community feedback

This section reports the findings from the analysis of the community feedback gathered via survey (online and hard copy formats), short survey, and place-based pop-up engagement activities.

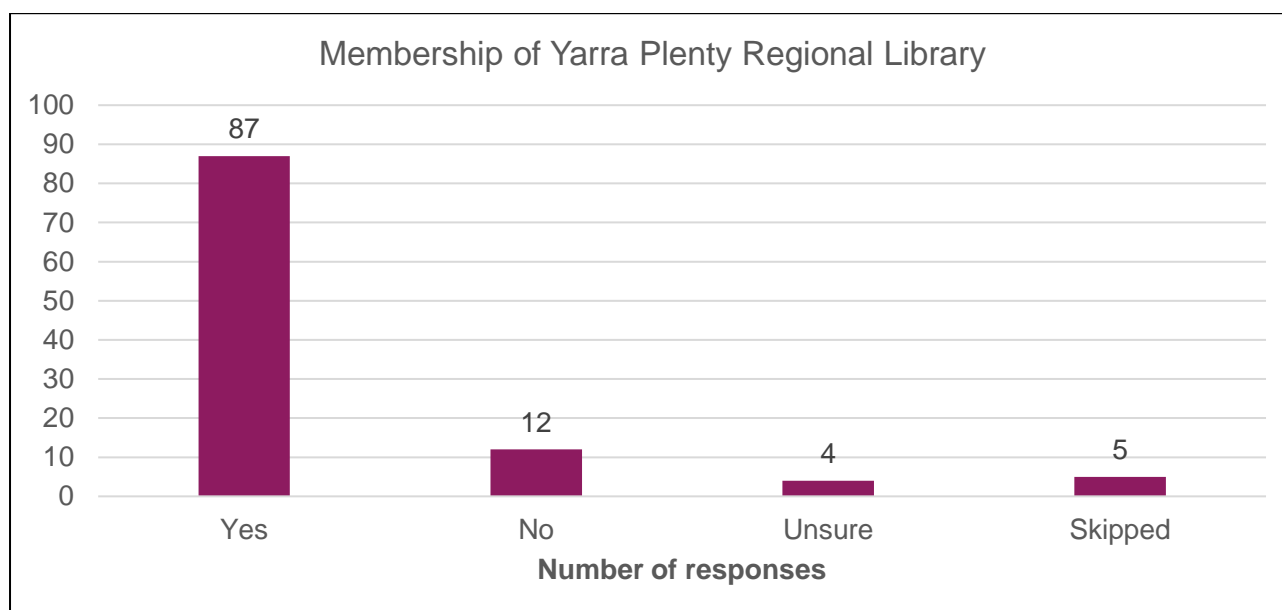
4.1 Current connections to, and uses of, Rosanna Library

Key insights

- Many participants identified as a *member of Yarra Plenty Regional Library* (87 or 84.7%)
- While some participants reported using the library at least once per week (23 or 22.3%), many reported using the library rarely (32 or 31.1%) or on a monthly basis (24 or 23.3%)
- Participants indicated that they were doing a variety of programs or activities other than borrowing books at the Rosanna Library now. Many of the 103 respondents reported they *Read magazines and newspapers, attended Storytime* (25 or 29.8% each) and/or *Use the computers* (21 or 25.0%)

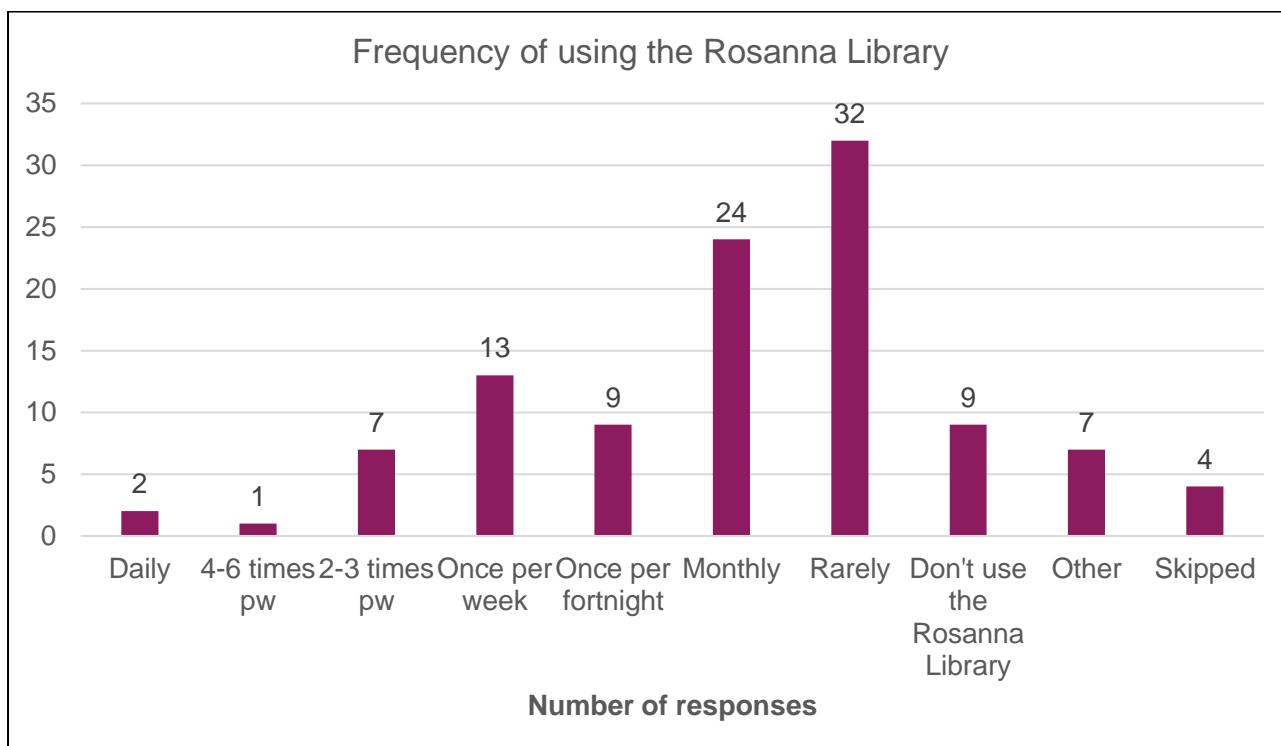
Survey respondents were asked “Are you a member of the Yarra Plenty Regional Library?”. As shown in Graph 5, of the 103 respondents who answered this question, the majority (87 or 84.5%) indicated Yes.

Graph 5: Membership of the Yarra Plenty Regional Library



Survey respondents were asked “How often do you use the Rosanna Library?” As shown in Graph 6, all of the prescribed response options were selected. While some of the 103 respondents use the library at least once per week (23 or 22.3%), many respondents reported using the library *rarely* (32 or 31.1%) or on a *monthly* basis (24 or 23.3%).

Graph 6: Frequency of use of the Rosanna Library



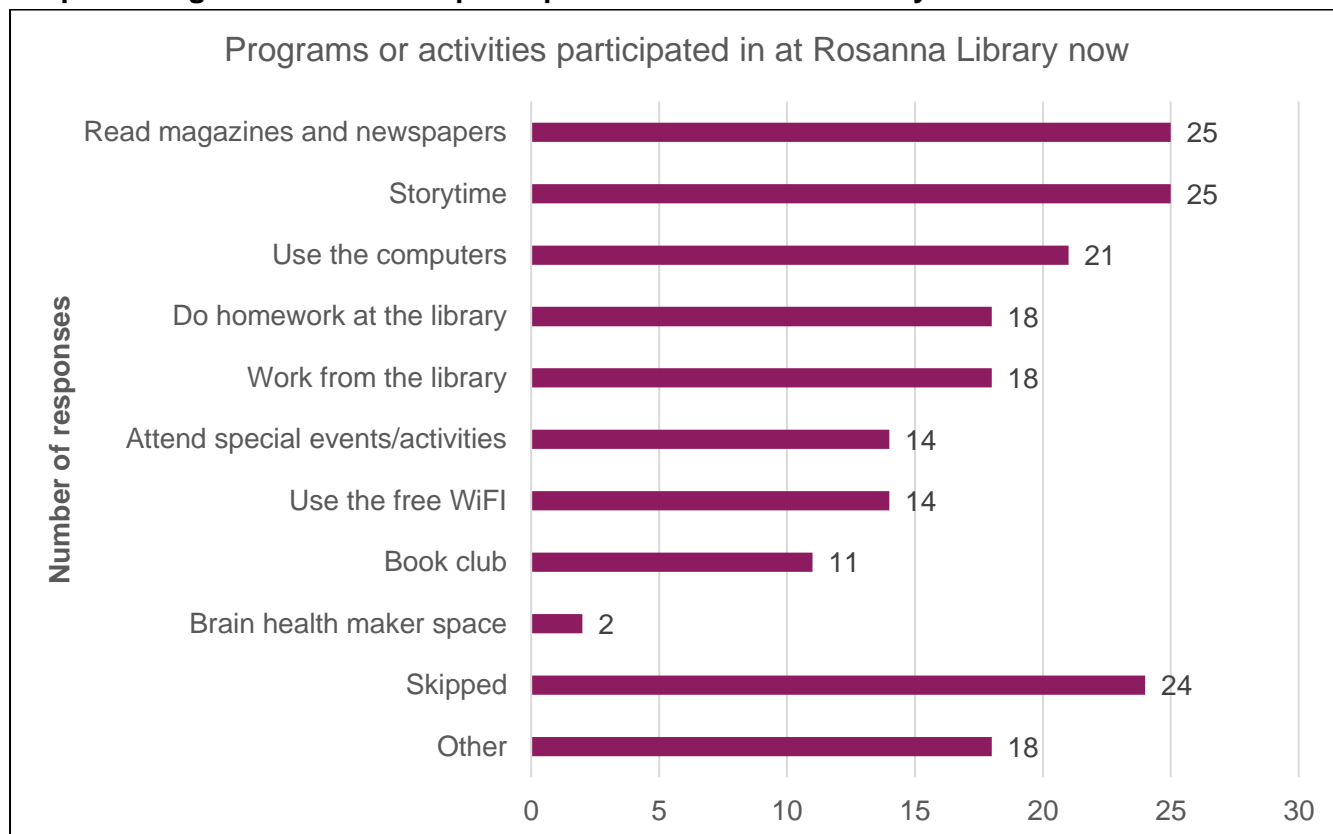
The seven survey respondents who indicated **Other** provided the following explanations:

