

Integrated Planning

Results from Shaping Banyule and workshop consultation –
April to May 2022

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1. Project overview

The following documents require adoption by Council before 30 June 2022:

- Council Plan 2021-2025 - Year 2 Annual Action Plan (2022/23)
- Budget 2022-26
- Asset Plan 2022-32
- Financial Plan 2022-32
- Revenue and Rating Plan 2022-26.

Council agreed to engage community to test and finalise these documents between **12 April to 3 May 2022**. This report outlines the objectives, methods, participation and data generated through this engagement.

It is noted that the engagement activities outlined below are not standalone. Importantly, they continue conversations started with community in 2021 during deliberative engagement undertaken for the development of Banyule's Community Vision 2041 and four-year Council Plan.

Teams responsible for the Budget and each Plan worked together with Council's Community Engagement Team to identify areas for community input and deliver the engagement activities.

Integrated Planning

The approach to engagement outlined in this report aligns with the integrated strategic planning and reporting requirements in the Local Government Act 2020, and Banyule's Integrated Planning Framework.

Integrated planning and reporting ensure that we remain an adaptive, responsive and viable local government authority. This is achieved by understanding community aspirations, setting direction within our resource capability, and enabling Council to make informed decisions on behalf of community.

Key expectations of integrated planning engagement include:

- Demonstrating linkages and interdependencies across strategic documents
- Presenting the relationship between community aspirations and strategy
- Outlining the specific purpose and function of each document.

Delivery of this engagement emphasised how the Budget and other plans are interconnected, and the importance of building community knowledge to critically engage and provide feedback.

2. Engagement Objectives

Six objectives were identified for engaging community on this project.

Objective 1

To continue to build awareness of the strategic direction of Council and show how Council is working towards delivery of the Community Vision 2041 through review and integration of the Council Plan, Asset Plan, Financial Plan, Budget and Revenue and Rating Plan.

Objective 2

To strengthen community knowledge of considerations, evidence and constraints that form part of Council's decision-making and integrated planning processes.

Objective 3

To engage with community members on specific negotiables with the Budget and four Plans.

Objective 4

To invite overall feedback on the Budget and four Plans.

Objective 5

To ensure compliance with the Local Government Act 2020 and Council's Community Engagement Policy.

Objective 6

To plan for and include consideration of matters raised through the engagement activities.

3. Engagement methods

Three methods of community engagement were delivered as part of this project and were complemented by communications activities.

Shaping Banyule animations and surveys

Audience: Banyule community members

12 April - 3 May 2022

Workshops

Audience: Banyule community members

27 and 28 April 2022

Councillor Forum

Audience: Banyule community members

11 May 2022

3.1 Shaping Banyule animations and surveys

Six animations were developed to increase community understanding - one overarching for the project and one each for the Budget and four Plans. Creation of the animations aimed to make technical content accessible and provide a starting point from which to engage with the consultation questions. Animations had the important function of building community knowledge on what can otherwise be complex topics.

A home page for the project and five subpages for the Budget and four Plans were created on Council's digital engagement platform, Shaping Banyule. Animations were embedded on these pages along with supporting context and surveys. Officer contact details were provided for community to ask questions.

People who completed a survey went in the draw for one of ten \$100 local shopping gift cards. This incentive was important due the complex and technical nature of the content, and the importance of community voice in finalising these documents as part of an integrated approach to planning.

Participation on Shaping Banyule was boosted by a feature article in the Banyule Banner and a targeted paid social media campaign on Facebook and Instagram.

3.2 Workshops

Workshops engaged community members that had participated, or were participating, in other Banyule Council engagement activities.

Along with community members who participated in the 2021 deliberative engagement for Banyule's Community Vision 2041 and Council Plan 2021-25, the invitation was sent to members of Council advisory groups and Shaping Banyule.

To promote participation and access, two workshops were offered - one in-person and one online.

Both workshops were in the evening due to an assumption that more people would be available after daytime work and education hours.

People who attended a workshop received a \$50 local shopping gift card. This was important to recognise people's contribution of time and knowledge during their typically busy lives. It also aimed to encourage participation with complex and technical subject matter and helped to ensure that the community's voice was present in finalising the documents.

3.3 Councillor Forum

The Councillor Forum on 11 May 2022 was set up as an option for people that submitted feedback on Shaping Banyule to address Councillors about their feedback. This step in the process was considered important due to a *previous* legislative requirement that allowed the community to address Councillors about Budget submissions.

This opt-in process allowed community members to go deeper into their feedback on any of the documents and provided Councillors with a valuable opportunity to ask questions to understand community sentiment.

This Forum was also an important step in continuing to build trust, rapport and understanding between Council and community members.

4. Participation

4.1 Shaping Banyule

Shaping Banyule pages were open from 12 April to 3 May 2022. During this time the pages were viewed more than 2,000 times, 59 pieces of feedback were received, and 17 people requested to talk to their feedback at the Councillor Forum on 11 May 2022, including one person that asked to speak to three documents.

Table 1 - Shaping Banyule feedback

Document	Pieces feedback (no)	Request to talk at Forum
Council Plan – Year 2 Action Plan	12	3
Budget 2022-26	26	11
Asset Plan 2022-32	13	3
Financial Plan 2022-32	1	0
Revenue and Rating Plan 2022-26	7	2
Total	59	17 (19)

Shaping Banyule feedback was received from community members living in all Banyule suburbs except Briar Hill, Eaglemont, Ivanhoe East and Lower Plenty.

All age groups were represented except 15-19 and 85+, and two people identifying as Aboriginal and Torres Strait Islander, two as living with disability, three from LGBTIQ+ communities and two who speak English as a second or other language submitted responses.

Around half the people who submitted responses identified as male, half as female and none chose to self-identify their gender.

Table 2 - Shaping Banyule participant inclusion data

People living with disability	Young people	Members of LGBTIQ+ communities	People speaking English as second or other language	Aboriginal and Torres Strait Island people
2	3	3	2	2

4.2 Other forms of feedback

In addition to receiving feedback on the documents via Shaping Banyule, officers received four pieces of feedback by email. Three of these were for the Budget and one for the Council Plan.

4.3 Workshops

The in-person and online workshops were held in the evenings of 27 and 28 April 2022. Workshops were facilitated by Capire Consulting and Council officers.

Thirty community members participated across the two workshops. There was representation across all age groups except 85+ and all suburbs except Briar Hill, Eaglemont, Heidelberg Heights and Ivanhoe East. Twenty-one participants identified as female, 8 as male and 1 as unlabelled.

There was representation across all inclusion categories except Aboriginal and Torres Strait Islander people.

Of the 30 people that attended the workshops, 18 were part of 2021 deliberative engagement process and six were members of Banyule City Council's advisory groups. The remaining six were invited as they had completed surveys during engagement activities for other projects.

Five Councillors attended the in-person workshop and two attended the online workshop.

Table 3 - Workshop participant inclusion data

Date	People living with disability	Young people	Members of LGBTIQ+ communities	People speaking English as second or other language	Aboriginal and Torres Strait Island people
27 April	2	3	1	3	0
28 April	1	0	0	1	0
TOTAL	3	3	1	4	0

5. Workshop participant feedback

Of the 30 workshop participants, 15 people from the in-person workshop and 4 from the online workshop responded to a post-workshop survey. Not all people responded to all questions.

Importantly, this data showed that **100% of respondents** thought that we were either good or excellent at providing relevant information and answering questions. In addition, **89% stated** that their understanding of Council's planning processes increased because of the workshop presentations and discussions.

These responses are important as they indicate success in:

- Building awareness of the strategic direction of Council - **Objective 1**
- Strengthening community knowledge of considerations, evidence and constraints that form part of Council's decision-making and integrated planning processes – **Objective 2**
- Engaging with community members on specific negotiables with the Budget and four Plans – **Objective 3**

6. Community feedback

This section collates feedback received via Shaping Banyule, by email and during workshops for the Budget and each of the Plans.

6.1 Council Plan - Year 2 Action Plan

Community members provided feedback on the Council Plan - Year 2 Action Plan either via Shaping Banyule or during attendance at the workshops. One person provided feedback by email.

People who engaged on Shaping Banyule provided feedback on up to three groups of Actions. The structure of the Council Plan is that Actions fall under Strategies, which sit under six Priority Themes. The Priority Themes in the Council Plan are the same as those in Banyule's Community Vision 2041. The graph at Figure 1 below shows that 13 people provided 24 pieces of feedback via Shaping Banyule and by email.

In the workshops, participants were presented with key information about the Year 2 Action Plan, before asking questions about the Action Plan and, if they could, providing direct feedback on Actions.

Feedback from Shaping Banyule, the workshops and email is summarised below under Priority Themes.

Note that feedback from community members in the below tables has been altered slightly to improve legibility and reduce length. The meaning and essence of feedback has not been changed.

Figure 1: Council Plan feedback by Priority Theme - number received via Shaping Banyule and email



6.1.1 Priority Theme 1 - Our Inclusive and Connected Community

Suggestions made by workshop participants to strengthen the Council Plan - Year 2 Action Plan under Priority Theme 1, Our Inclusive and Connected Community, included:

- Advocate for mental health, including youth mental health support and programs for adults
- Council communicates that there are different services available to serve people's different needs
- Include a commitment for early childhood education
- Increase the number of accessible and ambulant toilets
- Ensure age-friendly care and ageing in place, and more active-ageing programs
- Increase activities available for young people

- Strengthen arts and culture through community festivals, markets, music events and pop-ups
- Deliver more multicultural sports, recreation, events, programs and services.

In addition, feedback from nine pieces of feedback received through Shaping Banyule are included in Table 4.

Table 4 - Council Plan feedback via Shaping Banyule under Priority Theme 1

Council Plan Strategy	Feedback received
1.1 Promote active and connected living through a range of accessible and inclusive opportunities for all people of all ages through sport and recreation	<p>Council Plan feedback 1</p> <p>Clarity should be provided on Action 1.1.1 – ‘Deliver activities featuring a diverse range of accessible and inclusive wellbeing and recreational opportunities. What does ‘diverse range’ mean? Is it referring to different ages and cultural backgrounds?</p> <hr/> <p>Council Plan feedback 2</p> <p>Action 1.1.2 – ‘Create a timetable and program of activities for older adults and pilot a project for health practitioners to provide support on using equipment at Ivanhoe Park’s Seniors Exercise Park’. Why reduce a good generic Strategy with this narrow Action?</p> <p>Action 1.1.5 – ‘Conduct and audit of Banyule sporting facilities, focussing on canteens, kitchens, social rooms and amenities’ - should be dropped.</p> <p>Suggest thinking through how sports clubs can be experienced as exclusionary by their tens of thousands of non-members, particularly if Council is pressing for ‘inclusion’. Suggest requiring sporting clubs that use Council land and facilities to account for how they are pursuing inclusion.</p> <hr/> <p>Council Plan feedback 3</p> <p>No suggestions.</p>
1.2 Provide a range of services and programs, and work with relevant partners, to enhance health and wellbeing outcomes and social cohesion	<p>Council Plan feedback 4</p> <p>Be true to your commitment of an inclusive and connected community by abolishing the need to show personal medical information such as vaccine passports to access public facilities and buildings. There is no place for medical discrimination in our modern-day society.</p>
1.4 Actively support and facilitate infrastructure, services and programs that address community safety	<p>Council Plan feedback 5</p> <p>Consider safety of people from off-lead dogs in public places. Educate dog owners and fund more rangers to fine dog owners who have their dogs off lead when they shouldn’t. Council could implement more footpath stickers/prints that remind dog walkers that dogs must be on a lead and communicate what ‘effective control’ of your dog means.</p> <p>There should be safe walking access around all childcare centres in Banyule. Build a footpath on Bannockburn Road, Viewbank, near the childcare centre, to allow families walking with small children to get to childcare without walking on the road.</p>