- *Not a user yet but probably soon*
- *Just moved here*
- *Will join soon!*
- *Via Book Club kits*
- *Currently occasionally*
- *Varies at different times*
- *Rarely now but previously weekly*



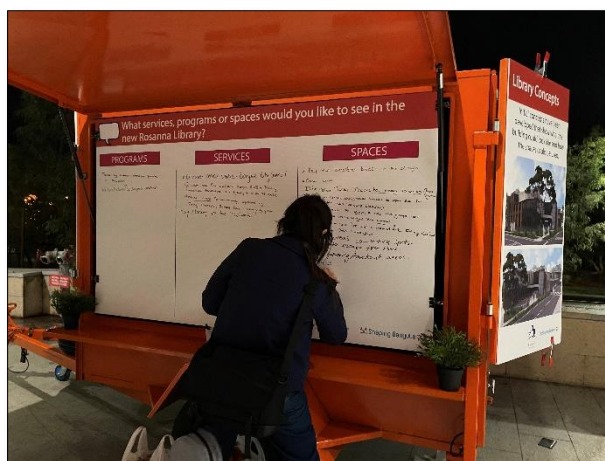
Survey respondents were asked “What programs or activities other than borrowing books do you do or participate in at the Rosanna Library now? (select all that apply)”. As shown in Graph 7, all of the prescribed response options were selected. Many of the 103 respondents reported *Read magazines and newspapers*, attended *Storytime* (25 or 29.8% each) and/or *Use the computers* (21 or 25.0%).

Graph 7: Programs or activities participated in at Rosanna Library now



Of the 18 survey respondents who indicated **Other**, 10 respondents provided the following explanations:

- *Borrow books (3)*
- *Chess program*
- *Go to toilet*
- *Holiday program*
- *My own hobbies*
- *Read books*
- *To print*
- *Tutoring*



4.2 What we love and value now about the Rosanna Library

Key insights

Participants indicated they love and value a variety of aspects now about the Rosanna Library. Topics reported related to services, spaces, programs as well as the look and feel of the library. Topics referenced most frequently across all engagement activities for each category are (in descending order):

Services:

- Variety of book collections, reading materials and options
- Technology, free Wi-Fi, access to computers, ipads and photocopying
- Friendly and helpful staff

Feel:

- Quiet, uncrowded, relaxed and cosy
- Community feel, welcoming and friendly
- Child-friendly atmosphere

Spaces:

- Variety of spaces (open spaces, meeting spaces, quiet spaces)
- Spaces to work, study and do homework

Programs:

- Programs, activities, classes, events and clubs

Look:

- Trees, greenery and bush feel
- Building character and bluestone
- Furniture, seating and tables

Other topics frequently mentioned were: *it is convenient, close proximity to home and public transport, and the location.*

Survey respondents and short survey respondents were asked “What do you love and value now about the Rosanna Library?” and invited to provide a personalised response. A total of 116 participants provided a response and referred to 218 items.

Table 7 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 7: Summary table of what we love and value about the Rosanna Library

Themes in what we love and value about the Rosanna Library now responses	Number of survey responses referencing theme
Services (64 responses)	
Variety of book collections and reading materials and options	24
Friendly and helpful staff	18
Technology, free Wi-Fi, access to computers, ipads and photocopying	13
Storytime	7
Seed garden library	2
Feel (54 responses)	
Quiet, uncrowded, relaxed and cosy	19
Community feel, welcoming and friendly	19
Child-friendly atmosphere	10
Easy to access and easy parking	6
Look (22 responses)	
Trees, greenery and bush feel (outside)	9
Building character and bluestone (outside)	6
Furniture, seating and tables	5
Design of the library	2
Spaces (17 responses)	
Variety of spaces (open space, meeting space, quiet spaces)	13
Space to work, study and do homework	4
Programs (6 responses)	
Programs, activities, events and clubs	6
Other (55 responses)	
It is convenient, close proximity to home and public transport	32
The location	9
Haven't been yet or for some time	5
Availability and opening hours	3
Nothing	2
Other general comments	4
TOTAL	218

Other general comments provided by four survey and short survey respondents are presented below:

- *It's fine*
- *It's on public land*
- *Still here, network of libraries, still part of the village*
- *There is one!*

School workshop participants were asked “What do you love about Rosanna (or any) Library?” and invited to provide a personalised response. A total of 11 participants provided a response and referred to 71 items.

Table 8 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 8: Summary table of what we love about Rosanna (or any) Library

Themes in what we love about Rosanna (or any) Library responses	Number of survey responses referencing theme
Services (28 responses)	
Variety of book collections and reading materials and options	13
Technology and internet (free Wi-Fi, access to computers, ipads)	10
Café or food and drinks	3
Friendly and helpful staff	2
Spaces (23 responses)	
Places to sit with tables and comfortable chairs	15
Quiet, study and work spaces	6
Child-friendly spaces	2
Programs (6 responses)	
Programs, activities for children	6
Feel (5 responses)	
Heating and air conditioning	5
Other (9 responses)	
Other general comments	9
TOTAL	71

Other general comments provided by nine participants are presented below:

- *Colourful*
- *Elevators*
- *First aid*
- *Lots of trees*
- *Modern look and feel*
- *No food*
- *Pets*
- *Toilets*
- *Wheelchair access*

Pop-up engagement Chatboard participants were asked “What do you love and value now about the Rosanna Library?” and invited to provide a personalised response. A total of six participants provided a response and referred to seven items, as shown in Table 9.

Table 9: Summary table of what we love and value about the Rosanna Library

Themes in what we love and value about the Rosanna Library now responses	Number of survey responses referencing theme
Feel: Community feel and community engagement	3
Feel: Easy parking and easy to get in and out	1
Services: Great online service	1
Programs: Activities	1
Other: Accessible, close to station	1
TOTAL	7

4.3 Views about the new Rosanna Library, looking to the future

Key insights

Participants indicated they would like to have a variety of experiences and things to do in the new Rosanna Library. Topics reported related to services, spaces, programs as well as the look and feel of the library. Topics referenced most frequently across all engagement activities for each category are (in descending order):

Look

- Modern, inviting, clean, safe and warm
- Bright, airy with natural light and spacious
- Aligned character of area with natural and sustainable materials, natural colours and greenery
- Accessible for people of all-abilities and prams, including disabled car parks

Spaces

- Quiet areas for reading and studying
- Variety of spaces and seating styles – some that are child-friendly, some for community use and social interaction and others for private use or meetings, which can be hired or booked

Services

- Variety of book collections, reading materials and options
- Technology and internet (free Wi-Fi, access to computers, ipads, DVDs, movies, printers and photocopiers)
- Storytime

Feel

- Inclusive, welcoming, friendly and safe
- Quiet, comfortable, relaxed and calm

Programs

- Arts and craft classes, homework and clubs, language classes, writing classes, classes and courses for all age groups, school holiday programs and adult learning programs art classes
- Activities for children, community events, guest speakers and presentations

Survey respondents and short survey respondents were asked “What kind of experiences would you like to have or what would you like to do in the new Rosanna Library?” and invited to provide a personalised response. A total of 108 respondents answered this question and referred to 207 items.

Table 10 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 10: Summary table of preferred experiences at the new Rosanna Library

Themes in the experiences we would you like at the new Rosanna Library responses	Number of survey responses referencing theme
Spaces (99 responses)	
Quiet areas for reading and studying	21
Areas for community use and social interactions	18
Areas that are child friendly and pram friendly	13
Meetings rooms that can be hired and booked	12
Private areas for working	11
Outdoor reading space, courtyard and garden	10
Rooms for computers, games and movies	8
Spaces with comfortable, lounge-style seating or beanbags	4
Bathroom and toilet facilities	2
Services (49 responses)	
Technology and internet (free Wi-Fi, access to computers, ipads, DVDs, movies, printers and photocopying)	19
Variety of book collections, reading materials and options	14
Story time	8
Book club	4
Café or tea/coffee facilities	4
Programs (37 responses)	
Programs, arts and craft classes, homework club, chess club, language classes, classes and courses for all age groups, school holiday programs and adult learning programs	22
Activities for children, community events, guest speakers and presentations	17
Look (7 responses)	
Greenery, natural materials and re-purposed blue stone	7
Other (16 responses)	
Continue existing experiences	5
General	10
TOTAL	207

Other general comments provided by 10 survey and short survey respondents are presented below:

- *Link with other community services to improve accessibility*
- *Mental health services - a wellbeing room*
- *Garden / green space*
- *Art gallery like @Ivanhoe library*
- *A council presentation office desk (Banyule) included*
- *Modern & Innovative*
- *Council representation*
- *More Tables*
- *Newer facilities*
- *History room*

Pop-up engagement Chatboard participants were asked “What services, programs or spaces would you like to see in the new Rosanna Library?” and “What kind of experiences would you like to have or what would you like to do in the new library?” A total of 55 participants answered these questions and referred to 61 items. Table 11 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 11: Summary table of preferred experiences at the new Rosanna Library

Themes in the experiences we would you like at the new Rosanna Library responses	Number of participants referencing theme
Spaces (27 responses)	
Areas that are child friendly	6
Areas for community use and social interactions	6
Quiet areas for reading and studying	4
Spaces feel comfortable and relaxing	4
Rooms for computers, games and movies	3
Meetings rooms that can be hired and booked	2
Bathroom and toilet facilities	2
Services (14 responses)	
Variety of book collections, reading materials and options	4
Technology and internet (free Wi-Fi, access to computers)	3
Council service desk	2
Café or tea/coffee facilities	2
Story time	2
Book club	1
Programs (9 responses)	
Programs, art classes, writing classes, Chinese language and technology use programs	5
Activities, community engagement opportunities and guest speakers	4
Look (3 responses)	
Greenery, green roof or walls or atrium	2
Keep the blue stone	1
Other (8 responses)	
General	8
TOTAL	61

Other general comments provided by 8 chatboard participants are presented below:

- *Connecting with reputable agencies – written work/ pictures*
- *Keep the longer hours – open at night-time*
- *Notice board for community updates eg: fairs, markets, school fetes, community groups*
- *Quiet area for customer service staff, privacy important for residents when speaking to staff at desk*
- *Sink space-wet area on front of sink. Fridge required*
- *Think of acoustics*
- *Toy Library to be included*
- *What about an interim library service when this one is being built?*

Survey respondents and short survey respondents were asked “How would you like the new library to look and feel?” and invited to provide a personalised response. A total of 118 respondents answered this question and referred to 260 items.

Table 12 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 12: Summary table of preferred look and feel of the new library

Themes in the preferred look and feel of the new Library responses	Number of survey responses referencing theme
Look (149 responses)	
Modern	30
Inviting, clean, safe and warm	20
Bright, airy with natural light	19
Open, open plan and spacious	17
Aligned character of area	16
Natural and sustainable materials and natural colours	15
Accessible for people of all-abilities and prams, including disabled car parks	10
Similar to Ivanhoe library	9
Greenery and plants inside the building	7
High ceilings with big or lots of windows	6
Feel (42 responses)	
Inclusive, welcoming, friendly and safe	20
Comfortable, relaxed and peaceful	15
Quiet and uncrowded	7
Spaces (26 responses)	
Lots of spaces, open areas, comfortable spaces, community meeting rooms	11
Variety of different sized areas and room purposes	7
Areas that are child friendly	5
Bathroom and toilet facilities	3
Services (6 responses)	
Variety of book collections, reading materials and options	4
Retain current services, childrens services	2
Other (37 responses)	
Keep trees, greenery landscaping outside	14
Against the partnership with Woolworths, independently funded, clear separation between the supermarket and library	6
Think it looks good or great	3
The same, it's design and feeling is already great	2
Other - general	12
TOTAL	260

Other general suggestions provided by 12 survey and short survey respondents are presented below:

- *Coffee time*
- *Lots of chargers for phones*
- *Like a Library*
- *I really like Eltham library. I don't know, I trust the designers*
- *Makes me feel happy that they are investing in new facilities*
- *In line with current library - more young people in library b/t 10-16 especially*
- *Maximise upper level deck - covering for both rain and sun. Sound attenuation wall for the theatre to be all the way to boundary.*
- *More green spaces, internal (via indoor green spaces, walls, plants) and external (i.e. outdoor decking, gardens, green roof to replace lost native flora and fauna)*
- *Just needs to be practical.*
- *I would like the library to not overlook the properties on Douglas Street with its main window focus to be Turnham Ave. I would like the library to be on one level which is more functional.*
- *I'd like the Rosanna library to look like a separate civic space rather than an extension of the supermarket. It should reflect the same design aesthetic as the train station which has won design awards. A similar look should be embraced by the designer of the library to avoid it looking like an afterthought*
- *Incorporating information about the history of the area somewhere around the building, and possibly even a heritage room containing any public access historic documents or photos etc would be fantastic. Consultation with and incorporation of language and design from the Wurundjeri people. This might include the use of FN language with English on signs, information displayed about their history in the region, art etc.*

Idea drawing sheet participants were asked “What would you like to do at the new library? What would you like it to look like?” and invited to create a personalised drawing. A total of 15 participants submitted drawings and referred to 81 items.

Table 13 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 13: Summary table of preferred look and feel of the new library

Themes in the preferred look and things to do at the new Library responses	Number of participants referencing theme
Services (27 responses)	
Variety of book collections, reading materials and options	11
Technology and internet (free Wi-Fi, access to computers, ipads, printers)	10
Board games and other non-technology-based games	3
Café or tea/coffee facilities	3
Spaces (23 responses)	
Areas that are child friendly	6
Quiet areas for reading and studying	5
Rooms for games and movies	3
Spaces with lots of different types of chairs and seating	3
Cosy spaces, nooks or pods	3
Range of spaces	2
Bathroom and toilet facilities	1
Look (12 responses)	

Themes in the preferred look and things to do at the new Library responses	Number of participants referencing theme
Bright and colourful	6
Accessible for all abilities and prams	2
Lots of windows and natural light	2
Some plants and greenery	2
Programs (3 responses)	
Programs, clubs, events and activities	3
Feel (2 responses)	
Relaxed and calm	2
Other (14 responses)	
TOTAL	81

Other ideas and suggestions provided by 14 participants are presented below:

Services (7 responses)	
Self check-outs	
Recycle bins	
Dog bowls	
Water fountain	
Free paper for drawing	
Equipment, balance beam, gymnastics stuff	
Displays	
Look (4 responses)	
I think the library should look like a big book that says Rosanna Library. A large building with stairs leading to a book shaped entrance with the words 'Rosanna Library'	
Animal clock with ears	
Metal walls, wooden walls	
Lots of big open spaces.	
Spaces (3 responses)	
Workroom for the library staff	
Wheelchair area	
Reading tree with kids sitting at the base reading	

Survey respondents were asked “Do you have any other feedback or ideas that would encourage you and/or your family to visit the new Rosanna Library?” and invited to provide a personalised response. A total of 59 respondents provided a variety of ideas and/or general feedback.

Table 14 presents descriptive themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 14: Summary table of feedback to encourage use of the new Rosanna Library

Themes in the ideas to encourage use of the new Rosanna Library responses	Number of survey responses referencing theme
Spaces (19 responses)	
Welcoming spaces; spaces to study; adequate space to move space between furniture items; adequate, comfortable seated areas for all ages; interactive area for children to be a bit noisier and play; café or coffee stand; areas for local mother's group meetings; quiet homework/study spaces; interactive technology space; gaming space; small performance space, accessible for people of all abilities and prams	15
Toilet facilities: changing places toilet for people in wheelchairs with adult sized change table and hoist; easy to access, user friendly toilets with hands free entry; located near children's space	4
Programs (16 responses)	
Activities for children; different languages story nights; community activities; book club; more children's books and comic books; more activities and events for children, teens and young adults; school holiday programs; variety of programs; activities and programs for children, teens and young adults; learning another language programs	16
Services (13 responses)	
Variety of services; computers; consoles and games; books in electronic and paper formats; 3D printer; another printer; paper shredder; dedicated librarian for arts students; toy library; story time	13
Outdoor space (7 responses)	
Parking needs to be considered; easy parking; dedicated 'library patrons only' parking spaces and accessible for people of all abilities	7
Other (13 responses)	
General ideas and suggestions	13
TOTAL	68

General ideas and suggestions provided by 13 survey respondents are presented below:

- *Fix the rest of Rosanna village that has now been destroyed in the last 13+ months of works. Darker, earthy colours with natural materials (not stark white concrete and bright orange) and plant proper plants including replacing all the trees that were cut down, not chip bark and grass.*
- *I am one of the few who do not need bells and whistles to attend a library*
- *I have also used the library bus that would come to Olympic Village in the past*
- *I would need to know what was on offer.*
- *Include cafe or coffee stand and areas for local mother's group meetings. Libraries are such a wonderful supportive hub for mums and a can be fundamental in helping kids form a love for books. Whilst young adults may be moving to electronic formats, childrens books are likely to stay an integral part of early education.*
- *Make it inviting!! Exciting. A place that people you see as part of the environment and not apart. A place that exudes welcome and makes locals proud to talk about this wonderful community asset.*
- *Make the library look nice (no glass and metal) Brick and wood, vegetation, make it feel natural and living. Sustainable focus*
- *More green spaces, replace what will be lost/ removed and reinvent areas (both internal and external), be a local leader in adopting sustainable and environmental ideas (i.e. green roofing) into this project. This is one in a lifetime opportunity to do so.*

- *Open days / Displays to promote other cultural facilities such as HTC theatre and fire station (which should have been moved to the Woolworths site. NEVER MIND TOO LATE!*
- *Please fight for the best possible architectural outcome. One that the council and the community it represents can be proud to utilise.*
- *Below is just one blog story on the best libraries in Australia. The current renders accompanying the press for the Rosanna Library indicate a building that falls well short of what is possible with the appropriate design process.*
- *Some of the libraries I enjoy: Monash Caulfield library, Toorak/South Yarra library. Balwyn Library. Preston library*
- *The YPRL Website! It's awful. Please improve the website so that it is easier to find events by date/time OR by location. It's currently really messy to navigate.*

4.4 Level of support and views about the proposed redevelopment of Rosanna Library

Key insights

The majority of participants indicated they were supportive of the redevelopment of the Rosanna Library and concept designs:

A majority of participants indicated they were supportive of the redevelopment of the Rosanna Library and concept designs:

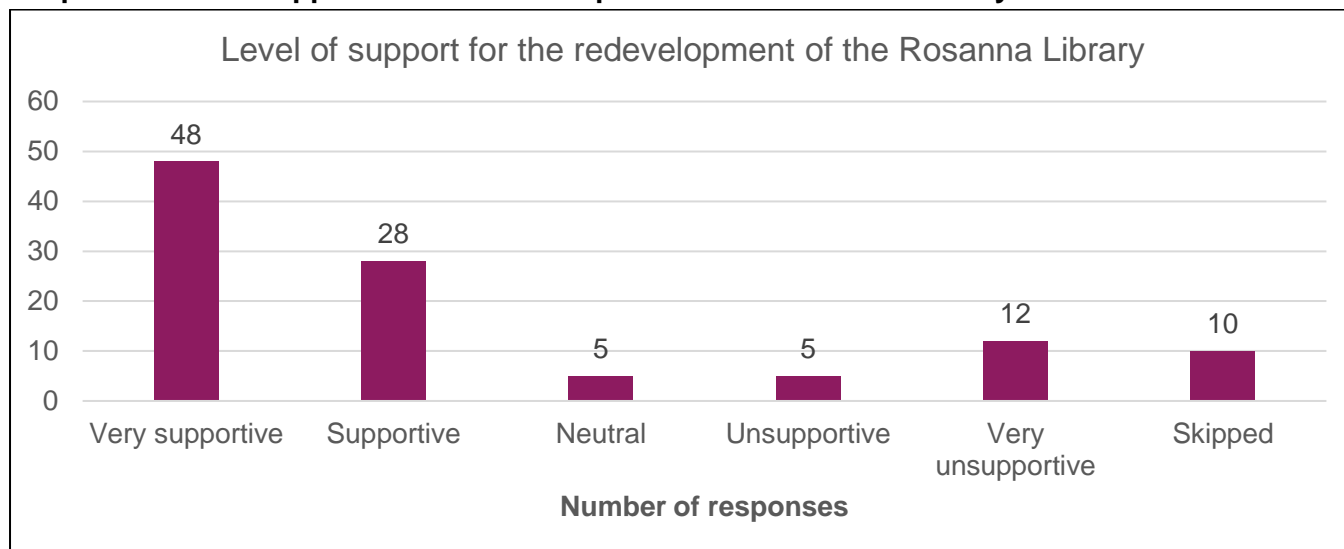
- 48 (or 49.0%) were *very supportive* of the redevelopment of the Rosanna Library
- 28 (or 28.6%) were *supportive* of the redevelopment of the Rosanna Library
- 5 (or 5.1%) were *neutral* about the redevelopment of the Rosanna Library
- 5 (or 5.1%) were *unsupportive* of the redevelopment of the Rosanna Library
- 12 (or 12.2%) were *very unsupportive* of the redevelopment of the Rosanna Library