	'Give way to Peds' sign at Lower Plenty Road and Yallambie Road pedestrian crossings.
1.6 Promote community awareness and support a diverse, connected, and inclusive community that respects and celebrates different cultures, beliefs, abilities, bodies, ages, sexualities, genders and identities	<p>Council Plan feedback 6</p> <p>Yes. I don't understand why Actions 1.6.2 and 1.6.3 are aimed at young people only.</p> <p>(Action 1.6.2 – Deliver a weekly program during term time for LGBTIQ+ young people (14-22) to provide safe and supportive social and advocacy opportunities.</p> <p>Action 1.6.3 – Deliver a short term supported referral process to young people within the community to link them into an appropriate service.)</p> <p>How is Action 1.6.6 – 'Collate and share a toolkit of resources to support organisation to embed social justice principles into core business' - related to this Strategy?</p> <p>Why is Action 1.6.7 – 'Ensure LGBTI needs are considered and embedded in all service planning for older adults and maintain Rainbow Tick accreditation' - aimed at older adults?</p>
	<p>Council Plan feedback 7</p> <p>There is too much focus on LGBTIQ+.</p> <p>There appears to be a lack of plan to engage working people aged 30 to 60.</p>
1.7 Provide a range of services and programs that support the development of children, young people and families	<p>Council Plan feedback 8</p> <p>Strategy 1.7 should include reference to seniors, not only children and young people. Services and programs that support seniors should be considered.</p>
1.8 Strengthen community preparedness and resilience for emergency events	<p>Council Plan feedback 9</p> <p>Include greater focus on fire prevention.</p>

6.1.2 Priority Theme 2 - Our Sustainable Environment

Suggestions from workshop participants for Year 2 Council Plan Actions under Priority Theme 2 include:

- A requirement for community education and involvement relating to sustainable environments
- Increase weed control activities within bush reserves to keep up with the spread of weeds
- Deliver school outreach for volunteers to spread knowledge about opportunities on how to get involved and be environmentally sustainable
- Ensure support for individual households to be environmentally friendly and sustainable
- Support responsible pet ownership for pet owners to ensure effective control and impact on wildlife
- Education on local environmental actions
- Share opportunities surrounding waste, including sustainable nappies and soft-plastics recycling
- Advocate for biodiversity and habitat protection.

In addition, one piece of feedback received through Shaping Banyule is included in Table 5.

Table 5 - Council Plan feedback via Shaping Banyule under Priority Theme 2

Strategy	Feedback
2.7 Protect, increase and maintain Banyule's urban forest population to provide a greener City for enhanced livability	<p>Council Plan feedback 10</p> <p>Is there a deadline on Action 2.7.1 and Action 2.7.2?</p> <p>(Action 2.7.1 – Undertake the review of planning permit outcomes to ensure tree planting requirements are implemented and maintained.</p> <p>Action 2.7.2 – Finalise and implement the Urban Forest Strategy)</p>

6.1.3 Priority Theme 3 - Our Well-Built City

Suggestions from workshop participants for Year 2 Council Plan Actions under Priority Theme 3 include:

- Ensure management of graffiti and beautify the city, including working together and with other governments on partnership opportunities
- Increase playgrounds that have natural shade
- Ensure that employers pay workers under legal obligations and offer flexible working arrangements
- Have longer opening hours for libraries, especially on weekends
- Increase safety through lighting, whilst balancing lighting provision with wildlife impacts
- Ensure gender equity, including having gender impact assessments
- Respond to the future uses of Rosanna Parklands and maintain intergenerational opportunities
- Ensure the use of community spaces for community events
- Following an increase in the use of public parks and spaces, balance safety and community use
- Engage with local strip-shop traders and beautify shopping areas such as Bell Street Mall
- Increase opportunities for waterplay and sensory play for people with all abilities.

In addition, feedback from three pieces of feedback received through Shaping Banyule are included in Table 6.

Table 6 - Council Plan feedback via Shaping Banyule and email under Priority Theme 3

Strategy	Feedback
3.1 Deliver well designed places and spaces that enable stronger connections and liveability to meet the diverse needs of our current and future community	<p>Council Plan feedback 11</p> <p>Develop/upgrade Briar Hill shops (Mountainview Rd) to reflect local community culture and popularity of the area as a social destination hub, akin to Were Street. Improve the local light industrial area, including Midas Services, to extend on some of the essential and socially frequented businesses such as community spaces and cafes. Briar Hill shops have been outgrown by residents alone.</p>
3.3 Prioritise a series of localised plans for twenty-minute neighbourhoods across	<p>Council Plan feedback 12</p> <p>Upgrade the Lower Plenty shops which a poor, sad alternative to Monty, Watsonia, Macleod and Rosanna shops. Suggestion</p>

Banyule that are well connected and meet community needs closer to home	includes to upgrade public bins and add public seating in a natural environment to create an enclosed relaxing feel to sit, eat and play. Also suggest for there to be better shops and upgrade the laneway and carpark around the back, including the public toilet.
3.7 Provide and maintain public parks and open spaces for a range of uses for all ages and abilities	Council Plan feedback 13 Playgrounds!! In the twenty minute village mentality, all kids should have access to a stimulating playground that is planted with plants and creates an imaginative play space in nature.

6.1.4 Priority Theme 4 - Our Valued Community Assets and Facilities

Suggestions from workshop participants for Actions under Priority Theme 4 include:

- Manage the speed at which cyclists travel on paths, as they are shared with walkers, parents and children. This could be through improved signage or speed limit signs
- Address the long wait lists for 3 and 4-year-old kinder
- Reduce regulations around the use of community facilities, including open spaces (pergolas, barns) and community halls
- Consider the distribution of facilities and infrastructure across the municipality, including multiple use opportunities and digital assets that improve connectivity
- Increase the promotion of Council's existing facilities
- Council to promote volunteering opportunities.

In addition, feedback from six pieces of feedback received through Shaping Banyule are included in Table 7.

Table 7 - Council Plan feedback via Shaping Banyule under Priority Theme 4

Strategy	Feedback
4.1 Strategically plan, build and renew community assets and facilities that meet current and future service needs and instil a sense of civic pride	<p>Council Plan feedback 14</p> <p>I think there might be a general problem with parks that are not 'dog-friendly' and do not have plastic bags or bin for dogs. As a dog owner, we will try to bring our own dog poo bags, but we still see dog poo from time to time in different parks. Suggest some investment in this so that spaces feel more inviting and welcoming for residents when they visit a park.</p> <hr/> <p>Council Plan feedback 15</p> <p>There was previously a Council plan for tennis facility renewal works/upgrades across Banyule. Can Council please provide an update on the planned renewal of tennis facilities that connect our community?</p>

Council Plan feedback 16

These are all great initiatives

The toilet block at Macleod Village Park (next to the Tennis Club, opposite the playground) is old, dark, dilapidated, stinking and in urgent need of repair/refurbishment/rebuild. Many children are too scared to use it. It's simply not fit for purpose. Macleod Village playground is a very popular hub, and the cafes/takeaways provide an excellent vibe, but the toilet block lets down the local businesses and the community who love gathering there.

Some great design examples of new public toilet facilities that would be great in this Macleod Park space include the Norris Bank playground facilities on Bundoora or Healesville's central public facilities on the corner of Maroondah Hwy and Green St. Macleod Park toilet facilities must be urgently added to this strategy.

Council Plan feedback 17

Too much focus on Heidelberg. More sport facilities are needed in Watsonia.

4.3 Design and build facilities that are multipurpose and encourage community connections

Council Plan feedback 18

Consider private/public partnerships to deliver these projects and make them truly mixed use projects with commercial, residential and other leasable functions integrated into the projects.

4.6 Actively seek partnerships and collaborate with other organisations to build and utilise community infrastructure

Council Plan feedback 19

Action 4.6.4 – 'Support the ongoing partnership with Launch Housing during the development of the new social housing build in Bellfield' - should include other affordable housing options and policy improvements. Now is the time to start developing an effective approach to this as it becomes a big priority for State Government. These policy improvements could be partnered with other adjacent Councils, as was done with the Environmentally Sustainable Design Policy.

Also – need to support and co-fund affordable housing projects and policy improvements in Banyule. Affordable and social housing must be in accessible and inclusive locations.

6.1.5 Priority Theme 5 - Our Thriving Local Economy

Suggestions from workshop participants for Actions under Priority Theme 5 include:

- Upgrade the local shopping strips
- Respond to post-COVID economic recovery
- Increase community involvement with local farmers' markets
- Use Banyule's open spaces for business to have pop-up markets
- Explore further social enterprise opportunities
- Education and promotion of Council's work supporting local shopping area activation

- Investigate later trading hours.

In addition, feedback from two pieces of feedback received through Shaping Banyule are included in Table 8.

Table 8 - Council Plan feedback via Shaping Banyule under Priority Theme 5

Strategy	Feedback
5.3 Support innovation, business start-ups and the development of micro, disability, Aboriginal and creative enterprises across Banyule	<p>Council Plan feedback 20</p> <p>Re-balance your approach to minority versus majority issues and try to be a bit more realistic about the role of Council as expected by ratepayers. Note - we have now moved to very low unemployment levels. How is this reflected in Council's 'economic and social justice activities'?</p> <p>Add Action - To undertake an assessment of Council's year-on-year achievements through its 'economic development' area. Anecdotal information suggests that Council inputs do not achieve improved sales, business retention, new enterprises, greater efficiencies or effectiveness. Is it just 'feel good' subsidising and handouts? Is it a 'rising tide lifts all boats' situation, or some esoteric clever insightful lever-pulling by social and economic planners in a suburban Council?</p>
5.10 Lead as a social enterprise capital of Victoria by encouraging innovative social enterprises to set-up their operations and offices within the City of Banyule	<p>Council Plan feedback 21</p> <p>Banyule Social Enterprise Network – suggest that Council considers a regional approach.</p> <p>Add Action - Council previously committed to developing start-up programs and is now not committed to this. It should be prioritised to support economic recovery and resilience.</p>

6.1.6 Priority Theme 6 - Our Trusted and Responsive Leadership

Suggestions from workshop participants for Actions under Priority Theme 6 include:

- Council to consider insensitive fines (those that don't consider the social circumstances of those receiving the fines)
- Ensure ongoing community engagement and closing the loop with participants
- Ensure evidence-based planning using complete and transparent data, including indicators on community, connection and liveability
- Public education about impacts on environment and wildlife resulting from cats and dogs roaming
- Review customer call wait times, which are sometimes not meeting the target measure
- More communication, for example in the Banyule Banner
- More advocacy.

In addition, feedback from three pieces of feedback received through Shaping Banyule are included in Table 9.

Table 9 - Council Plan feedback via Shaping Banyule and email under Priority Theme 6

Strategy	Feedback
6.1 Provide good governance, be accountable and make informed decisions based on sound evidence	<p>Council Plan feedback 22</p> <p>In response to Action 6.1.6 – ‘Review the Dogs and Cats in Public Places Council Order 1998’.</p> <p>The Order requires that dogs are to be kept on leash when on a Council road or footpath and within 5 metres of a designated shared footway, children’s playground or barbeque area. Dogs and cats are prohibited from entering environmentally sensitive areas as designated by signs.</p> <p>One of the main attractions why my wife and I moved to Banyule in 1985 was so that we could enjoy and exercise our dogs in the variety of parks and trails available in Banyule. I believe the Council Order of 1998 has served the community well and has encouraged socialisation of dogs with other dogs and members of the public, with the rules of where dogs are allowed off leash easily understood. The parks have also provided a venue for training dogs both on and off leash. The incidence of dog attacks in public parks as opposed to other areas has remained low and this, I believe, is due to most dogs being well socialised off leash. I thus think this order has served the community well. I would appreciate any thoughts you may have on amending this order in any way.</p>
6.4 Provide an integrated approach to planning and community reporting aligned to the Banyule Community Vision 2041	<p>Council Plan feedback 23</p> <p>Drop Action 6.4.3 – ‘Develop a matrix of indicators to measure the diversity and social inclusion in Council services, programs and events’. Council should focus on the 99%, not the 1%.</p> <p>ADD Action – provide an account to community for how the express preference from 68% of respondents for more spending on parks, gardens, playgrounds is being managed, and how time and effort is being squandered on on-road bike paths.</p>
6.12 Provide responsible management of procurement activity in a way that enhances social, economic and environmental outcomes	<p>Council Plan feedback 24</p> <p>More needs to be done for Sustainable Procurement.</p>

6.2 Asset Plan

Participants were asked to provide their feedback on the recommendations proposed in the draft Asset Plan 2022-32 for the six asset classes.