Of the 98 respondents, 32 expressed *concerns* in the personalised responses explaining why participants answered this way:

- 3 of the *very supportive* responses indicated concerns about the partnership with Woolworths
- 7 of the *supportive* responses indicated concerns about the partnership with Woolworths and other aspects of the project
- 1 of the *neutral* responses indicated concerns about the value for money
- 5 of the *unsupportive* responses indicated concerns about the partnership with Woolworths and other aspects of the project
- 12 of the *very unsupportive* responses indicated they do not support, or have concerns about, selling public land and the Woolworths supermarket; and have concerns about the overall consultation process, project or concept design
- 4 of the *skipped* responses indicated concerns about the partnership with Woolworths and other aspects of the project

Survey respondents were asked “How supportive are you of the redevelopment of the Rosanna Library?”. As shown in Graph 8, of the 98 respondents who answered this question, the majority indicated support. Forty-eight (or 49%) were very supportive and 28 (or 28.6%) were supportive. A total of 17 (or 17.3%) indicated no support.

Graph 8: Level of support for the redevelopment of the Rosanna Library



Respondents were then invited to “tell us why” they answered this way. These responses are included as verbatim comments in the Appendix of this report. Verbatim comments in the Appendix have been listed in a series of tables that cover comments from those indicated they were:

- Very supportive
- Supportive
- Neutral
- Unsupportive
- Very Unsupportive; and
- for those who Skipped this questions but provided comments.

4.5 Feedback on the concept designs and ideas

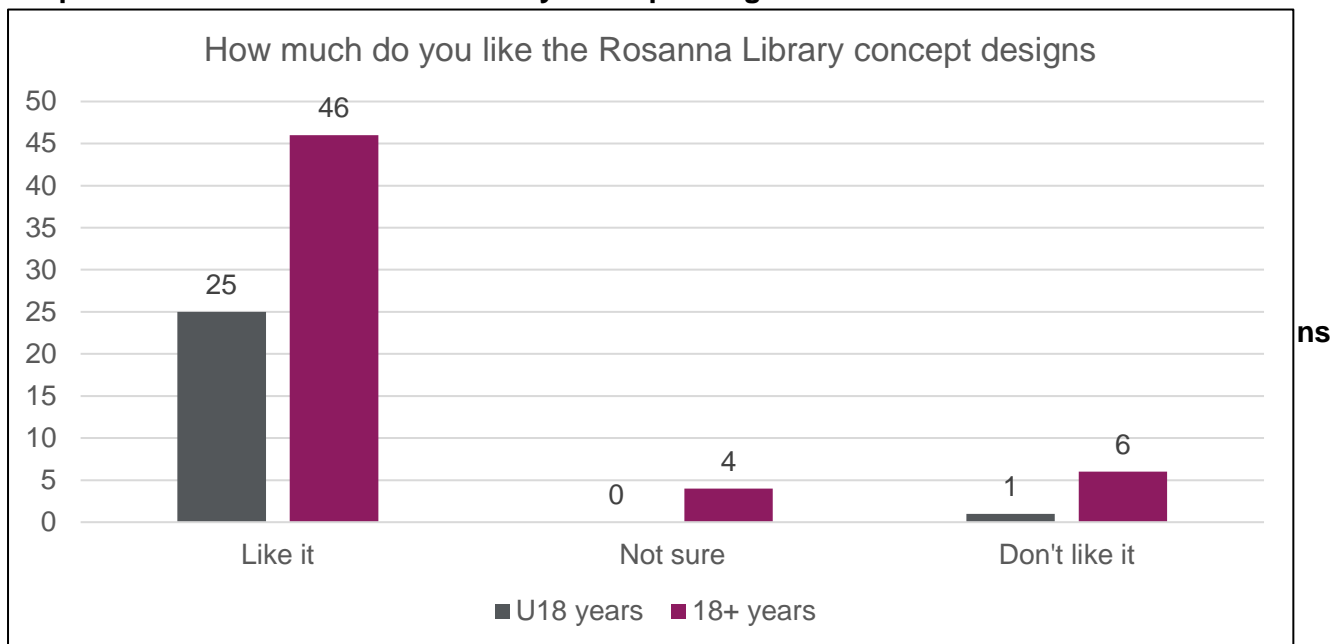
Key insights

The majority of participants indicated they liked the Rosanna Library concept designs. A range of mixed views, ideas and queries were also recorded:

- 71 or (86.6%) indicated they *like* the concept designs
- Many of the 12 student participants indicated they preferred the *Deck* and *Study lounge spaces* (7 votes each) and *Children’s areas* and *Reading terraces* (6 votes each)
- Other ideas included: Incorporating visual representation of Aboriginal Culture to uplift inclusion; natural building materials; quiet and noise tolerant areas; disabled parking near the lift; spaces for volunteers, tutors, professional services, wellness room and wet areas for art activities

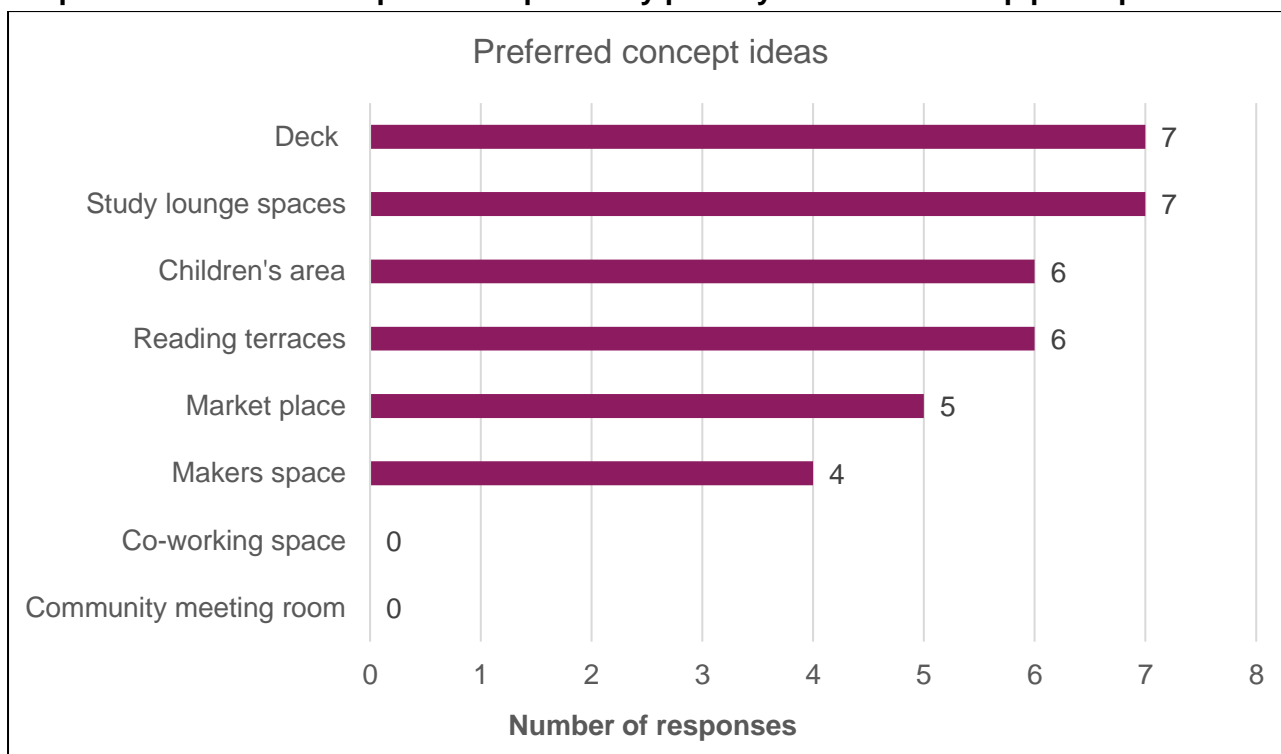
Pop-up engagement voting pod participants were asked “How much do you like the Rosanna Library concept designs?” As shown in Graph 9, of the 82 participants who answered this question, the majority of participants aged under 18 years and 18 years and over indicated they liked the concept designs.

Graph 9: Views on the Rosanna Library concept design



School workshop participants and a teacher were asked to indicate their preferred concept ideas and invited to allocate up to three voting dots. As shown in Graph 10, the majority of the 12 participants selected *Deck* and *Study lounge spaces* (7 votes each) and *Children's areas* and *Reading terraces* (6 votes each).

Graph 10: Preferred concept ideas reported by primary school workshop participants



At the **Rosanna Bowls Club drop in session**, participants were invited to ask questions and provide comments via feedback stations on *the Library redevelopment concept plans*. The eight participants provided 10 ideas and queries as shown below:

Ideas

- *Excited about the design, please use some natural building materials*
- *Need to create definite quiet and noise tolerant areas where tutoring lessons can take place*
- *Plenty of disabled parking spaces near the lift*
- *Room for volunteers – tutors maths etc for local kids*
- *Small private space or room for people to meet with professional services eg: mental health case workers*
- *Useable community outdoor space*
- *Wellness room, yoga, meditation*
- *Wet area for art activities*

Queries

- *Need to see each aspect of the structure – North and East side of Library*
- *What green strategies will be in place? What will be 4/5 star rating look like?*

An email submission on behalf of families with children that identify as Aboriginal provided the following feedback: the children's library lacks visual representation of Aboriginal Culture. Suggestions for incorporating visual representation to uplift inclusion include:

- *Adding Aboriginal art to the walls and signage*
- *Aboriginal design included in furnishings*
- *Koori corner in a small section of the library*

4.6 Ideas about the streetscape and outdoor spaces at the proposed Rosanna Library

Key insights

Participants provided a variety of personalised ideas for the streetscape and outdoor spaces at the proposed Rosanna Library. Ideas and suggestions referred to the following topics (presented in descending order):

- **Landscaping:** Trees, vegetation and greenery
- **Accessibility, pedestrian, bicycle and vehicles movements:** Parking and car parks, pedestrian crossings, accessibility, cycling connections and infrastructure
- **Building exterior and surrounds:** Use of natural materials, re-purposing the blue stone, directional signage, welcoming appearance, artwork, flags, sustainability elements, dog parking and book return chute
- **Outdoor spaces and facilities:** Seating, green and open spaces, performing/entertainment area, play area/playground and café

Other ideas referred to topics including waste management and increasing the set back of the buildings from the road.

Survey respondents were asked “Do you have any ideas for the spaces and streetscape outside the library (eg. crossings, signage, trees, etc.)?” and invited to provide a personalised response. A total of 81 respondents answered this question and referred to 178 items.

Table 15 presents descriptive themes and sub-themes with overall frequency counts emerging from the analysis of the personalised feedback.

Table 15: Summary table of ideas for streetscape and outdoor spaces at the library

Themes in the ideas for spaces and streetscape outside the library responses	Number of survey responses referencing theme
Landscaping (70 responses)	
Trees: Keep the trees, minimal loss of trees	39
Greenery: Have nature, natives, vegetation and plants	31
Accessibility, pedestrian, bicycle and vehicle movements (35 responses)	
Parking and car parks	12
Pedestrian crossings	10
All abilities access to, and within, the building including pram accessibility	9
Cycling connections and infrastructure	4
Building exterior and surrounds (31 responses)	
Materials and finishes	16
Directional signage	7
Welcoming and inviting appearance	6
Improve the book return chute	2
Outdoor spaces and facilities (31 responses)	
Seating	16
Green and open spaces	8
Play areas or playground	4
Café or tea/coffee facilities	3
Other (11 responses)	
Activities	2
Other - general	9
TOTAL	178

Other general ideas provided by nine survey respondents are presented below:

- *Maybe an area to secure your dog*
- *Some LGBTQ flags outside*
- *All good*
- *Indigenous artwork*
- *Under cover bbq*
- *The question probably applies to the area in the immediate vicinity. However I am concerned for the viability of the shopping centre across the rail line. I wonder how, with the drawcard of a supermarket, the shopping area can be supported and connected and not be left to wither? I hope that that area is diverse enough and strong enough to survive.*
- *Open space, retaining the trees and land on the corner of Douglas Street. Do not sell the extra public land to Woolworths. Keep the current parcel of land and re-develop into a library and cultural hub with an outdoor space like Ivanhoe. Do not get into bed with Woolworths! The public land belongs to the residents of Rosanna. Anything other than an independent library re-development will ruin Rosanna.*
- *It would be great for the library to have a frontage to the street. It would be great if it was linked with a reading SOEA email in Rosanna parkland*
- *If Ellis Stones principals of landscaping of the Rosanna area could be used / acknowledged. Some mature / more developed native tree plantings. Minimal / subtle signage and or wayfinding.*

At the **Rosanna Bowls Club drop in session**, participants were invited to ask questions and provide comments via a feedback station on *the streetscape, spaces outside, signage, car parking, crossings, trees etc.* The eight participants provided 29 comments, which are grouped by theme and presented verbatim in Table 16.

Table 16: Summary table of ideas for streetscape and spaces outside the library

Themes in the ideas for streetscape and spaces outside the library responses
Building exterior and surrounds (8 comments)
Sustainability, use of natural materials, re-purposing the blue stone and dog parking <ul style="list-style-type: none"> Natural materials stone work Natural stone or brickwork – blue stone to be repurposed – redbrick Please use Ivanhoe Library as a good example, modern red brick, but it has form. Please don't use a modern mock-up ie. bluestone reproduction Plenty of natural stone, red brick, local 2nd hand brick No ugly orange paving Electric charging stations? Solar panels? Dog parking?
Landscaping (7 comments)
Trees, vegetation and greenery <ul style="list-style-type: none"> Flowering – local flora feels good to be amongst Garden around library very important Green not just gum trees, autumn colours Loss of vegetation will greatly effect streetscape and feel of area New tree planting should include a number of trees of advanced maturity Vegetation trees that are attractive, have good form and don't produce a lot of litter or if they do frequent cleaning management Will Council be reprinting their Wildlife Corridor map to indicate that there is no longer a link between Rosanna Parkland and Yarra
Accessibility, pedestrian, bicycle and vehicle movements (6 comments)
Accessibility, parking and vehicle movements <ul style="list-style-type: none"> Access for everyone including mobility Bike parking? Car park access looks congested Disabled parking drop off zone Drop off bay for people with disabilities –No images of Woolworths from other side of the street – at peak times street already congestion with train drop off and pick up. Woolworths on street will encroach on space Woolworths delivery trucks access? Is it adequate? Noisy for houses?
Outdoor spaces and facilities (3 comments)
Performing/entertainment area <ul style="list-style-type: none"> Can we have a permanent outdoor screen incorporated in the amphitheatre Call it an amphitheatre (no 16) instead of an open space plaza Amphitheatre but caution not for skateboards
Other (5 comments)
<ul style="list-style-type: none"> Why not have supermarket set back? Supermarket should be set back further Would like building set back from road No. 15 & 16 open plaza space will need rubbish bins and recycling Gum leaf stencil is extremely tacky and should be removed from the plan

4.7 General feedback and comments on the overall project and future stages

Across all engagement activities, concerns were raised regarding five topics in relation to the overall project. These included concerns about:

1. The partnership with Woolworths and sale of land (26 responses)
2. The concept design for the proposed library (23 responses)
3. The new Woolworths supermarket and implications (20 responses)
4. Loss of trees (11 responses)
5. Consultation process (9 responses)

Verbatim comments in relation to general feedback have been included in the Appendix of this report.

Appendix

Level of Support Verbatim Comments

Survey respondents were invited to “tell us why” or explain their level of support for the library redevelopment. The below tables outline the verbatim comments that were included when answering this question (refers to section 4.4 of the report)

Survey respondents who indicated they were **very supportive** provided the following explanations.

A new or bigger library is overdue, it is an important asset for the Rosanna community (38 responses)

1. A new redevelopment is well overdue. Needs more space for the service to continue to build the services and offerings
2. All our public facilities need upgrading.
3. Because it is going to be cool & fun
4. Because it needs to be bigger
5. Bigger, Better
6. Excited that there is investment in an important part of Rosanna
7. Existing library is dated
8. Current Rosanna library facilities need an upgrade to reflect the growing needs of the community. As more people use /transition through the Rosanna library, the facilities and spaces need to progress/improve to allow for this expansion (i.e. environment allows for gradual improvement).
9. I think it will improve the place
10. Happy that it will remain in Rosanna
11. It will be good if it gets upgraded
12. it will be great for families and population growth
13. It will modernise the area
14. It's an old library and needs an upgrade
15. It's way too small to accommodate all the functions of a modern library
16. Larger spaces. New facilities. More reasons to go with kids to the library
17. Libraries are very important for families and kids and communities
18. Library is fantastic & great for community. Making it bigger will allow for more community services
19. looks great, its time for an upgrade
20. Massive growth in the area, library does not serve community adequately. Employment opportunities for BCC. Ideal location because of PT links
21. Needs updating!
22. New Library & spaces
23. New purpose built building for a growing and changing community. Upgrading to fit needs. Updated technology
24. Present library is too cramped and struggling to meet the more diverse services and families required of a modern library
25. It encourages children to engage with books. Community spirit, providing services
26. It just looks so tired right now.
27. Looks good.
28. Rosanna Library does need more space. Visiting other libraries, I see how much more space adds to what the library can offer.
29. The community has a hub where children and family can connect with literature. The pure joy
30. The community has grown and changed over recent years with lots of children, families and older people in the area who would all benefit from the upgrade to the facility
31. The library is so outdated. The community desperately needs an upgraded community space, reading space and meeting space.
32. The Rosanna Library is currently so old and tired. It needs dedicated spaces for quiet study vs. more interactive learning experiences.
33. I live in the area and a library is an invaluable asset to local schools and community
34. Increased space would enable increased patronage and community engagement. I used to tutor a student there and there was often little or no space available.

35. *We need to keep the community moving forward, whilst maintaining the cohesive elements that currently exist*
36. *We use it a lot and it is a fantastic asset for the community*
37. *While NE link going on people can use wifi. Gives opportunity to meet people. Learning options for all ages*
38. *Make it more accessible for wheelchairs and quiet study. Needs a changing places toilet in this area for people on wheelchairs to be able to use an adult sized change table and hoist to toilet and lie down for pad changes. It's disappointing there isn't one already at new rosanna train station. Heaps of toilets but no changing places toilet. I couldn't see this on your plan. The new Ivanhoe library has one. I would have thought it a government requirement to have one.*

Support the sale of land and new Woolworths supermarket (6 responses)

1. *I support Woolworths being there too. As a long standing Macleod Resident the area needs a new supermarket.*
2. *I want a better supermarket than the crappy IGA that is there now.*
3. *I want to have Woolworths near my house as well. It's within a walking distance - a nice stroll through Rosanna park. I'm getting old and it's becoming more difficult to drive for food shopping.*
4. *I love the deal with Woolies to get a bigger space.*
5. *Be good to have the supermarket.*
6. *New investment in Rosanna and can't wait for Woolworths to go in. Don't listen to the annoying people who don't want it. They're just afraid of change.*

Support a new library but concerned about the partnership with Woolworths (3 responses)

1. *Disappointed that council sold the land, a community asset and hasn't openly communicated deal with Woolworths, i.e. will council pay rent, is it a 5, 20, 50 year agreement.*
2. *Renovations to Rosanna library are very overdue. BUT AT WHAT COST. Woolworths involvement has been approached in a very underhanded manner - not a good basis for building a community hub*
3. *USE A SEPARATE ARCHITECT with the right specialist architect in place NOT a supermarket architect!!*

Survey respondents who indicated they were **supportive** provided the following explanations.