For the in-person workshop and Shaping Banyule survey, this included an activity where participants placed a dot on a ten-point Likert scale (1 = low, 10 = high) indicating their level of agreement with each recommendation. This activity was not possible in the online workshop. A summary of the activity is in the graphs below and includes responses from twelve people on Shaping Banyule. Note that not all workshop attendees participated part in this activity.

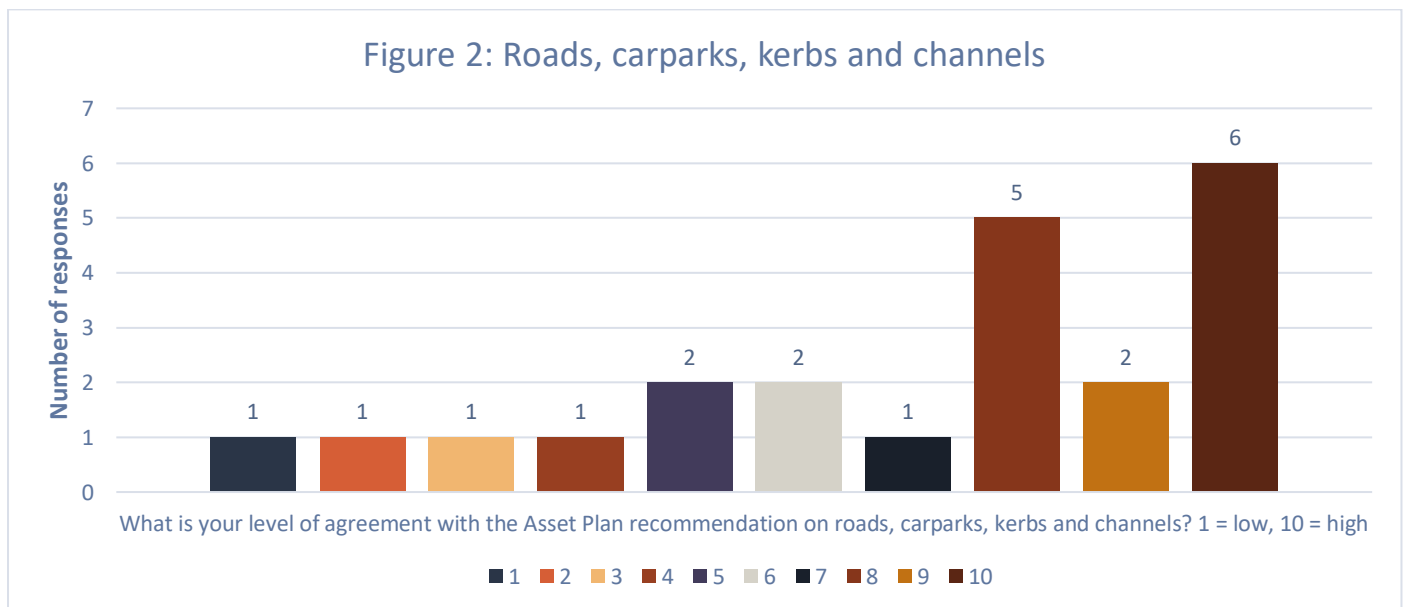
A summary of qualitative feedback received during the in-person workshop, the online workshop and from Shaping Banyule is also presented.

Note that some feedback received related to Council assets in general. This included focusing on new technologies, including 3D printing. It was also suggested that asset renewal be clearly documented through pre- and -post-works photographs, which could be used to better promote Council works and the allocation of funding to assets.

6.2.1 Roads, carparks, kerbs and channels

This graph depicts responses from 22 people who indicated their level of agreement with the Roads, Carparks, Kerbs and Channels recommendation in the Asset Plan 2022-32.

Recommendation: Funding to renew roads be increased by \$6.3 million over the next 10 years (compared to previous planning). This involves redistributing renewal funding from other asset classes.



There was a high level of support for this recommendation, including for Council to use recycled materials for roads. Discussion confirmed the role of Council and VicRoads to manage the road network. There was discussion regarding the future of transport, specifically redistributing the budget allocated into sustainable transport and climate mitigation and adaptation to reduce road use.

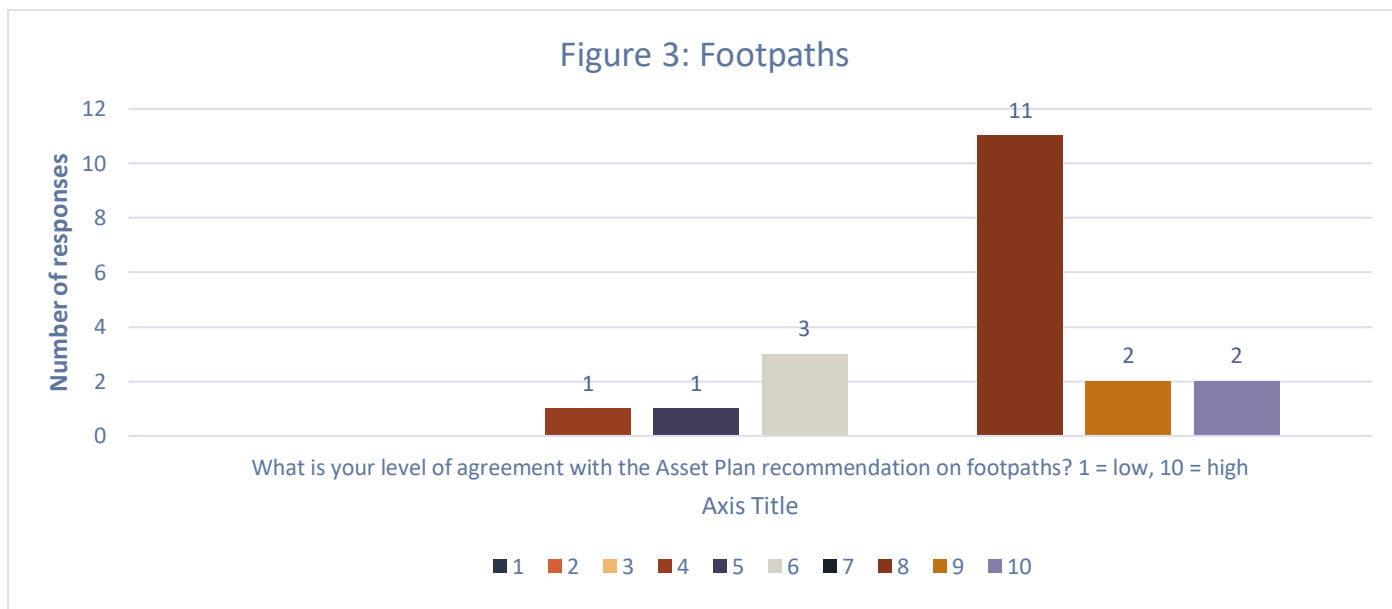
There was also commentary that in some cases, there appears to be a level of neglect. While there are new on-road bike paths, there also continue to be potholes and parts of roads that are broken. There was a sentiment from respondents that roads should be renewed, but that this needs to be managed well. An example was provided of a road that was resurfaced, only to be ripped up two years later for gas works. This was inefficient and wasteful.

Given replacement of roads is also seen as a safety issue, one person suggested replacement at condition 3 or 4 would be more appropriate than level 5.

6.2.2 Footpaths

This graph depicts responses from 20 people who indicated their level of agreement with the Footpaths recommendation in the Asset Plan 2022-32.

Recommendation: Renewal funding for footpaths be maintained and that works take place when footpaths are at condition 4 (poor).



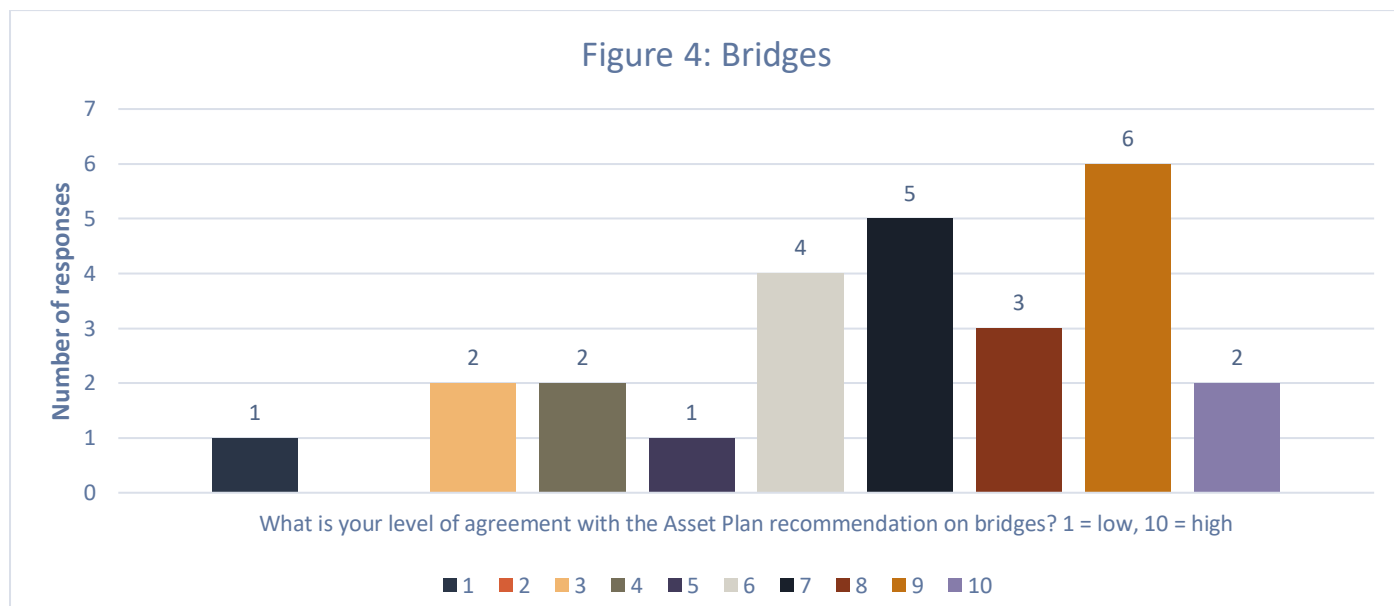
There was a high level of support for this recommendation. Footpaths are considered a fundamental asset to maintain as they encourage people to walk, see the community and are used by almost every community member. Some people, however, noted that contractors need to be managed better to ensure that renewals are not sub-standard.

Feedback suggested that Council should prioritise the high usage areas and spend more on footpaths in parks and gardens to provide access. It was noted that poor condition is a safety issue, and that Council should consider replacing at condition level 3, especially in high usage areas. It was also suggested that when replacements take place, that whole lengths are replaced as opposed to small sections as this looks odd and will likely lead to maintenance to replace the other sections in future.

6.2.3 Bridges

This graph depicts responses from 26 people who indicated their level of agreement with the Bridges recommendation in the Asset Plan 2022-32.

Recommendation: Renewal funding for bridges be maintained and that works take place when bridges are at condition 4 (poor).