A new or bigger library is overdue, it is an important asset for the Rosanna community (20 responses)

1. *Bigger is better. More books available.*
2. *Community*
3. *Current library needs renovation to provide better facilities for the community. Traffic at the cnr Douglas and Turnham will be problematical & dangerous for pedestrians, particularly those racing to catch bus or train - definitely need pedestrian lights & probably traffic lights*
4. *Good opportunity to increase access to shopping centre in the area*
5. *Help the Community*
6. *I don't use it as much as the state library but it's fine,*
7. *I get off the train at Rosanna so I would like a place I can hang out with my friends after school*
8. *I like to see community improvement*
9. *It will be exciting*
10. *It would attract more people*
11. *Libraries are the sort of thing redevelopment money should be spent on - a free community hub. Should look nice*
12. *Libraries in general are excellent community value*
13. *New books & improved building*
14. *New is always good*
15. *New library is a welcome community asset*
16. *The current library does not open to the community*
17. *The library is one of my favourite destinations in my neighbourhood but it's obvious it's too small for the amount of use it gets. You just have to go there when Friday story time is on, or attend an event where a whole space has to be re-arranged for a short time then put back together afterwards, for example. That's just what I see as a user. I have no doubt the staff would have a long list of issues.*

18. The library is overdue for an upgrade.
19. Updated facilities. Better Access. Usable by wider community
20. Why shouldn't the residents of Rosanna have a beautiful new library and cultural hub like Ivanhoe

Support a new library but have some concerns about the partnership with Woolworths and some other aspects (7 responses)

1. Bit concerned with Woolworths, parking, traffic, trolleys left on footpaths, truck access for deliveries
2. I think it is important that something is done with the library as it is quite out of date and am therefore supportive of the project, however I have some reservations as to what level of control or impact Woolworths will be able to have. i.e. activities such as placing advertising in the library, tying library activities to supermarket activities etc. would not be a good thing.
3. I think the library could do with an upgrade and expansion and that the accompanying Woolworths will be a benefit to the area. My apprehension is around the council's choice to sell off the land, rather than maintain the ownership and rights to it and what this might mean for Banyule and Rosanna in the future. I also hold fears that we will lose what is an attractive building that adds to the feeling of the area for a modern, carbon copy style building that will look like it should be in an estate or University and does not complement Rosanna's small village aesthetics. This is of particular concern given how the recent village works have, in the opinion of many without understating it, ruined the look and feel of Rosanna village. The cutting down of so many trees and leaving the village bare with bright white and orange doesn't instill the community with much hope of Banyules ability not to destroy more of the village streetscape.
4. It is due for a redo. I'm not completely in love with the idea of it being attached to a Woolies/ BWS
5. Libraries are a community resource. I dont support the supermarket funding it, this compromises the redevelopment.
6. Not overly keen on Woolworths partnership
7. Sale of public land and the ppp has taken a while to get used to - but I am gradually. I'm also concerned for the shopping centre across the rail line. Hence, while 100% supportive of library redevelopment, a few concerns about on green space and flow-on effects for the neighbourhood.

Three survey respondents who indicated they were **neutral** provided the following explanations:

1. I am pretty much happy with the way it is now.
2. I would love to see a larger library with more space, since I would currently go to the Eltham library for a quiet place to read, but I really like the look of the current library and how it sits amongst all the tall trees
3. Unsure of value for money for entire community

Five survey respondents who indicated they were **unsupportive** provided the following explanations:

1. There is something inherently wrong with the council partnering with Woolworths to provide this and the consultation process was deliberately lacking, which leads me to be suspicious and worried how other issues in Rosanna will be handled.
2. From the initial architectural renders, the quality of design appears poor. In principle, I am supportive of PPPs if it results in a good result for the community. I would expect the council to insist on an excellent architectural outcome from the PPP and strongly advocate for a formal design review process to ensure a quality result. IF there is currently no qualified in-house design review panel of respected architects, urban designers and place-makers within the council, engagement with the Office of Victorian Government Architect should be sought as a minimum requirement for such an important community project.
3. I would like the library to be redeveloped so that it meets the community's needs but feel that the space is inappropriate for a Woolworths of that size especially as there is a Woolworths on Rosanna Road. I would like to know what sort of deal/concessions the council has struck with Woolworths and strongly think that the residents have a right to know.
4. Seems what is proposed is very big (overdevelopment?) commercial development seems to be focus which will affect local shops and services. While redevelopment is happening there will be no library service in Rosanna and community will lose access to that service, facility and resource with accompanying disruption to area as demolition and construction proceed
5. The nature connection, the concern about more rubbish and cars, pollution and no wildlife corridor and this reduces the appeal of our lovely suburb.

12 survey respondents who indicated they were **very unsupportive** provided the following explanations (respondents referred to one or more topics):

Do not support, or have concerns about, selling public land and the Woolworths supermarket (10 responses)

1. *Because of the sale of land to Woolworths.*
2. *Don't approve Council joining with Woolies with this development as it affects other businesses in the area*
3. *I cannot understand the association with Woolworths, a corporation that already have a large supermarket in close proximity. This store would make 6 supermarkets in the area ... really ??? I can see that council has already sold its soul to developers, so why not a supermarket chain? I cannot bear to see the congestion this is going to cause. The only saving grace is that the theatre is staying!*
4. *I don't support selling public land. Once it's gone, it never comes back. The land area that the current library is on can accomodate a library and outdoor public space.*
5. *I don't think its appropriate for the council to sell out to Woolworths and squash the library into a small space with limited green space around the library*
6. *I'm all for a new Library, but we don't need another supermarket in the area. There are plenty of supermarkets in this area or a short distance from the Rosanna Library. The council shouldn't be giving land to a private company.*
7. *It's a dodgy deal designed to appease a supermarket giant that will dominate and monopolise the local business area. The library is just a sweetheart deal.*
8. *While I support the upgrading of the Library. I do not support the process council has undertaken. The business case council has used to justify partnering with Woolworths is flawed, it has been clearly written to support the partnering rather than being objective around the options. It even considers the viability of the Woolworths proceeding, which should not factor into councils decision making. Given this I cannot see how council can proceed with assessing any planning application in an objective manor. We have significant concerns over the sale of land to expand the Woolworth store. The larger store is definitely a different proposition to the original proposal. Our key concern is the use of Douglas Street as the sole access to the car park and loading dock for deliveries, specifically it will; 1. Increase traffic in the quiet local street, especially outside of normal business hours where the supermarket will still be operating. 2. Increase noise with delivery trucks, cars, people accessing the store. 3. Lose privacy afforded by a quiet residential street. We believe these will directly and significantly affect our property and amenity.*
9. *The Woolworths, it will fill up the Rosanna station parking. And we don't need another supermarket*
10. *We have significant concerns over the sale of land to expand the Woolworth store. The larger store is definitely a different proposition to the original proposal.*

Concerns about the overall consultation process (4 responses)

1. *Given this library proposal is contingent on the Woolworths obtaining the extra land it is disingenuous for Council to seek comment on the Library only. The consultation is unlikely to yield the true concerns and suggestions people have for the combined library and Woolworths proposal.*
2. *While we appreciate the ability to comment, we feel the consultation has had issues. 1. The main information source ""Shaping Banyule"" is not linked the main Banyule web site, and unlikely to be found if you're not specifically directed to the site. 2. We have registered on the 'Shaping Banyule' website for project updates, but have not received any notification this far 2. As a resident who lives very close to library we only became aware of the proposal on social media. In discussion with neighbors and Douglas Street residents on the 29/5/2021 none of them were aware of the proposal. There has been inadequate information sharing I do not think the advertising and provision of information has or will capture all the issues the local Douglas Street and surrounding residents have. 3. Appreciate the information sessions but they were at very short notice.*
3. *Given this I cannot see how council can proceed with assessing any planning application in an objective manor. Given this library proposal is contingent on the Woolworths obtaining the extra land it is disingenuous for Council to seek comment on the Library only. The consultation is unlikely to yield the true concerns and suggestions people have for the combined library and Woolworths proposal.*
4. *While we appreciate the ability to comment, we feel the consultation has had issues. 1. The main information source "Shaping Banyule" is not linked the main Banyule web site, and unlikely to be*

found if you're not specifically directed to the site. 2. We have registered on the 'Shaping Banyule' website for project updates, but have not received any notification this far 2. As a resident who lives very close to library we only became aware of the proposal on social media. In discussion with neighbors and Douglas Street residents on the 29/5/2021 none of them were aware of the proposal. There has been inadequate information sharing I do not think the advertising and provision of information has or will capture all the issues the local Douglas Street and surrounding residents have. 3. Appreciate the information sessions but they were at very short notice.

Concerns about project or concept design (5 responses)

1. During the original planning application these were raised with the Council. While it appeared Council shared the same concerns and would work with local residents to adequately address them. This was not the case when it came down to the final plans. In any revised plans we would like to see the following addressed; 1. With the additional land Woolworths propose to acquire, the access to the car park and loading dock is off Turnham Ave instead of Douglas Street (i.e no access off Douglas street). If this cannot be achieved we would like to see DOUGLAS STREET CLOSED OFF EAST OF THE CAR PARK ENTRANCE. 2. The design positively addresses overlooking of the residences on Douglas street from the Woolworths and library. 3. A sound wall to be provided along the Douglas Street frontage of the carpark, providing a positive delineation of commercial and residential areas. 4. As many of the mature trees saved as possible.
2. First I dislike the modern design. Full of glass and metal.
3. Our key concern is the use of Douglas Street as the sole access to the car park and loading dock for deliveries, specifically it will; 1. Increase traffic in the quiet local street, especially outside of normal business hours where the supermarket will still be operating. 2. Increase noise with delivery trucks, cars, people accessing the store. 3. Loose privacy afforded by a quiet residential street. We believe these will directly and significantly affect our property and amenity. During the original planning application these were raised with the Council. While it appeared Council shared the same concerns and would work with local residents to adequately address them. This was not the case when it came down to the final plans. In any revised plans we would like to see the following addressed; 1. With the additional land Woolworths propose to acquire, the access to the car park and loading dock is off Turnham Ave instead of Douglas Street (i.e no access off Douglas street). If this cannot be achieved we would like to see DOUGLAS STREET CLOSED OFF EAST OF THE CAR PARK ENTRANCE. 2. The design positively addresses overlooking of the residences on Douglas Street from the Woolworths and library. 3. A sound wall to be provided along the Douglas Street frontage of the carpark, providing a positive delineation of commercial and residential areas. 4. As many of the mature trees saved as possible.
4. It's old and dark
5. Leave it as it is - nothing wrong with the building. Negative space provides breathing room

The following comments provided by eight survey respondents who skipped the level of support rating question mostly reflected concerns about selling public land, the new Woolworths supermarket and mixed views about retaining the existing sentiment and community feel and upgrading the facility:

- Happy with the library development but concerned that Woolies will destroy the local shopping precinct and make parking worse
- I am not sure about a private company developing on council owned land.
- Library will be good but don't really want big woolies nearby
- No objection to joint venture arrangement with Woolies. Don't really like the design, too boxy, not human scale, not very inviting from the outside and removes a large number of trees with no space to replant more.
- I am sentimental attachment to the existing building and location
- Would love to see a modern & updated facility but would not want to lose the community feel
- I don't use the space regularly and when I do it suits my needs but I can see the value in an upgrade
- I don't think there is the a problem about changing or giving the library a new look

General Comments and Concerns Verbatim Comments

Across all engagement activities, concerns were raised regarding five topics in relation to the overall project and future stages. These included concerns about:

1. The partnership with Woolworths and sale of land (26 responses)
2. The concept design for the proposed library (23 responses)
3. The new Woolworths supermarket and implications (20 responses)
4. Loss of trees (11 responses)
5. Consultation process (9 responses)

All verbatim comments related to this question are outlined in the tables below. (Refers to section 4.7 of the report)

Concerns raised by participants regarding the overall project and future stages

Concerns about the partnership with Woolworths and sale of land (26 responses)
<ol style="list-style-type: none"> 4. <i>Disappointed that council sold the land, a community asset and hasn't openly communicated deal with Woolworths, i.e will council pay rent, is it a 5, 20, 50 year agreement.</i> 5. <i>Renovations to Rosanna library are very overdue. BUT AT WHAT COST. Woolworths involvement has been approached in a very underhanded manner - not a good bases for building a community hub</i> 6. <i>I have some reservations as to what level of control or impact Woolworths will be able to have. i.e. activities such as placing advertising in the library, tying library activities to supermarket activities etc. would not be a good thing.</i> 7. <i>My apprehension is around the council's choice to sell off the land, rather than maintain the ownership and rights to it and what this might mean for Banyule and Rosanna in the future.</i> 8. <i>Libraries are a community resource. I don't support the supermarket funding it, this compromises the redevelopment.</i> 9. <i>Not overly keen on Woolworths partnership</i> 10. <i>There is something inherently wrong with the council partnering with Woolworths to provide this</i> 11. <i>I would like to know what sort of deal/concessions the council has struck with Woolworths and strongly think that the residents have a right to know.</i> 12. <i>I don't support selling public land. Once it's gone, it never comes back. The land area that the current library is on can accommodate a library and outdoor public space.</i> 13. <i>I don't think it's appropriate for the council to sell out to Woolworths and squash the library into a small space with limited green space around the library</i> 14. <i>Unsure of value for money for entire community</i> 15. <i>Because of the sale of land to Woolworths.</i> 16. <i>We have significant concerns over the sale of land to expand the Woolworth store.</i> 17. <i>Against the partnership with Woolworths, independently funded, clear separation between the supermarket and library</i> 18. <i>It's a dodgy deal designed to appease a supermarket giant that will dominate and monopolise the local business area. The library is just a sweetheart deal.</i> 19. <i>While I support the upgrading of the Library. I do not support the process council has undertaken. The business case council has used to justify partnering with Woolworths is flawed, it has been clearly written to support the partnering rather than being objective around the options. It even considers the viability of the Woolworths proceeding, which should not factor into councils decision making. Given this I cannot see how council can proceed with assessing any planning application in an objective manor.</i> 20. <i>I am not sure about a private company developing on council owned land.</i> 21. <i>The question probably applies to the area in the immediate vicinity. Do not sell the extra public land to Woolworths. Keep the current parcel of land and re-develop into a library and cultural hub with an outdoor space like Ivanhoe. Do not get into bed with Woolworths! The public land belongs to the residents of Rosanna. Anything other than an independent library re-development will ruin Rosanna.</i> 22. <i>Always knew Woolworths would push into the site. Contempt for community and lack of openness not good basis for community hub</i>

23. Concerns that the community hub is built on conception of Woolworths take over
24. I feel re-build of the library is unnecessary - selling land to Woolworths is a council grab at money, not considering the members of the community or neighbours
25. I would like the Library NOT to be connected or funded by Woolworths.
26. Like the Ivanhoe Library and Cultural Hub, independently funded by council. I'm against the PPP
27. Do not sell the extra public land to Woolworths. Keep the current parcel of land and re-develop into a library and cultural hub with an outdoor space like Ivanhoe. Do not get into bed with Woolworths! The public land belongs to the residents of Rosanna. Anything other than an independent library re-development will ruin Rosanna.
28. Why is so much of the existing library land being sold to Woolworths? 800+ sqm out of 1900+sqm is excessive. Some of that could be used to facilitate community access through provision of car parking.
29. Don't enter into a PPP with Woolworths! That will ruin the area. It will become busy and noisy. Libraries and Supermarkets don't mix. Don't sell our public land.

Concerns about the concept design for the proposed library (23 responses)

1. USE A SEPARATE ARCHITECT with the right specialist architect in place NOT a supermarket architect!!
2. I also hold fears that we will lose what is an attractive building that adds to the feeling of the area for a modern, carbon copy style building that will look like it should be in an estate or University and does not complement Rosanna's small village aesthetics. This is of particular concern given how the recent village works have, in the opinion of many without understating it, ruined the look and feel of Rosanna village.
3. From the initial architectural renders, the quality of design appears poor. In principle, I am supportive of PPPs if it results in a good result for the community. I would expect the council to insist on an excellent architectural outcome from the PPP and strongly advocate for a formal design review process to ensure a quality result. IF there is currently no qualified in-house design review panel of respected architects, urban designers and place-makers within the council, engagement with the Office of Victorian Government Architect should be sought as a minimum requirement for such an important community project.
4. I'd like the Rosanna library to look like a separate civic space rather than an extension of the supermarket. It should reflect the same design aesthetic as the train station which has won design awards. A similar look should be embraced by the designer of the library to avoid it looking like an afterthought
5. During the original planning application these were raised with the Council. While it appeared Council shared the same concerns and would work with local residents to adequately address them. This was not the case when it came down to the final plans. In any revised plans we would like to see the following addressed; 1. With the additional land Woolworths propose to acquire, the access to the car park and loading dock is off Turnham Ave instead of Douglas Street (i.e no access off Douglas street). If this cannot be achieved we would like to see DOUGLAS STREET CLOSED OFF EAST OF THE CAR PARK ENTRANCE. 2. The design positively addresses overlooking of the residences on Douglas street from the Woolworths and library. 3. A sound wall to be provided along the Douglas Street frontage of the carpark, providing a positive delineation of commercial and residential areas. 4. As many of the mature trees saved as possible.
6. I dislike the modern design. Full of glass and metal.
7. The design positively addresses overlooking of the residences on Douglas Street from the Woolworths and library. A sound wall to be provided along the Douglas Street frontage of the carpark, providing a positive delineation of commercial and residential areas.
8. I would like the library to not overlook the properties on Douglas Street with its main window focus to be Turnham Ave. I would like the library to be on one level which is more functional.
9. Don't really like the design, too boxy, not human scale, not very inviting from the outside
10. Why not have supermarket set back?
11. Supermarket should be set back further
12. Would like building set back from road
13. Woolworths needs to be set back and trees preserved so that it does not dominate the street scape.
14. The proposed library and Woolworths impose and make the footpath narrow and enclosed. It should be more like the street scape in the Rosanna shops with more open space, like the orange deck.
15. Where can I leave my dog if I walk to Woolworths?
16. Would like renders at back of building to show residents what their view will be

17. Can entry liquor shop be swapped over – keep liquor away from library and entry to carpark near library?
18. Public transport access?
19. Sustainable design?
20. Clear separation between WW's and library
21. Expressive of the best of Banyule's rich modernist architectural history. Innovative design reflecting the community focus of the building. Aspirational of architectural excellence. A building to be proud of - award-winning. Supported by state-level architectural design authorities - such as the Office of Government Architect. Integrated ESD principles. Not to look like part of a supermarket chain
22. I would like the library to not overlook the properties on Douglas Street with its main window focus to be Turnham Ave. I would like more trees retained. I would like the library to be on one level which is more functional.
23. I'd like the rosanna library to look like a separate civic space rather than an extension of the supermarket. It should reflect the same design aesthetic as the train station which has won design awards. A similar look should be embraced by the designer of the library to avoid it looking like an afterthought

Concerns about the new Woolworths supermarket and implications (20 responses)

8. Bit concerned with Woolworths, parking, traffic, trolleys left on footpaths, truck access for deliveries
9. Sale of public land and the ppp has taken a while to get used to - but I am gradually. I'm also concerned for the shopping centre across the rail line. Hence, while 100% supportive of library redevelopment, a few concerns about on green space and flow-on effects for the neighbourhood.
10. I would like the library to be redeveloped so that it meets the community's needs but feel that the space is inappropriate for a Woolworths of that size especially as there is a Woolworths on Rosanna Road.
11. Seems what is proposed is very big (overdevelopment?) commercial development seems to be focus which will affect local shops and services. While redevelopment is happening there will be no library service in Rosanna and community will lose access to that service, facility and resource with accompanying disruption to area as demolition and construction proceed
12. It is due for a redo. I'm not completely in love with the idea of it being attached to a Woolies/ BWS
13. Happy with the library development but concerned that Woolies will destroy the local shopping precinct and make parking worse
14. Library will be good but don't really want big woolies nearby
15. Don't approve Council joining with Woolies with this development as it affects other businesses in the area
16. I cannot understand the association with Woolworths, a corporation that already have a large supermarket in close proximity. This store would make 6 supermarkets in the area ... really ??? I can see that council has already sold its soul to developers, so why not a supermarket chain? I cannot bear to see the congestion this is going to cause. The only saving grace is that the theatre is staying!
17. I'm all for a new Library, but we don't need another supermarket in the area. There are plenty of supermarkets in this area or a short distance from the Rosanna Library. The council shouldn't be giving land to a private company.
18. The Woolworths, it will fill up the Rosanna station parking. And we don't need another supermarket
19. The larger store is definitely a different proposition to the original proposal.
20. We have significant concerns over the sale of land to expand the Woolworth store. The larger store is definitely a different proposition to the original proposal. Our key concern is the use of Douglas Street as the sole access to the car park and loading dock for deliveries, specifically it will; 1. Increase traffic in the quiet local street, especially outside of normal business hours where the supermarket will still be operating. 2. Increase noise with delivery trucks, cars, people accessing the store. 3. Lose privacy afforded by a quiet residential street. We believe these will directly and significantly affect our property and amenity.
21. Our key concern is the use of Douglas Street as the sole access to the car park and loading dock for deliveries, specifically it will; 1. Increase traffic in the quiet local street, especially outside of normal business hours where the supermarket will still be operating. 2. Increase noise with delivery trucks, cars, people accessing the store. 3. Loose privacy afforded by a quiet residential street. We believe these will directly and significantly affect our property and amenity. During the original planning application these were raised with the Council. While it appeared Council shared the same concerns and would work with local residents to adequately address them. This was not the case when it came