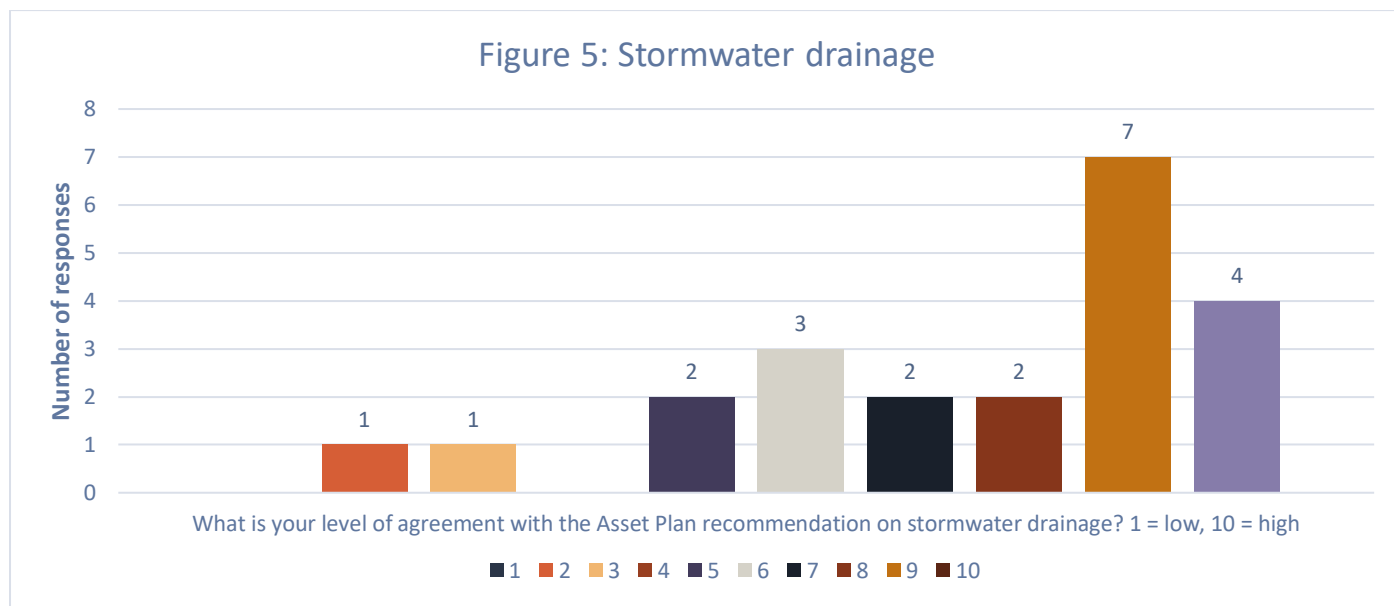
There was a high level of support for this recommendation, and a general appreciation for the economic constraints of maintaining bridges. Feedback focused on different elements of the recommendation, including that the municipality's bridges should be fixed when needed, that safety is an important indication of renewal and that existing bridges should be maintained and not left to deteriorate. There was also a comment about the need for new bridges, particularly in Eaglemont, and separated pedestrian access across the Odenwald bridge.

It was also noted that given bridges are an important asset that provide people with access to different parts of the municipality, they should be maintained before they are in poor condition, thus ensuring safety of the people that use them. One person suggested maintaining at condition level 3, and another that investing early in prevention could decrease costs later.

6.2.4 Stormwater drainage

This graph depicts responses from 22 people who indicated their level of agreement with the Stormwater Drainage recommendation in the Asset Plan 2022-32.

Recommendation: Renewal funding for drainage be maintained and that works take place when pipes are at condition 4 (poor) and to mitigate flooding.



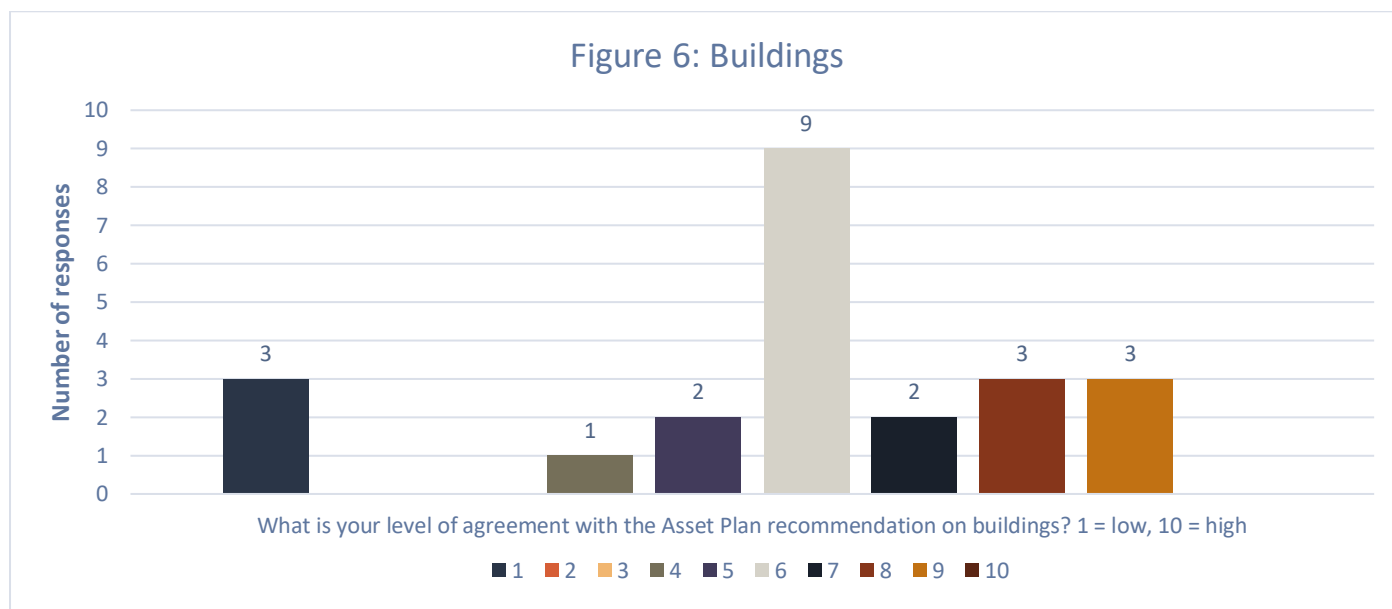
This recommendation received a high level of support. Feedback suggested that stormwater drainage required pre- and post-work documentation. It was also stated that drainage should be properly maintained and to ensure this, litter needs to be controlled and Council should clean streets more often.

Commentary on Shaping Banyule also noted that climate change will likely affect flooding and impact on drainage, and that this should be considered in modelling for new drainage and drainage maintenance. One person specifically noted a drainage issue in Watsonia.

6.2.5 Buildings

This graph depicts responses from 23 people who indicated their level of agreement with the Buildings recommendation in the Asset Plan 2022-32.

Recommendation: Renewal funding for buildings be maintained and that works take place when buildings are at conditions 4 and 5 (poor and very poor), depending on the building and its usage. As part of this recommendation, climate change risk and mitigation should be prioritised.



This recommendation received a medium level of support. It was discussed that support depends on the intervention and that buildings should use more sustainable energy sources, particularly in buildings with high energy usage. There were also queries about other sustainable options and investment in buildings that focus on climate change.

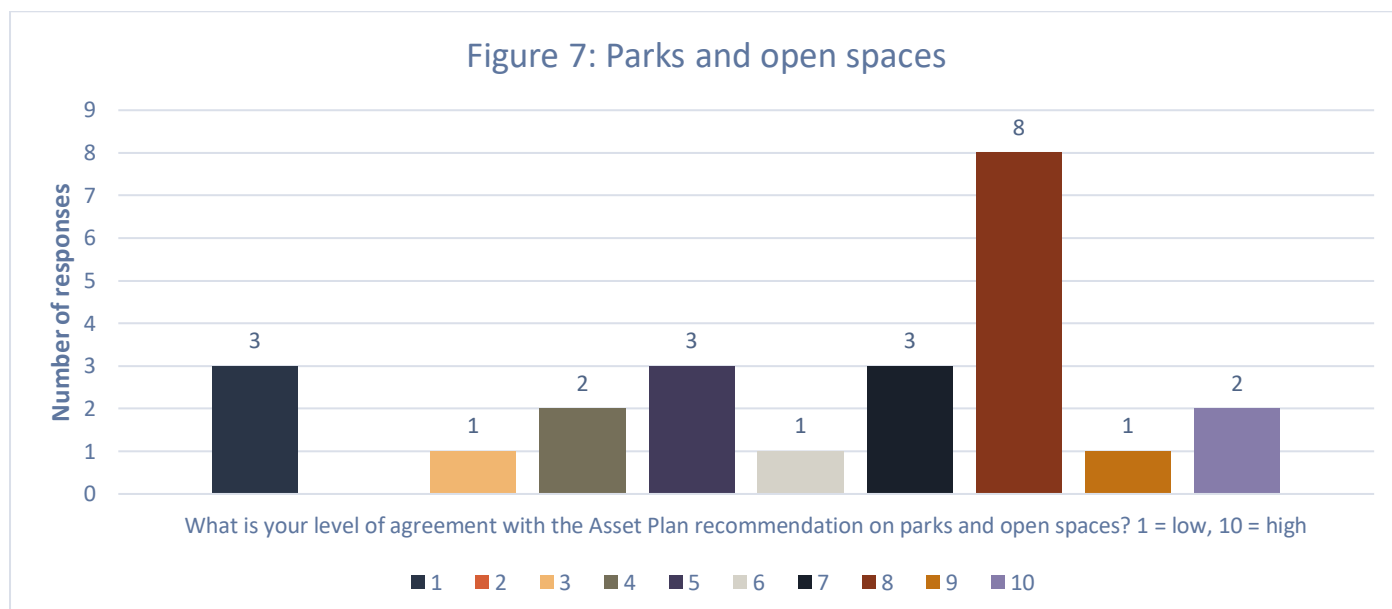
Participants frequently mentioned public toilets. Comments included that safety in public toilets is a concern, especially when they are old and dark as they make it feel unsafe. Comments also focused on lighting for toilets and how it should be balanced with other strategies, such as those related to wildlife conservation. Discussion indicated that consultation for renewals is dependent on interest and the extent of the changes.

There was also sentiment that there is still too much money spent on new buildings, and that repairing existing buildings is typically more sustainable than investing in new. One person said that building maintenance should take place when buildings are at condition level 3, and another that climate mitigation in Council buildings should be a priority. Contrastingly, one respondent felt that there is inequitable distribution of buildings and that new buildings are required to remedy this situation.

6.2.6 Parks and open spaces

This graph depicts responses from 24 people who indicated their level of agreement with the Parks and Open Spaces recommendation in the Asset Plan 2022-32.

Recommendation: Parks and open spaces to be renewed at condition 5 (very poor), and that an additional \$10 million be made available for the renewal and upgrade of these assets to reflect a community preference during previous consultation.



A mostly high level of support was received for this recommendation, although some people said that renewal should take place at condition level 3, not level 5, due to safety concerns for children. Those who agreed with the recommendation agreed to the additional spend on parks and open assets to encourage outdoor activities and create safer spaces. It was also said that more tree coverage is required to reduce heat.

Gaps in parks and open space included more park benches and areas to rest, fencing, bins along walking tracks and barbeques. Participants also suggested there needs to be more clearing of weeds and foliage and that an increased presence was needed to reduce damage of assets through vandalism. One person also observed that densification of neighbourhoods is increasing the use of parks and that they need to develop and change to be fit for purpose.

Public toilets were often discussed. Participants spoke about the safety of public toilets at night and the need for an increase in lighting, as long as it didn't have a detrimental impact on wildlife or the environment. Participants also discussed assets like public toilets that are no longer in use and asked what would happen to them.

6.3 Revenue and Rating Plan

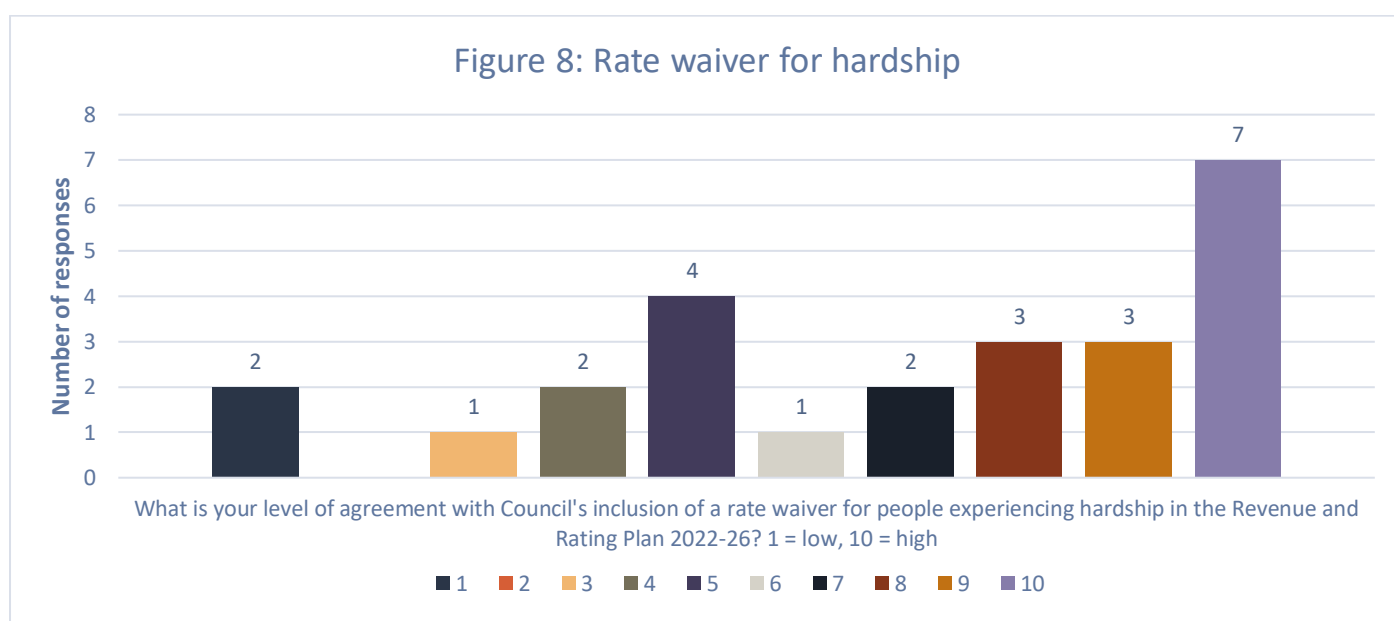
Participants were asked to provide feedback on two proposals to change rates. The first change proposes a rate waiver for people experiencing hardship, and the second to separate out a public and kerbside waste rate from existing rates.

For the in-person workshop and Shaping Banyule survey, this included an activity where participants placed a dot on a ten-point Likert scale (1= low, 10 = high) indicating their level of agreement with each proposal. This activity was not possible online due to workshop format. A summary of the activity is in the figures below and includes responses from seven people on Shaping Banyule. Note that not all workshop attendees took part in this activity.

A summary of qualitative feedback received during the in-person workshop, the online workshop and from Shaping Banyule is also presented.

6.3.1 Rate waiver for people experiencing hardship

This graph depicts responses from 24 people who indicated their level of agreement with Council's proposal to include a rate waiver for people experiencing financial hardship in the Revenue and Rating Plan 2022-26.



Council is proposing that the Revenue and Rating Plan 2022-26 include a rate waiver for people in difficult times.

This proposal received high-level support from participants, with views that it is socially responsible and that lower-income people's access to expendable income contributes to the local economy and allows participation in community activities and better life chances. The benefits of a rate waiver were also recognised by participants when they voiced concerns over an increasingly volatile economy and cost of living pressures. Those experiencing unemployment, and people with lower socio-economic circumstances, were considered to benefit most from these measures. Participants believed that Council is well positioned to be a first port of call for people experiencing hardship, with one person noting that the policy aligns with Council's goal of an inclusive environment and support for mental health and wellbeing outcomes.

Despite this support, participants also raised questions which were addressed by Council. Participants asked whether these rate waivers will reflect those previously in place and queried the level of funding for similar measures from 2020 to 2022. A point was made that the rate waivers may benefit landlords, and it is not guaranteed that they will be passed onto renters. The idea of a non-monetary exchange for waivers was raised, in the form of volunteer work and up-skilling.

The prospect of a rate waiver was seen to create an opportunity for an application to serve as a point of referral to other services (internal and external) to provide wrap-around care, addressing systemic issues of disadvantage. To ensure equitable access, increased roll-out of digital information and information in languages other than English was recommended. It was also suggested that Council could coordinate consultative appointments about eligibility with community members.

An extension of the rate waiver was also recommended to cover Council fees and charges. These included discounts or free services for pools and community facilities, particularly when a facility may not currently be fully utilised.

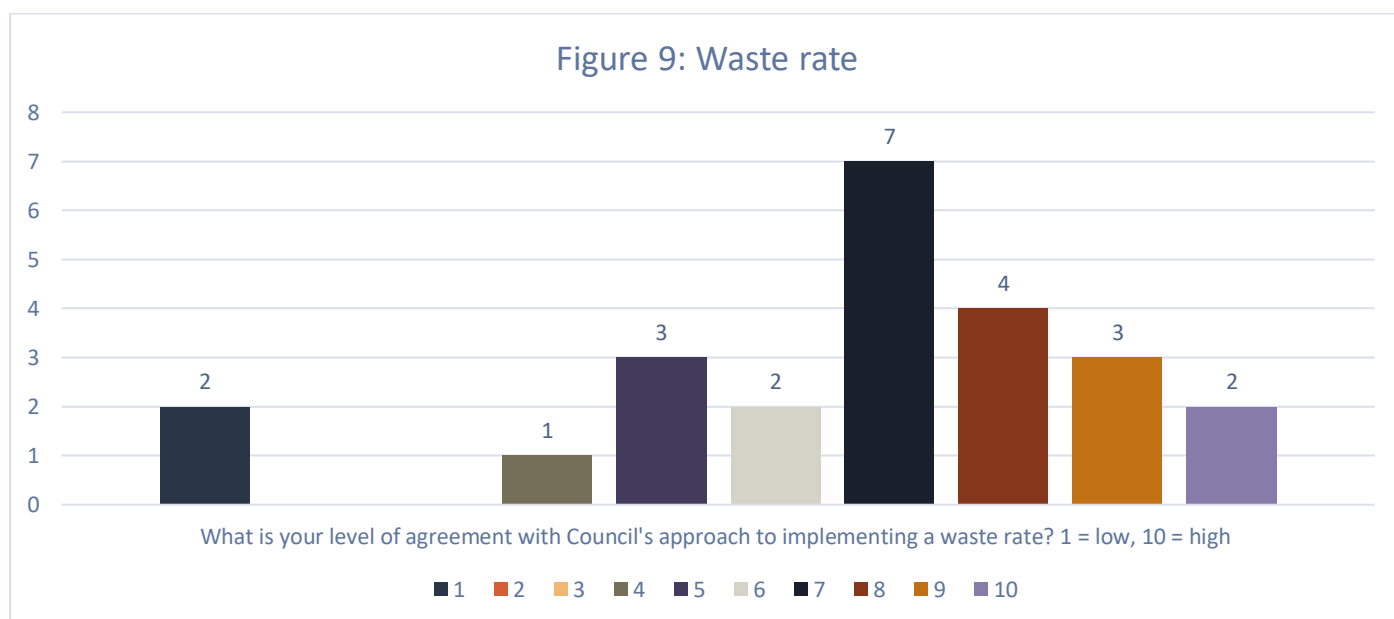
Questions were raised about the application and eligibility process. It was discussed that this would involve a statutory declaration, and proof of Commonwealth Government support. Questions of eligibility were raised, including whether the applicant would need to be an existing recipient of Commonwealth Government support, and extending an assessment of what constitutes genuine hardship. The frequency of eligibility reviews was raised, which was suggested should be yearly. Further, in recognising the merits of this measure, the point was raised that balance is important and that the system should be safeguarded from abuse. Regular (yearly) assessments will help with this, and guidelines to review the policy to ensure it is supporting those most in need.

The administrative approval process was raised as a concern by some participants. One person questioned whether Council has the internal capacity to process waiver claims, particularly if there is an increase in applications due to growing awareness of the availability of this support and a growing need due to the broader cost of living pressures. One person also expressed a low level of confidence that Council can determine genuine, enduring, 'no fault' hardship circumstances. While it was said that Council should seek to attain social justice and equitable treatment for community members, there was also suspicion that this is a populist policy redistributing 'other people's money compulsorily acquired by Council', and that it will create a greater burden for ratepayers who can pay.

The importance of maintaining an administratively simple and accessible application process, internally and for community members, was highlighted. There were also calls for more detailed, case-by-case assessments to understand individual circumstances and their relationship to hardship.

6.3.2 Introduction of a waste rate for public and kerbside waste services

This graph depicts responses from 25 people who indicated their level of agreement with Council's proposal to separate out a public and kerbside waste rate from existing rates.



We are proposing to separate out rates to include a waste rate for a public waste service and a kerbside waste collection service for properties that receive a kerbside waste service.

This proposal was generally supported by participants, with recognition that users should pay for the service and that transparency is important.

There were, however, queries about changes to Council waste services which were presented alongside the proposed waste rate, including methods to promote a reduction in landfill, Council supported compost bins, the need for further education programs and the promotion of subsidies for reusable nappies. A question was raised as to how FOGO bins will be kept sanitary without bin liners. At the same time, it was agreed that the introduction of a waste rate is good logic as it relates to sustainable waste management and the need to stop waste going to landfill.

Regarding waste services, there were queries about the flexibility of the service and whether it can be tailored to suit individual household needs. These questions extended to whether the proposed FOGO service would be customised individually, and whether there would be waste rate reduction for those who do not use the full service. The basis of having a waste rate was questioned by one participant, who noted that other Council services do not have separate charges. This aligned with speculation that the waste rate is a way for Council to increase rates at will.

A comment was made that a waste rate would result in increased service expectations of bin collection in the community, including kerbside collection. Other concerns raised included stream contamination, illegal dumping, and increased odours in relation to decreased garbage collection frequency.