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22. However I am concerned for the viability of the shopping centre across the rail line. I wonder how, with the drawback of a supermarket, the shopping area can be supported and connected and not be left to wither? I hope that that area is diverse enough and strong enough to survive.
23. How will shopping trolleys be kept out of local parks?
24. Without a supermarket next to it and the consequential multiplied traffic volume
25. I'd imagine that having the supermarket next door will lead to an increase in car activity around the library, so it is important that safety for those coming and going from the library is not compromised
26. How will you manage the traffic that the Woolworths will attract? How is that appropriate being so close to a child care centre and a venue that will have Lilly's.
27. This is not considering the effects of local businesses, community and street having heavy traffic volume due to Woolies

Concerns about loss of trees (11 responses)

1. The cutting down of so many trees and leaving the village bare with bright white and orange doesn't instill the community with much hope of Banyules ability not to destroy more of the village streetscape.
2. The nature connection, the concern about more rubbish and cars, pollution and no wildlife corridor and this reduces the appeal of our lovely suburb.
3. Keep trees, greenery landscaping outside
4. More green spaces, replace what will be lost/ removed and reinvent areas (both internal and external), be a local leader in adopting sustainable and environmental ideas (i.e. green roofing) into this project. This is one in a lifetime opportunity to do so.
5. As many of the mature trees saved as possible.
6. Don't really like the design, removes a large number of trees with no space to replant more.
7. Open space, retaining the trees and land on the corner of Douglas Street.
8. Don't chop down the trees
9. Strong concern over removal of trees. When will community get to have a say on the trees? Can the community influence this?
10. Minimise loss of trees.
11. Open space, retaining the trees and land on the corner of Douglas Street.

Concerns about consultation process (9 responses)

1. The consultation process was deliberately lacking, which leads me to be suspicious and worried how other issues in Rosanna will be handled.
2. The consultation is unlikely to yield the true concerns and suggestions people have for the combined library and Woolworths proposal.
3. While we appreciate the ability to comment, we feel the consultation has had issues. 1. The main information source "Shaping Banyule" is not linked the main Banyule web site, and unlikely to be found if you're not specifically directed to the site. 2. We have registered on the 'Shaping Banyule' website for project updates, but have not received any notification this far 2. As a resident who lives very close to library we only became aware of the proposal on social media. In discussion with neighbors and Douglas Street residents on the 29/5/2021 none of them were aware of the proposal. There has been inadequate information sharing I do not think the advertising and provision of information has or will capture all the issues the local Douglas Street and surrounding residents have. 3. Appreciate the information sessions but they were at very short notice.
4. Given this I cannot see how council can proceed with assessing any planning application in an objective manor. Given this library proposal is contingent on the Woolworths obtaining the extra land it is disingenuous for Council to seek comment on the Library only. The consultation is unlikely to yield the true concerns and suggestions people have for the combined library and Woolworths proposal.
5. While we appreciate the ability to comment, we feel the consultation has had issues. 1. The main information source "Shaping Banyule" is not linked the main Banyule web site, and unlikely to be found if you're not specifically directed to the site. 2. We have registered on the 'Shaping Banyule' website for project updates, but have not received any notification this far 2. As a resident who lives very close to library we only became aware of the proposal on social media. In discussion with

neighbours and Douglas Street residents on the 29/5/2021 none of them were aware of the proposal. There has been inadequate information sharing I do not think the advertising and provision of information has or will capture all the issues the local Douglas Street and surrounding residents have.

- 3. Appreciate the information sessions but they were at very short notice.*
- 6. Given this library proposal is contingent on the Woolworths obtaining the extra land it is disingenuous for Council to seek comment on the Library only.*
- 7. Further / frequent community consultation through the planning phase?*
- 8. Input into planning permit conditions: Forklift – Douglas St 'noise wall' to mitigate noise; Goods inwards hours should be limited to business hours 9am-5pm; and Close off Douglas St at carpark so access is through Turnham Avenue and Douglas Street not used as a rat run*
- 9. Council is constantly making bad choices for the area. Community haven't been fully heard. Local shops will be affected.*

Survey/Feedback Form

What would you like to see in your new Rosanna Library

Survey

Through a partnership with Woolworths, Council is planning to redevelop and transform Rosanna Library. The new library will be double the size and propose to expand the children's area, co-working and study spaces, community meeting rooms, reading areas, quiet spaces and much more.

The current library is small, does not include modern library features and technology and is hard to access for people with wheelchairs, prams and walking aids.

Woolworths, who owns the land next door to the library, has a planning permit to build a new supermarket. The new partnership with Council involves a proposal to sell a portion of Council owned land (828sqm) to Woolworths, and they will build a new library next to the supermarket.



Stages of the project

May - June 2021

Consultation on the library concept designs

Have your say on what you would like to see in and around your new library. Think space, services, programs, look and feel and streetscape.

July - September 2021

Consultation on the proposed sale of land

You will get to have your say again on the project as part of a statutory sale of land process.

Sept - December 2021

Develop plans for the supermarket and library

Designs will be developed following community feedback

2022 - 2023

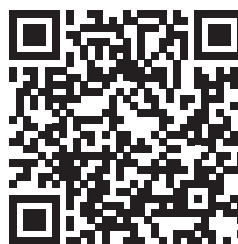
Consultation on the planning permit and planning scheme amendment

These statutory planning processes provide another opportunity for you to have your say.

The new library will be built on the same site as the existing library and is due to open during 2024. Council will retain full ownership of the library.

Help shape the new Rosanna Library

Fill in this 5 minute survey or you can complete it online at shapingbanyule.vic.gov.au/RosannaLibrary



Your connection and ideas for the Rosanna Library

Are you a member of the Yarra Plenty Regional Library?

- ☐ Yes
- ☐ No
- ☐ Not sure

How often do you use the Rosanna Library?

- | | |
|---|--|
| <input type="checkbox"/> Daily | <input type="checkbox"/> Monthly |
| <input type="checkbox"/> 2 - 3 times per week | <input type="checkbox"/> Rarely |
| <input type="checkbox"/> 4 - 6 times per week | <input type="checkbox"/> I don't use the Rosanna Library |
| <input type="checkbox"/> Once a week | <input type="checkbox"/> Other: Please specify: _____ |
| <input type="checkbox"/> Once a fortnight | |

What programs or activities other than borrowing books do you do or participate in at the Rosanna library now? (tick all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Storytime | <input type="checkbox"/> Work from the library |
| <input type="checkbox"/> Use the computers | <input type="checkbox"/> Do my homework at the library |
| <input type="checkbox"/> Utilise the free wifi | <input type="checkbox"/> Read magazines and newspapers |
| <input type="checkbox"/> Brain Health Maker Space | <input type="checkbox"/> Attend special events and activities (i.e. Computer Club) |
| <input type="checkbox"/> Book Club | <input type="checkbox"/> Other: Please list: _____ |

What do you love and value now about the Rosanna Library?

What kind of experiences would you like to have or what would you like to do in the new Rosanna library? (eg: spaces, services, programs)

How would you like the new library to look and feel?

Do you have any ideas for the spaces and streetscape outside the library (eg: crossings, signage, trees etc)

How supportive are you of the redevelopment of the Rosanna Library? (Please tick)

Very supportive	Supportive	Neutral	Unsupportive	Very unsupportive
Tell us why?				

Do you have any other feedback or ideas that would encourage you and/or your family to visit the new Rosanna Library?

A little about you

To ensure we have heard from people of different ages, genders and connection to Rosanna, please tell us a little bit about you.

Name:	
Email:	

If you would like to be kept up to date about the project, please indicate below:

- ☐ Yes, I would like to be kept up to date about the project
- ☐ No, I don't wish to be kept up to date about the project

My relationship to Rosanna is: (please tick all that apply)

☐

Live

☐

Other: Please specify:

☐

Work

☐

Study

Age:

☐

Under 12 years

☐

35 - 49 years

☐

12 - 17 years

☐

50 - 59 years

☐

18 - 24 years

☐

60 - 69 years

☐

25 - 34 years

☐

70 + years

Gender:

☐

Female

☐

Non binary/Gender fluid

☐

Male

☐

I identify as: _____

Access, Inclusion and Equity; are you (please tick all the apply)

☐

A person with disability

☐

None of the above

☐

I identify as LGBTIQ+

☐

Prefer not to say

☐

Aboriginal/Torres Strait Islander

☐

If English is your second language, list your first language here: _____

☐

A person who speaks English as a second language

Age:

☐

Under 12 years

☐

50 - 59 years

☐

12 - 17 years

☐

60 - 69 years

☐

18 - 24 years

☐

70 + years

☐

25 - 34 years

☐

35 - 49 years

Suburb: _____

Thank you for taking the time to share your ideas.

There are several ways you can stay informed on the new Rosanna Library project.

- Visit the **shaping.banyule.vic.gov.au/rosannalibrary**
- Visit our information displays at the Rosanna Library and Fire Station Community House
- Contact Ruth Robles McColl at **ruth.robles@banyule.vic.gov.au** or on **9490 4222**

Your personal information is being collected by Banyule City Council to obtain your views on the redevelopment of the new Rosanna Library. The handling of your personal information is conducted in line with our Privacy Policy found on our website, and other relevant legislation.