6.4 Financial Plan

To support the update of the long-term (10-year) Financial Plan 2022-32, people were asked their level of agreement against nine statements related to the Plan's six strategic actions. Statements were grouped under four areas:

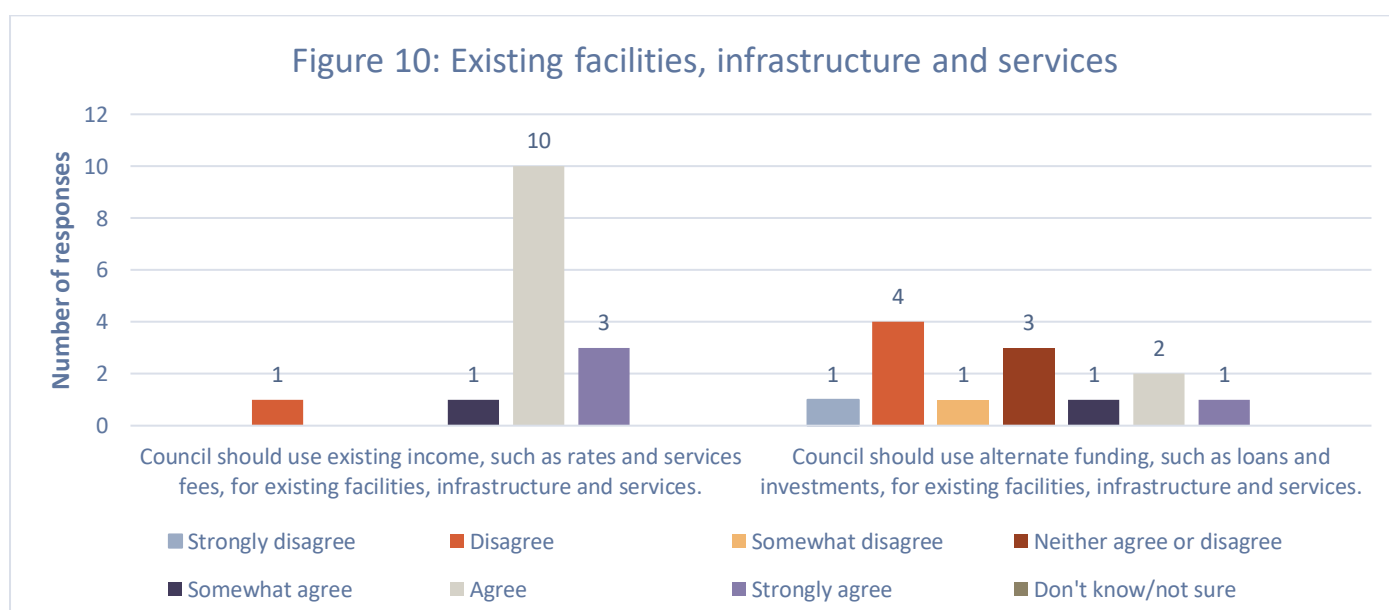
- Existing facilities, infrastructure and services (x 2 statements)
- New facilities, infrastructure and services (x 2 statements)
- Increasing income (x 3 statements)
- Community demand (x 2 statements)

For the in-person workshop and on Shaping Banyule, this included an individual activity where participants placed a dot on an eight-point Likert scale (strongly agree to strongly disagree), indicating their level of agreement with the statement. This activity was not possible for the online workshop. A summary of this activity is presented in the figures below. Note that not all participants provided feedback on all statements, and that only one person responded to the survey on Shaping Banyule.

Qualitative feedback against each of the statements is a summary of data from the in-person workshop, the online workshop and Shaping Banyule.

6.4.1 Existing facilities, infrastructure, and services

These graphs depict responses from 15 and 13 people who indicated their level of agreement with Council using existing and alternate funding for the delivery and maintenance of existing facilities, infrastructure and services.



Council should use existing income, such as rates and services fees, for the delivery and maintenance of existing facilities, infrastructure and services.

Of the people that expressed their level of agreement for this statement, most agreed that that existing income should be used for the delivery and maintenance of existing facilities, infrastructure and services.

Key points from feedback received includes that Council should use existing income sources and live within its means to maintain existing facilities, infrastructure and services. It was also noted that Council should look at the whole municipality to ensure equitable maintenance and distribution of facilities and infrastructure. This point was made with specific reference to the few existing facilities available in the south of the municipality. Participants also discussed Council's approach to advertising and promoting its facilities and services, suggesting this could be improved to enhance usage.

Council should look for alternate funding, such as loans and investments, for the delivery and maintenance of existing facilities, infrastructure and services.

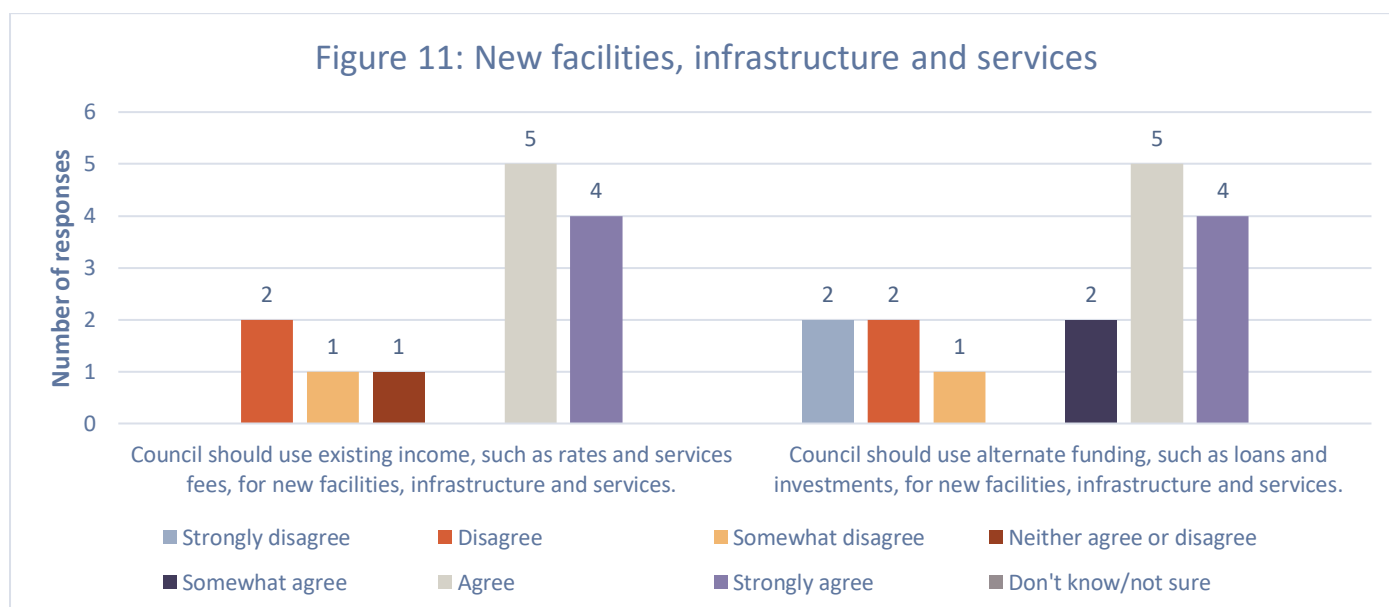
There was low and varied support received for this statement. It was said that it could be inefficient to keep looking for alternative funding sources and that this might increase risk associated with Council projects. There was also a sentiment that Council should avoid too much debt, and that increasing debt would negatively impact future generations having to make repayments. There was also discussion about further educating community on how Council looks after its facilities, infrastructure and services so that there is an understanding of the level of investment over time.

Suggestions were made to explore alternative funding options, including generating income through investment strategies and partnerships with other organisations, such as the Rosanna Library partnership with Woolworths.

Participants queried, however, how Council is using the developer contribution levy and suggested that it should only be spent in the area that the income is levied.

6.4.2 New facilities, infrastructure and services

These graphs depict responses from 13 and 16 people who indicated their level of agreement with Council using existing and alternate funding for the delivery and maintenance of new facilities, infrastructure and services.



Council should use existing income, such as rates and services fees, for new facilities, infrastructure and services.

Strong agreement was received for this statement from 13 respondents. It was acknowledged that rates make up most of Council's revenue and that if rates are unable to be increased, it will be difficult to use only existing funds to build new investments given the rising cost of living and services. Participants discussed that a good balance is reasonable, suggesting that Council should use both existing and alternate funding sources for new developments.

Council should use alternate funding, such as loans and investments, for new facilities, infrastructure and services.

There was mixed support for this statement. While participants were generally supportive of using alternative funding, there were questions about what was meant by 'investments' and how this would impact on Council's financial planning into the future.

There was a discussion about rezoning some areas within the municipality to increase the value of properties and generate more rates, however this should be a balanced approach.

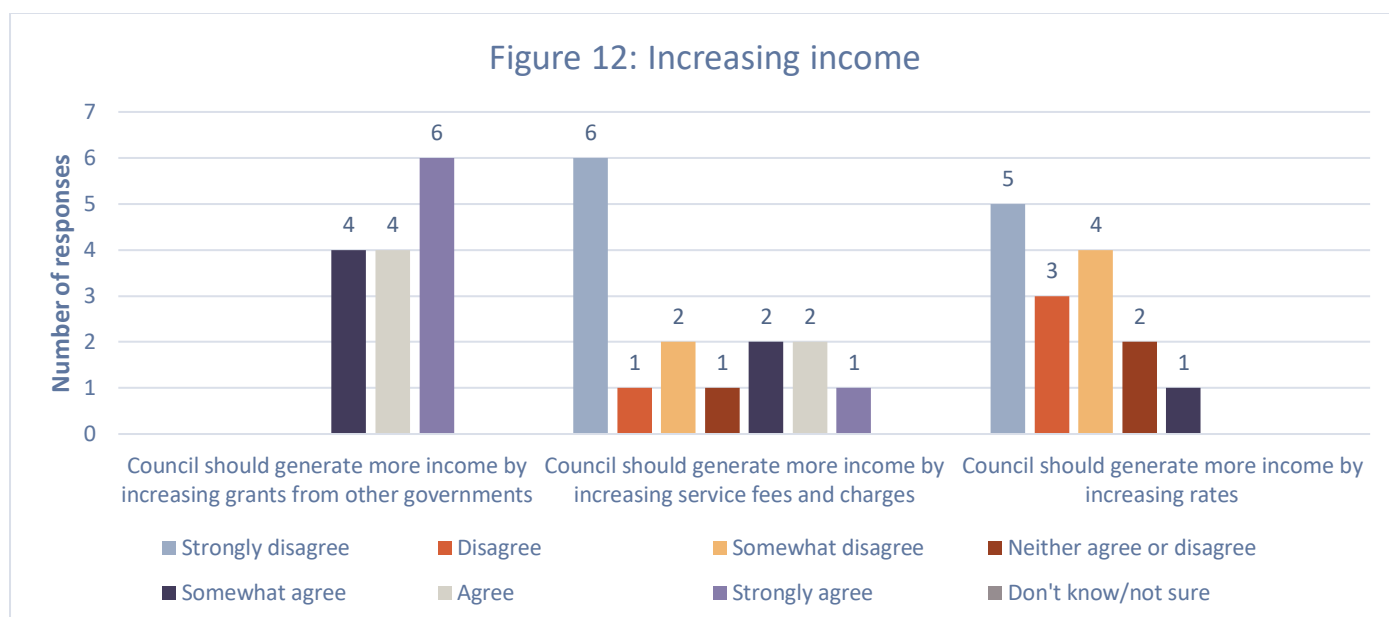
Feedback also suggested that Council should focus its energy on finding new sources of income for new facilities, and that this should be part of the planning process. Additionally, it was thought that if there was no downside to seeking government funding, this should be actively pursued.

Participants noted that alternative funding is required by Council to develop new facilities, infrastructure and services and to ensure that existing revenue can be used for maintenance. There was a sense amongst some participants that additional debt should be avoided.

A point was raised about land sales remaining independent and part of a transparent process without vested interests.

6.4.3 Increasing income

These graphs depict responses from 14, 15 and 15 people who indicated their level of agreement with Council generating more income from grants, service fees and charges and rates.



Council should generate more income by increasing grants from other governments.

There was a high level of support for this statement. Discussion acknowledged that while securing grants can be challenging, State and Federal grants are appealing, particularly for new facilities.

Several questions were raised as to the benefits and possible detriments of government grants, including project scope and timeframes. Participants strongly supported Council pursuing this area to generate income, particularly if there is no downside. For example, where a project might not be a priority project or might be beyond Council's financial means, grants could help to fill the gap.

Council should generate more income by increasing service fees and charges.

This statement received a mixed level of support. Questions were raised about how increases would take place. Would it be a user-pays approach? And what about community members who experience disadvantage?

A topic of discussion was the use of revenue from Council fines and a preference not to increase fines as this would most likely impact people who can least afford it, with a negative knock-on effect for traders. There was a suggestion to increase fines for people who remove trees, such as developers, helping to ensure that Banyule protects its tree canopy.

Some participants questioned whether increasing fees and charges, and rates, was the most suitable option of income generation. It was said that there should be a balance between these two modes of income generation, rather than only increasing one or the other.

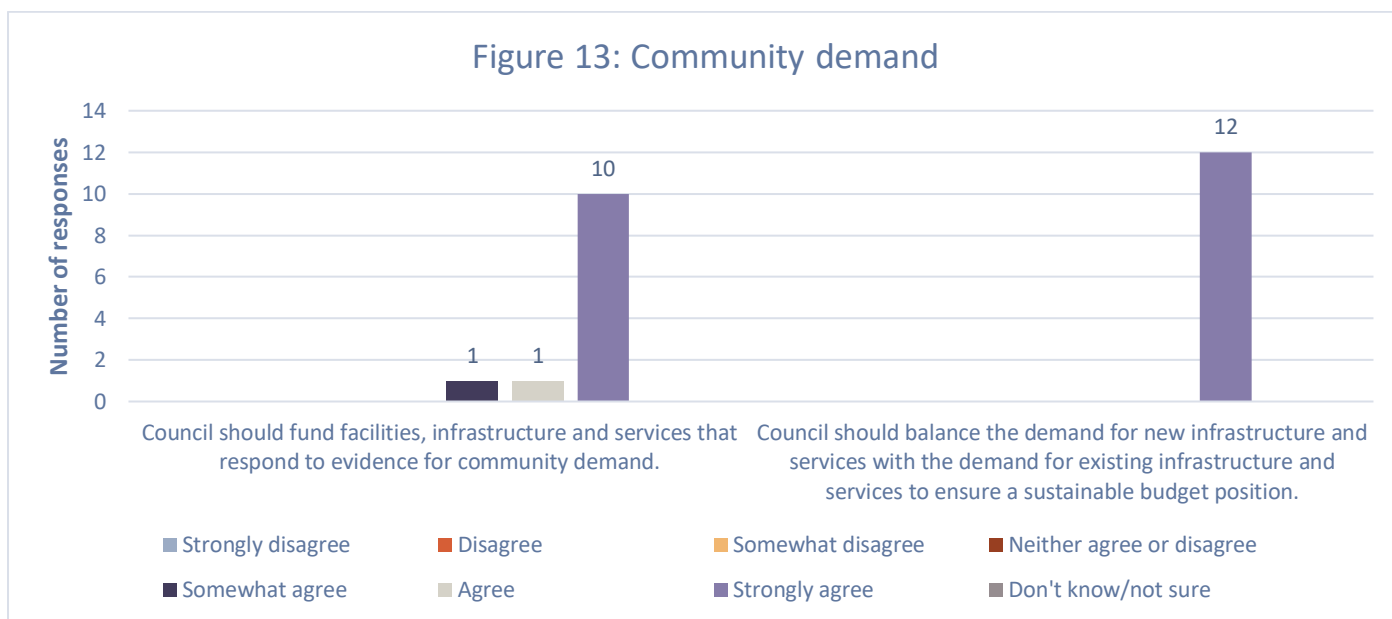
Council should generate more income by increasing rates.

A low level of support was received for this statement. In discussing this statement, participants raised the question of the viability of securing funding from sources outside of rates. It was noted also that rates already seem to be high.

A point was raised that damage by individuals to public infrastructure should be covered by the individual, not rates from ratepayers. This included damage to public assets during construction and redevelopment. It was noted that these fees should be accrued during the statutory planning process.

6.4.4 Community demand

These graphs depict responses from 12 people each who indicated their level of agreement with Council generating more income from grants, service fees and charges and rates.



Council should fund facilities, infrastructure and services that respond to evidence for community demand.

There was high support received for this statement. Participants sought more information on how Council measures demand, including through Census data and population projections. It was said that demand should be supported by real numbers, not just interest groups.

It was suggested that Council look at the sections of the community that have the highest need, such as migrant and refugee communities and those without access to basic health supports. Improved communication on where and when free services can be accessed is needed. Feedback indicated that some facilities and services won't need additional funding but would benefit from stronger relationships between Council and communities.

Council should balance the demand for new infrastructure and services with the demand for existing infrastructure and services to ensure a sustainable budget position

There was high support for this statement. Participants suggested to look at unused infrastructure across the municipality to increase its use. Council should be using accurate population data and projections to assess where and what new facilities, infrastructure, and services are needed and appropriate. There is a need to seek ongoing community feedback to determine where the funding should go.

6.5 Budget

Twenty-six pieces of Budget feedback were received through Shaping Banyule and three by email. Of the 29 pieces of feedback, 12 were submitted by individuals and 14 on behalf of an organisation or community group.

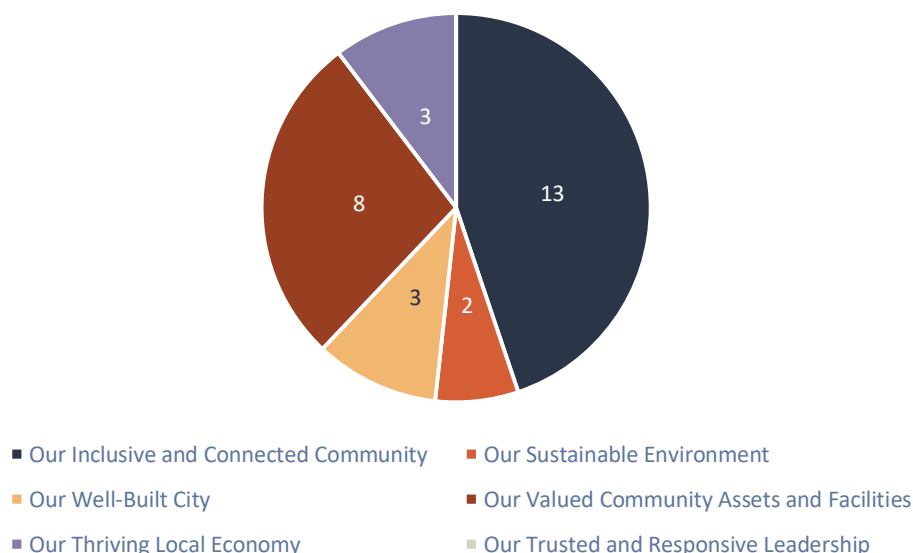
People who provided feedback were asked to choose the Priority Theme to which their feedback related. There are six Priority Themes in the Council Plan and Community Vision from which people could choose. They had the option to attach supporting documents.

The graph at Figure 14 shows the split of the 29 pieces of feedback by Priority Theme. No feedback on the Budget was received under Priority Theme 6, Our Trusted and Responsive Leadership.

While a short presentation on the Budget took place in the workshops, and workshop participants were encouraged to provide Budget feedback on Shaping Banyule, time constraints did not permit for feedback to be provided during workshops.

Feedback is presented below under Priority Themes. Note that the raw feedback from community members in the below tables has been altered slightly to improve legibility and reduce length. The meaning and essence of feedback has not been changed.

Figure 14: Shaping Banyule and email responses by Priority Theme



6.5.1 Priority Theme 1 - Our Inclusive and Connected Community

Thirteen pieces of feedback were received through Shaping Banyule and by email under Priority Theme 1, Our Inclusive and Connected Community.

Table 10 - Budget feedback via Shaping Banyule and emails under Priority Theme 1

Feedback received	Organisation Name	Attachments (Y/N)
Budget feedback 1 Not enough investment to support First Nations and Reconciliation. Council should review its contractor and agency costs. These funds would be more effectively used on Council employees (EFT) that deliver more strategic and enhanced outcomes for community. Contractors don't know our community, or care as much, as employed staff.	NA	N

Budget feedback 2 My comment relates to the upcoming Rosanna Parklands masterplan review and discussions around the off-lead dog issue. I would like the masterplan to include engaging with the wide range of park users, using different methods of engagement as there is a very large off lead dog group who have a big voice. I think there is room in the park for a large off-lead area and a large on-lead area. This would make it inclusive for everyone and for park users to feel safe.	NA	N
Budget feedback 3 Footscape is a Podiatry-based charity that assists disadvantaged communities predisposed to debilitating foot pathology. The organisation is registered with Consumer Affairs Victoria and the Australian Charities and Not-for-Profit Commission. During 2021/22, Banyule City Council supported Footscape through the Inclusive Employment Program and allocation of a person with human resources expertise. During the initial six months of her role, the person has served as an excellent addition to Footscape and has equally developed competencies that will benefit their career. Accordingly, Footscape is seeking to continue this collaboration with Banyule City Council and ascertain further support in the proposed Budget 2022-26. As per the Banyule City Council Social Enterprise Strategy 2020-2025, this capacity building position and resultant project work will create a more coordinated and networked environment that will benefit volunteer recruitment and retention amongst Banyule residents.	Footscape	N
Budget feedback 4 Would like to see more employment programs for adults with disabilities, without mentioning sexuality and gender preference. Banyule needs stricter laws for dog off leashes in public places, especially in shopping strips.	NA	N
Budget feedback 5 A lot of the activities are Ivanhoe- and Rosanna-centric. For elderly people, it is hard to get to libraries near Montmorency and many of the other activities, especially with the hills in the area. It would be nice to see some local events in Briar Hill at the hall or near the Briar Hill shops, not just Montmorency shops.	NA	N
Budget feedback 6 I am writing to request further funding beyond our current service agreement for the next financial year. Many changes were required to our service as we navigated the COVID-19 pandemic. The complexity of personal crisis has increased significantly and continues to do so. Through this period, we became a frontline agency dealing with the many aspects of crisis within the community which include mental health, domestic violence, housing, and food support. What we have found in the past months is we have also become the 'end of the line'. Many services that offer crisis support have gone remote and only provide services every 8-12 weeks or have become booking-service only with	Diamond Valley Community Support	Y

appointment wait times of 2-6 weeks. Those systems and processes are not serving emergency needs. An emergency means having someone to talk to and link into agencies today, not in 2-6 weeks. To continue to offer the service that we deliver at present, we are requesting increased funding by \$35,461 per annum. Although this is a significant increase, it is important for our doors to remain open. It would cover emergency relief coordination and program and partner coordination.

Budget feedback 7

This feedback requests that Banyule City Council increase the level of funding BANSIC received in 2021-2022 for the 2022-2023 financial year, from \$91,949 to \$114,936. This request is to support the continued substantial growth in service demand by Banyule residents for BANSIC emergency and food relief in the past 24 months, and an ongoing challenge for BANSIC to mitigate a structural deficit in 2022 – 2023 driven by having to increase staff hours and operating costs to meet demand.

Banyule
Support and
Information
Centre
(BANSIC) Y

Budget feedback 8

At Greenhills Neighbourhood House we run a diverse program that consists of workshops and classes, low-cost childcare and food relief.

Our values are underpinned by our aims of reducing loneliness, enhancing wellbeing and supporting individuals to find connections within their local community. As a neighbourhood house we are consistently meeting 5 of the 6 priorities that Banyule have within this budget framework.

The Greenroom food and resource relief program was paramount to our community during COVID and as a result, we quickly became one of the key support programs for the Banyule community in Greensborough.

We are seeking support from Council to help us continue our growth in this grass roots service by employing a Greenroom Project worker in charge of volunteer coordination and social enterprises for 12 months at approximately \$26,000.

Greenhills
Neighbourhood
House N

Budget feedback 9

COVID-19 lockdowns and start-up challenges have materially affected SVV plans to progress to financial self-sufficiency. Notwithstanding these impacts, SVV is now delivering part of its planned community services from Shop 48. SVV has received strong support from the Banyule Somali Community and is encouraged to move forward with its formally expressed community objectives, including Somali culture and language education in public schools. SVV seeks Council indulgence to submit its detailed budget submission documents by 9 May at latest. Meantime, SVV submits a nominal budget request for \$180,000 support from Banyule Council to support its 2022-2023 planned delivery of community services (final detailed budget submission to be advised on or before COB 9 May).

Somali Voice
Victoria (SVV) N

Budget feedback 10

We strongly support Council's forward plans and Community Vision 2041. We enclose a request for funding of \$226,000 in 2022/23 to activate a collaborative workspace within the Montmorency Community Hub in support of the Community Vision. Activities are planned to include painting, mosaic making, hand tool workshop, mending cafe, electronics club, book-making sessions, cooking classes, and related sustainable food

Montmorency
Community
Hub Y

and living activities. The building will include a large common work area, commercial kitchen, accessible bathrooms, a maker space/art space and a smaller break-out room. This will build on the momentum created by our purchase of the site, the extensive volunteer and low-cost labour already invested in preparing the site for operations, and Council's contribution towards the kitchen renovation that is now underway.

Budget feedback 11

Neighbourhood Watch Y

Neighbourhood Watch is very active in Banyule, with the prime aim of reducing crime and making the City a great place to live and be active.

Council has generously assisted us with the printing of newsletters for many years and we once again ask for your continued assistance next year. We are requesting that Council continue to print our newsletters with a reduction in quantity.

NHW compliments your "Safer Banyule Plan" and "Graffiti Strategy" and works with the Police and your staff.

Request: 9000 newsletters (previously 15,000) every 2 months. The level of funding would be an internal cost determined by Council.

Budget feedback 12

Contact Bundoora Community Centre Y

Contact Bundoora Community Centre is a volunteer organisation that has contributed greatly to the community of Bundoora. The centre provides low cost activities for the local community which help to reduce social isolation and contribute to the community with charity work. They have demonstrated community support by fundraising efforts.

Request to increase funding to \$24,548 from the approved \$11,440 due to the reduction of the estimated income relating to the closure of Banyule Community Hall and Annexe for renovation, and general shortfall of funding for the 2022/23 financial year.

Budget feedback 13

Heidelberg West Business Park Association (HWBPA) Y

The past two years have been extremely challenging dealing with the COVID-19 pandemic and reallocation of resources where they were needed the most. Though we now hope, as we emerge from the pandemic, Banyule Council will restore appropriate funding to the HWBPA to allow the Business Park to grow and provide suitable services to its growing membership.

The HWBPA Committee has developed a modest budget for the 2022-23 Financial Year, which includes a contribution from Banyule City Council of \$65,000. We trust that Banyule Council will support our endeavors to build on our past achievements and implement some new strategies to meet our 5-year Business Plan and Goals. Further details are in the attachment.

6.5.2 Priority Theme 2 - Our Sustainable Environment

Two pieces of feedback were received through Shaping Banyule under Priority Theme 2.

Table 11 - Budget feedback via Shaping Banyule under Priority Theme 2

Feedback received	Organisation Name	Attachments (Y/N)
Budget feedback 14 Budget allocation to flora and fauna management has been insufficient. More should be spent to allow Council to monitor, protect and expand the natural environment. This is particularly true in the development space where permits dictate new trees/plants to be planted, residents/builders do not honour this commitment and there are limited resources for Council to support, monitor or follow-up. Similarly, for things like water tanks where builders put them in to get a 'tick' and residents remove them later. Community need support not just to install sustainable equipment, like solar, but also to ensure ongoing use of water tanks which are underutilised, and which residents often have little knowledge or support to connect them to toilets and gardens and to maximise usage.	NA	N
Budget feedback 15 Ensure community can be sustainable through education, realistic expectations, realistic costings and leadership by sound management. Look at sustainability across borders. It is not sustainable if it is only in your backyard and, worse still, passes unsustainability onto other areas. Have projects that makes sense to the community and don't make the Council look silly. No waste is great, but reality means some waste is generated. Putting waste in other people's bins, putting in other Council's bins or dumping is not sustainable.	NA	N

6.5.3 Priority Theme 3 - Our Well-Built City

Three pieces of feedback were received through Shaping Banyule under Priority Theme 3.

Table 12 - Budget feedback via Shaping Banyule under Priority Theme 3

Feedback received	Organisation Name	Attachments (Y/N)
Budget feedback 16 There are very few highly rated childcare centres and kindergartens in the area compared to other LGAs (e.g. Darebin, Moreland). Can further investments be made in this area?	NA	N
Budget feedback 17 I have nothing specific I wish to comment upon or add. I am satisfied that Council appear to be sensible in their planning emphasis without becoming overly theoretical.	NA	N
Budget feedback 18 Really happy to see 'Rosanna Parklands Masterplan' in the 2022/2023 Budget. This gives hope to those that currently don't feel safe visiting the	NA	N

Parklands because of negative interactions with off-lead dogs and their sometimes unapologetic owners.

6.5.4 Priority Theme 4 - Our Valued Community Assets and Facilities

Eight pieces of feedback were received through Shaping Banyule under Priority Theme 4.

Table 13 - Budget feedback via Shaping Banyule under Priority Theme 4

Feedback received	Organisation Name	Attachments (Y/N)
Budget feedback 19 Community Centres and Neighbourhood Houses require increased finance and grant opportunities yearly to continue the valuable work they do for our community. They create safe friendly places for on-going education and relaxation for all age groups. They are more than willing to give back to communities in charity work, such as food share and donations of craft items. Council facilities and buildings are required for delivery of programs.	NA	N
Budget feedback 20 Regarding the current petitions for Rosanna Parklands. It would be great to explore this issue with a wider range of people in the upcoming masterplan review so that the broader community can be involved.	NA	N
Budget feedback 21 This submission requests resurfacing of Haig Street, Heidelberg Heights, due to significantly degraded pavement quality between Waterdale Road and Dresden Street. The entire length of road has significant cracking that has been patched over the years. A large amount of development has occurred over the past six years and will continue to occur, with planned additional townhouse developments. The pavement was already heavily damaged when the Haig Street Primary School operated and in time since, there has been construction of The Haig estate and the SES facility. Further townhouse developments are proposed on Haig Street. It is noted in the proposed budget that only \$1.9M has been allocated to road repair works against a budget of \$11.9M for high profile park and recreation projects. Council need to ensure roads that are now over 60 years old are maintained to a standard that residents should expect.	NA	Y
Budget feedback 22 Our current batting cage has been deemed unsafe by Council's engineers. We are asking for \$150,000 inclusive of the \$30,000 granted to in the 21/22 Budget. As the current batting cage is uncovered, we are unable to offer a program that our children, women and men can train all year round. This will help us grow as a club in Junior, Women and Men and will be competitive with other clubs in our Council area. The cost of the batting cage has now been increased to \$150,000. All quotes are with Council.	Greensborough Baseball Club	Y

<p>Budget feedback 23</p> <p>Feedback to support request funding for lighting at Chelsworth Park Tennis Club courts 3 and 4. Propose that Banyule City Council contribute \$90,000 with CPTC \$20,000 to cover \$110,000 cost of light installation.</p>	<p>Chelsworth Park Tennis Club</p>	<p>Y</p>
<p>Budget feedback 24</p> <p>The Club wishes to apply to have the design and construction of the field lighting at Glenauburn Park brought forward as a matter of urgency from 23/24 (design) and 24/25 (construction) draft budgets to 22/23 (design and construct). Due to recent works at the ground, the club has lost five lights (out of a total of 11), leaving the remaining lighting manifestly inadequate and bordering on dangerous when training at night.</p> <p>With Women's and Men's, along with five junior sides training four nights a week, we are struggling to run training in a constructive and safe manner. The current lighting is beyond its design life and uses older technology that is breaking down on a regular basis and is expensive to maintain. The current lighting does not meet the minimum Australian Standard or Baseball Victoria standard for infield or outfield lighting.</p>	<p>Research- Lower Plenty Baseball Club</p>	<p>Y</p>
<p>Budget feedback 25</p> <p>This request is on behalf of the Senior and Junior Football Clubs to upgrade the existing and non-compliant sports field floodlight system. The proposal is to replace existing metal halide globes with LED. The cost of the project is estimated at \$200,000, as indicated by Council officers.</p> <p>The clubs are represented by in excess of 30 male and female junior and open age teams. The existing metal halide globes vary up to 14 years old and were fully funded by the club in 2008. The proposal to replace with LED compliant with pole height, uniformity and lux level will provide a safe environment for training and match play, and sustainable outcome with reduced maintenance overheads.</p> <p>The proposal/request for 4 fixtures on each pole funded by Banyule Council is to be complimented by a Club contribution of a 5th and 6th fixture on each pole (estimated value \$50,000).</p>	<p>Montmorency Senior Football Netball Club</p>	<p>Y</p>
<p>Budget feedback 26</p> <p>Council officers are currently finalising a conditions assessment with SportEng, to support the need for this project. The report was funded by Council through the 2021-2022 Budget and will identify critical works.</p> <p>The first stage will include the hammer and discuss cages, shotput rings, pole vault and high jump mats, covers and uprights, long jump and triple jump pits, a sled runway, track lighting upgrades, as well as ensuring all facilities are made all-abilities friendly and provide the capability to host para-athletes. These upgrades will cost \$590,000.</p> <p>The second stage will include developments to the kitchen, solar panels, perimeter fencing and security systems, communication systems and video presentation equipment, a seating deck at the front of the pavilion, additional seating area, shade around the track, BBQ facilities, minor track and lane upgrades and purchasing of modern gym equipment. These upgrades will cost around \$350,000.</p> <p>The third stage of developments will include the run-up 'D' area, a water jump, carpark upgrades, purchasing of outdoor gym equipment and general track condition improvement, as a cost of around \$510,000.</p>	<p>Willinda Park Management Committee</p>	<p>Y</p>

6.5.5 Priority Theme 5 – Our Thriving Local Economy

Three pieces of feedback were received through Shaping Banyule under Priority Theme 5.

Table 14 - Budget feedback via Shaping Banyule under Priority Theme 5

Feedback received	Organisation Name	Attachments (Y/N)
<p>Budget feedback 27</p> <p>Council resources being invested to support local job creation requires a review. You have the Inclusive Enterprise and Local Jobs team who are doing a great job. Then you also have the Youth Services team running programs too. Why is this the case? You are doubling up efforts and wasting tax payer money. Our community needs more support from Youth Services team with respect to mental health.</p> <p>More could be done to support young people who want to get a job or start a business, but I don't think that is the role of Youth Service team. Council Plan Actions 5.6.1 and 5.3.2 should be delivered by the team that is solely focused on evidence-based employment readiness and job creation programs. Council can work more efficiently and effectively if departments work together to get objectives in plans completed and not duplicate each other's priorities. Council Plan Action 5.6.1. is also very vague and could be argued is not really an action. Could it be dropped?</p>	NA	N
<p>Budget feedback 28</p> <p>The Banyule Open Studios (BOS) program originated as part of Banyule Council's Pinpoint Artists' Register. The first Open Studio weekend occurred in April 2022, with 25 art studios open to the public and over 40 participating artists. It was a resounding success with 2,068 visitors and 175 providing feedback. Overwhelmingly, visitors requested that the weekend happen again (see attachment).</p> <p>In 2020, we received a \$10,000 grant from the Banyule Council in support of a pilot program. The grant was essential but was unable to cover key promotion costs. We would like to request 2 years of Council funding at \$18,705 per year to set the program up properly while investigating other funding models.</p>	Banyule Open Studios	Y
<p>Budget feedback 29</p> <p>On behalf of businesses at the Watsonia Shopping Centre, we would like to request ongoing support from Banyule City Council for the continuation of the \$40,000 per annum North East Link Advocacy Funding.</p> <p>This funding has supported us by assisting to: advocate for minimal impact of construction on our Centre such as project design, access, road closures, car parking, noise and pollution; ensure that traders have a voice on all matters; and work in conjunction with the community to carry out advocacy activities.</p> <p>Moving forward we will face more uncertainty as construction becomes more prevalent and will need to react to these continual impacts on our centre. We wish to utilise this funding to include activities that directly support our traders during these times.</p>	Watsonia Shopping Centre	Y